



May 25, 2024

Chuyen Mai

has successfully completed

**Satisfaction Guaranteed: Develop Customer Loyalty  
Online**

an online non-credit course authorized by Google and offered through Coursera

A handwritten signature in black ink, reading "Amanda Brophy", is positioned above a dotted line.

Amanda Brophy  
Global Director of Google Career Certificates

COURSE  
CERTIFICATE



Verify at:

<https://coursera.org/verify/MF3KMSANYVVE>

Coursera has confirmed the identity of this individual and their  
participation in the course.