

EDUCATION

University of Warwick, Coventry, UK

September 2015 – May 2018

B.A.(Hons) Philosophy, Politics & Economics (Second Class, Upper Division)

Co-Founder & Marketing Head: Warwick M-Equity Society

Warwick Enactus Consulting (Finalist)

A-Level National Excellence Award Recipient, 2014

Gold Duke of Edinburgh Award Recipient, 2014

ASEAN Youth Leadership Program, 2013

WORK EXPERIENCE

Accenture, Kuala Lumpur/ Malaysia

February 2019 – Present

Strategy & Consulting Analyst

Selected Projects:

- *Functional Assessment – FMCG (Business Analyst):*

Worked in a team of two consultants that conducted a twelve-week functional assessment to identify strategic efficiency gains for the client's global source-to-settle tower. Executed remote design thinking, art of the possible workshops and deep dive sessions with over 60 stakeholders from 11 client teams based in three regions. Analysed and presented client data.

- *Energy Risk Management System – Oil & Gas (Quality Assurance/ Business Analyst):*

Led back-office testing efforts as the sole Accounting & Finance focal. Diagnosed and coordinated the fixing of bugs with Front-end, API and Back-end developer teams. Facilitated user acceptance tests.

- *Digital Factory – Oil & Gas (Functional Consultant):*

Part of an Agile team. Gathered requirements through client interviews and design-thinking workshops. Created and maintained user stories on Azure DevOps. Drove the design and implementation of a daily node.js automated test script to ensure that all previously built features were working as expected.

- *KPI Reporting and Insights Dashboard – Oil & Gas (Functional Consultant):*

Facilitated design workshops and gathered product feedback from end users. Maintained and coordinated the completion of user stories on JIRA. Supported further enhancements by analysing and proposing alternative data sources to acquire near real-time data reporting.

- *Self Service Portal – Utilities (Functional Consultant):*

Responsible for leading a team of three Functional Consultants to design, support and test implementation efforts across Front-end, API and Back-end functions. Coordinated user acceptance tests and responsible for sharing daily progress reports.

KPMG, Kuala Lumpur/ Malaysia

August 2017 – September 2017

IT Advisory Intern – Bank IT Procurement Transformation

- Compiled and translated research taken from employer's source site, client documents and interviews which were used to analyze and improve the client's procurement model.
- Designed an interactive Excel model that helped determine the weightage of relevant criteria when evaluating tender proposals. It is still in commercial use to date.
- Contributed Powerpoint slides for two workshops to the client and also worked closely with Manager to present an overview.
- Designed process maps & helped summarize the assessment of the client's 'current state' in the final report.

BDO, Kuala Belait/ Brunei Darussalam

August 2016 – September 2016

Audit Intern

- Gathered and contributed field research data. Organized and vouched a variety of accounts for local businesses.
- Reviewed multiple financial statements and handled the opening and organization of new client's accounts

SKILLS, LANGUAGES & INTERESTS

Languages: English – Native | Mandarin – Beginner | Bahasa Melayu – Beginner

Technical Skills: Cert. Agile practitioner, Kanban (Azure DevOps & Jira) Python, SQL, Web-design, Microsoft Office

Domain Knowledge: Accounting & Finance, Procurement, Oil & Gas

Activities/Interests: Freelance App-design, Teaching, Reading, Dance, Fitness, Piano