**Epic 1: User Registration & Authentication**

**US-001 – User Sign Up**

* **As a new user**
* **I want** to create an account with email and password
* **So that** I can use the website securely
* **Acceptance Criteria:**
  + User can input email and password
  + System validates unique email
  + Account is created and confirmation is shown
* **Priority:** High

**US-002 – User Login**

* **As a registered user**
* **I want** to log into the website
* **So that** I can access my account and order books
* **Acceptance Criteria:**
  + Valid credentials allow login
  + Invalid credentials return error message
  + Successful login redirects to homepage/dashboard
* **Priority:** Critical

**US-003 – Password Reset**

* **As a user**
* **I want** to reset my password if I forget it
* **So that** I can regain access to my account
* **Acceptance Criteria:**
  + User can request a password reset link
  + Link sent to registered email
  + User can set a new password
* **Priority:** High

**Epic 2: Book Browsing & Purchase**

**US-004 – Search for Books**

* **As a customer**
* **I want** to search for books by title, author, or category
* **So that** I can quickly find what I’m looking for
* **Acceptance Criteria:**
  + Search bar with keyword support
  + Filters for category, price, rating
  + Accurate search results returned
* **Priority:** Critical

**US-005 – View Book Details**

* **As a customer**
* **I want** to view detailed information about a book
* **So that** I can decide whether to buy it
* **Acceptance Criteria:**
  + Book cover, title, author, price, stock status
  + Description and ratings shown
* **Priority:** High

**US-006 – Add to Cart**

* **As a customer**
* **I want** to add books to my shopping cart
* **So that** I can buy them later in one checkout
* **Acceptance Criteria:**
  + Add to cart button available on listing and detail pages
  + Cart updates in real-time
* **Priority:** Critical

**US-007 – Checkout and Payment**

* **As a customer**
* **I want** to checkout and pay securely
* **So that** I can complete my purchase
* **Acceptance Criteria:**
  + Checkout page displays item summary and total
  + Supports COD, bank transfer, e-wallet
  + Confirmation page after successful payment
* **Priority:** Critical

**Epic 3: Cart Management**

**US-008 – View Cart**

* **As a customer**
* **I want** to view items in my cart
* **So that** I can review them before checking out
* **Acceptance Criteria:** Cart shows all selected books with quantity and price
* **Priority:** High

**US-009 – Update or Remove Items**

* **As a customer**
* **I want** to update quantity or remove items from cart
* **So that** I can control what I purchase
* **Acceptance Criteria:**
  + Quantity input or +/- buttons available
  + Remove button per item
* **Priority:** Medium

**US-010 – Persistent Cart**

* **As a customer**
* **I want** my cart to be saved when I leave the site
* **So that** I don’t lose items when I return
* **Acceptance Criteria:**
  + Cart persists via session or local storage
* **Priority:** Medium

**Epic 4: Order & Invoice Management**

**US-011 – View Order History**

* **As a customer**
* **I want** to view past orders
* **So that** I can track my purchases
* **Acceptance Criteria:**
  + Orders displayed with date, total, and status
  + Clicking an order shows full details
* **Priority:** High

**US-012 – Track Order Status**

* **As a customer**
* **I want** to check delivery status of my order
* **So that** I know when it arrives
* **Acceptance Criteria:**
  + Status shown: Pending, Confirmed, Shipped, Delivered
* **Priority:** Critical

**US-013 – Admin: Manage Orders**

* **As an admin**
* **I want** to view and manage orders
* **So that** I can fulfill them efficiently
* **Acceptance Criteria:**
  + Admin panel lists orders with filters
  + Admin can update status and generate invoices
* **Priority:** Critical

**US-014 – Generate Invoices**

* **As an admin**
* **I want** to generate invoices per order
* **So that** we have proof of transaction
* **Acceptance Criteria:**
  + Invoice auto-created upon order confirmation
  + Printable/downloadable PDF available
* **Priority:** Medium

**Epic 5: Book & Category Management**

**US-015 – Add/Edit/Delete Books**

* **As an admin**
* **I want** to manage book entries
* **So that** the catalog is always up to date
* **Acceptance Criteria:**
  + Admin can add/edit/delete books
  + Form with validation for all fields
* **Priority:** Critical

**US-016 – Manage Categories**

* **As an admin**
* **I want** to organize books by categories
* **So that** users can browse more easily
* **Acceptance Criteria:**
  + Admin can add/edit/delete categories
  + Each book can belong to multiple categories
* **Priority:** High

**Epic 6: Reports & Analytics**

**US-017 – View Revenue Report**

* **As an admin**
* **I want** to see total revenue by day/month/year
* **So that** I can track business performance
* **Acceptance Criteria:** Graphs and tables summarizing sales
* **Priority:** High

**US-018 – View Best-Selling Products**

* **As an admin**
* **I want** to see top-selling books
* **So that** I can plan future promotions
* **Acceptance Criteria:** Top 10 books displayed with sales count
* **Priority:** High

**Epic 7: System & Security**

**US-019 – Data Security**

* **As a user**
* **I want** my personal data to be protected
* **So that** I feel safe using the website
* **Acceptance Criteria:**
  + Passwords hashed
  + HTTPS enforced
* **Priority:** Critical

**US-020 – Scalability**

* **As a stakeholder**
* **I want** the system to handle many users
* **So that** it doesn't crash during peak times
* **Acceptance Criteria:** Load tested for 1000+ concurrent users
* **Priority:** Medium