

Diversity

What can I expect?

As our nation and workforce become more diverse, organisations need to educate employees to successfully encompass people of different backgrounds. The main aim of Diversity training is to create a positive work environment and increase the participant's cultural awareness, knowledge and communication.

How long is the course?

2 Days

Who should attend?

All members of staff.

Lesson 1: Fundamentals of diversity

Overview of diversity
Advantages of diversity

Lesson 2: Identifying differences

Cultural differences
Personality styles

Lesson 3: Overcoming barriers to diversity

Barriers to diversity
Dealing with discrimination

Lesson 4: Communicating in a diverse workforce

Effective communication
Evaluation and feedback

Lesson 5: Managing diversity

Managing diversity in the workplace
Develop a diverse workplace

