

Summarized Notes from Checkpoint 1

- Inputs on the website
 - Challenging but doable
 - Requires a system based approach
 - Connecting the time slots to the website
 - choosing locations
- Delivery
 - 50-60 times/day with 2-3 drivers
 - looking to change with more space and more collaborations
- Schools
 - Food packages to delivered on the weekends
- Customer care
 - on-call bot saying key features and promoting the website to encourage the users to use the website for more flexibility
 - Redirecting them to appropriate branches in the company