**Epic 1: Customer Interaction & Shopping**

**US-001 – Browse Books**

* **As a** customer
* **I want to** search and view books
* **So that** I can find items I want to buy.
* **Acceptance Criteria:**
* Search bar accepts keywords.
* Filter by category/author/price.
* Book detail page is accessible.
* **Priority:** High

**US-002 – Manage Cart**

* **As a** customer
* **I want to** add, update, or remove books from my cart
* **So that** I can prepare for checkout.
* **Acceptance Criteria:**
  + Cart updates reflect instantly.
  + Quantity can be adjusted.
  + Item can be removed.
* **Priority:** High

**US-003 – Apply Promotion Code**

* **As a** customer
* **I want to** apply a discount code
* **So that** I can reduce the total price.
* **Acceptance Criteria:**
  + Valid codes are accepted.
  + Invalid codes return error.
  + Discount amount is reflected.
* **Priority:** Medium

**US-004 – Place Order**

* **As a** customer
* **I want to** place an order and select payment method
* **So that** I can complete my purchase.
* **Acceptance Criteria:**
  + Choose delivery info.
  + Choose payment (COD or online).
  + Confirm and receive order summary.
* **Priority:** Critical

**US-005 – View Order History**

* **As a** customer
* **I want to** view my previous orders
* **So that** I can track and manage them.
* **Acceptance Criteria:**
  + List of orders shown by date.
  + View order details and status.
* **Priority:** High

**Epic 2: Account Management**

**US-006 – Register Account**

* **As a** new user
* **I want to** register with email and password
* **So that** I can use the system.
* **Acceptance Criteria:**
  + Email and password validated.
  + Duplicate emails rejected.
* **Priority:** Critical

**US-007 – Edit Profile**

* **As a** customer
* **I want to** update my personal info
* **So that** my details are current.
* **Acceptance Criteria:**
  + Editable form with validation.
* **Priority:** Medium

**US-008 – Reset Password**

* **As a** user
* **I want to** reset password when I forget it
* **So that** I can regain access.
* **Acceptance Criteria:**
  + Reset link sent to email.
  + New password set securely.
* **Priority:** High

**Epic 3: Book & Promotion Management**

**US-009 – Manage Books**

* **As an** admin
* **I want to** add, edit, and delete book records
* **So that** the catalog stays updated.
* **Acceptance Criteria:**
  + Valid input required.
  + Duplicate books not allowed.
  + Records updated in real-time.
* **Priority:** High

**US-010 – Manage Promotions**

* **As an** admin
* **I want to** create and manage discount codes
* **So that** I can run marketing campaigns.
* **Acceptance Criteria:**
  + Add/edit/delete promotions.
  + Set discount rules and dates.
* **Priority:** Medium

**Epic 4: Order & Delivery Processing**

**US-011 – Manage Orders**

* **As a** staff
* **I want to** view, update, and process orders
* **So that** I can fulfill customer purchases.
* **Acceptance Criteria:**
  + List of orders viewable by date/status.
  + Status can be updated to reflect progress.
* **Priority:** High

**US-012 – Manage Import Slips**

* **As a** branch manager
* **I want to** manage book import slips
* **So that** I can control inventory.
* **Acceptance Criteria:**
  + Add/edit/delete slips.
  + Link slips to specific books and quantities.
* **Priority:** Medium

**Epic 5: Customer & Staff Management**

* **US-013 – Manage Customers**
* **As a** staff
* **I want to** add or update customer records
* **So that** I can assist in offline orders.
* **Acceptance Criteria:**
  + Duplicate check enabled.
  + Accurate customer fields validated.
* **Priority:** Medium

**US-014 – Manage Staff Accounts**

* **As an** admin
* **I want to** add/edit/delete employee accounts
* **So that** roles are properly controlled.
* **Acceptance Criteria:**
  + Role assignment available.
  + Records are editable with validation.
* **Priority:** High

**Epic 6: Reporting & Analytics**

**US-015 – View Sales Reports**

* **As a** director
* **I want to** view charts of revenue and product sales
* **So that** I can make strategic decisions.
* **Acceptance Criteria:**
  + Filter by date, branch, product.
  + Display pie, bar, or line charts.
  + Export to Excel enabled.
* **Priority:** High

**Epic 7: System Operations**

**US-016 – Manage Branches**

* **As an** admin
* **I want to** add or remove branches
* **So that** the system stays up to date.
* **Acceptance Criteria:**
  + Branch data validated.
  + Branch list editable.
* **Priority:** Medium

**US-017 – View Change Logs**

* **As an** admin
* **I want to** track changes in the system
* **So that** I can audit operations.
* **Acceptance Criteria:**
  + Logs categorized by user, date, action.
* **Priority:** Medium