

# Problem Solving Skills

## What do I need?

The desire to investigate strategies to help you clearly define problems, determine and present a solution.

## How long is the course?

1 Days

## Who should attend?

Business professionals who would like to learn effective group problem solving techniques.

## Upon successful completion of this course, students will be able to:

Describe strategies for solving problems logically.

Examine strategies for defining the true issue of a problem. Identify strategies for solving problems methodically.

Examine business strategies for acquiring decision acceptance when problem solving.

### Lesson 1: Starting to solve problems

The problem solving process  
The nature of groups  
Tools for problem solving  
Problem solving approaches

### Lesson 2: Identifying the problem

Determine the problem  
Investigate the problem

### Lesson 3: Determining the solution

Analyse problems creatively  
Consider alternate solutions  
Choose the best solution

### Lesson 4: Accepting a Decision

Sell your solution  
Implement decisions

