# **MYKEL AGATHOS**



226.376.3450 

### **⇔** EDUCATION

## **INFORMATION SECURITY MANAGEMENT Fanshawe College**

- CISSP Prep / Penetration Testing
- CCNA Routing and Switching Certificate by CISCO
- · Competed at the 'People in Cyber 2018'

苗 2016 - 2018 🔾 LONDON, CANADA

## **COMPUTER PROGRAMMER ANALYST Fanshawe College**

- LAMP / WAMP Stack
- Mobile Application Development
- Web Development
- Python, PHP, JavaScript, Visual Basic

#### ☆ SKILLS

# (i) LANGUAGES Visual Basic **JavaScript** C# (CSharp) PHP Python

# (i) FRAMEWORK / LIBRARY

.NET ReactJS MaterialUI **ExpressJS** 

## (i) TECHNICAL SKILLS

Databases (SQL/NoSQL) Data Visualization (API) UI Design (Accessibility) Source Control (GIT) Cloud Computing (Azure) Virtualization (VMWare) Networking



### MORK EXPERIENCE

## 苗 01/2019 - PRESENT 🔿 WOODSTOCK, CANADA SYSTEMS SPECIALIST / DEVELOPER Toyota Boshoku

- Developed .NET applications on multiple production lines for improving quality and traceability data collection for our customer.
- · Ensure servers and databases are running at optimal performance. Improve SQL queries and indexing where necessary. Maintain proper database maintenance plans.
- Data visualization completed through dashboards and SSRS reporting.
- Complete detailed programming and development tasks for front end public and internal websites as well as challenging back-end server code regularly: Visitor Kiosk, Employee Kiosk, Employee Web Portal and a Mass-SMS System.
- Web portal massively improved employee engagement from home with over 80% of employees logging in regularly.
- · Expertise in writing technical documentation and user manuals.
- Experimented with a variety of languages and frameworks.
- Improve performance of existing applications.

#### 苗 2011 - 2018 🔿 LONDON, CANADA

## TECHNICAL SUPPORT REPRESENTATIVE **Rogers Communications**

- Analyze user needs and recommend appropriate
- Interacted with customers to provide and process information in response to inquiries, concerns, and requests about products and services.
- Update knowledge and skills to keep up with rapid advancements in computer technology.
- Learned how to deal with people from a multitude of backgrounds and knowledge levels.