MITAL THUMMAR

TECHNICAL PRODUCT OWNER | SENIOR SOFTWARE ENGINEER | .NET SPECIALIST

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Visa Status: E2 Spouse (**No sponsorship required**, authorized to work for any US employer)

SUMMARY

- Experienced Senior Software Engineer and Technical Product Owner with a robust background in product portfolio management and analytical problem-solving. Proven expertise in software development and troubleshooting, with a strong track record of cross-functional collaboration and effective communication and presentation skills.
- Object-Oriented design and analysis with extensive experience in the full lifecycle of the software development process including requirement definition, design, interface implementation, testing and maintenance.
- Process expertise in implementation of software solutions in .Net development, skilled at programming from problem statement to well documented design.
- Extra ordinary task management skills and demonstrated proficiency in mentoring individuals to maximize levels of productivity, while forming cohesive team environment.
- Analytical thinker that consistently resolves ongoing issues or defects

EDUCATION

GUJARAT TECHNOLOGICAL UNIVERSITY (INDIA)   **GUJARAT, INDIA**

Master of Computer Application   Aug 2010 – March 2013

VEER NARMAD SOUTH GUJARAT UNIVERSITY (INDIA)   **GUJARAT, INDIA**

Bachelor of Computer Application   Oct 2007 – Sept 2010

TECHNICAL SKILLS

- Front-End: HTML5, CSS3, JavaScript, Bootstrap, Angular 7, ReactJS, jQuery
- Back-End: C#, ASP.NET MVC, .NET Core, Web API, Entity Framework, LINQ
- Databases: SQL Server, MySQL, MongoDB, PostgreSQL, Redis
- Cloud Services: Azure, AzureDevOps, Docker, AWS
- Development Tools: Visual Studio, Git, Azure DevOps, ReSharper, VS Code, SQL Server Management Studio, Rider, ReSharper, Postman
- Version Control: Git, GitHub, GitLab, Bitbucket
- Other: RESTful Services, Microservices Architecture, Agile/Scrum, Test-Driven Development (TDD), Continuous Integration/Continuous Delivery (CI/CD)

EXPERIENCE

TECHNICAL PRODUCT OWNER (LEADERSHIP ROLE)   **MUNICH, GERMANY**

DyRisk GmbH (MunichRe Company)   Feb 2023 – March 2024

- Product Vision & Roadmap**:** Defined and communicated a clear product vision, aligning the team and stakeholders using tools like **Confluence** and **Miro**. Developed a dynamic roadmap in **JIRA**, driving a 30% increase in team efficiency and a 20% faster time-to-market.
- Backlog Management**:** Led the creation and prioritization of the product backlog with **JIRA** and **Azure DevOps**, ensuring all items were well-defined and ready for development. This reduced sprint planning churn by 15%.
- Stakeholder Collaboration**:** Acted as a key liaison, facilitating clear communication and expectation management, which improved stakeholder confidence and reduced miscommunication by 25%.
- Process Optimization**:** Regularly integrated feedback and iterated on processes, using **Retrium** for retrospectives, leading to continuous improvement and a 15% boost in productivity.

Key Impact:

- Increased Team Productivity**:** Streamlined processes and communication, resulting in a 20% rise in productivity.
- Faster Feature Delivery**:** Prioritization and backlog management accelerated time-to-market by 20%.
- Enhanced Stakeholder Alignment**:** Improved clarity and trust with stakeholders, reducing rework by 25%.

SOFTWARE CONSULTANT AT MUNICH RE   **MUNICH, GERMANY**

Tekaris GmbH – now Ascent Digital Services DE GmbH   Oct 2019 – Feb 2023

PRODUCT OWNER (LEADERSHIP ROLE)

- Requirements Gathering: Collaborated with stakeholders to identify and gather comprehensive business requirements, ensuring alignment with customer needs.
- Backlog Management: Defined and prioritized the product backlog, utilizing **JIRA** and **Azure DevOps** to ensure accurate estimation and clear definitions of done. This led to a 20% improvement in sprint predictability.
- Scrum Leadership: Led scrum ceremonies, including daily standups, sprint planning, and retrospectives, driving team engagement and process optimization.

TEAM LEAD – SOFTWARE ENGINEER

- Solution Development: Provided expert recommendations and implemented software solutions tailored to client needs, using **C#**, **ASP.NET**, and **MVC** frameworks. This resulted in a 30% increase in client satisfaction.
- System Changes & Quality Assurance: Spearheaded critical system changes and resolved technical issues, ensuring robust and scalable designs. Collaborated with the team to rigorously test solutions, achieving a 25% reduction in post-release defects.
- Workflow Coordination: Coordinated complex workflow processes across cross-functional teams, improving project timelines by 15% and ensuring smooth delivery of software solutions.

Key Impact:

- Successfully led teams to deliver high-quality software solutions on time, consistently meeting or exceeding portfolio goals.
- Enhanced team productivity and collaboration, contributing to a more efficient and effective development process.

SOFTWARE ENGINEER   **MUNICH, GERMANY**

Teqcycle Solutions GmbH – now Foxway AB   Jan 2017 – Oct 2019

- Web Portal Development: Developed a high-impact, customer-facing web portal using ASP.NET MVC, C#, and Bootstrap, significantly enhancing user experience and increasing engagement by 20%.
- API Integration: Designed and implemented RESTful APIs and integrated third-party services, expanding application functionality and improving user interactivity.
- CI/CD Automation: Managed the CI/CD pipeline using Jenkins and Docker, automating the build, test, and deployment processes, which resulted in a 30% boost in deployment efficiency.
- Infrastructure as Code (IaC): Collaborated closely with DevOps engineers to implement Infrastructure as Code (IaC) using AzureDevOps and Docker, enhancing the scalability and manageability of cloud resources.
- Code Review & Mentorship: Conducted rigorous code reviews and mentored junior developers, fostering best practices in software development, version control, and Git workflows.

Key Impact:

- Drove a 20% increase in user engagement through targeted improvements in user experience.
- Achieved a 30% improvement in deployment efficiency by automating processes.
- Played a crucial role in optimizing cloud infrastructure, enhancing scalability, and reducing operational overhead.

ANDROID DEVELOPER   **WÜRZBURG, GERMANY**

SOMNOMedics GmbH   Feb 2016 – Sept 2016

- Strategic planning, development, and coordination of apps.
- Analysis and optimization of software processes.
- Responsibility for the completion and acceptance of app releases.
- Participation in the development of continuous improvement and error prevention measures.
- Close collaboration with hardware development and service departments to improve products according to customer requirements.

SOFTWARE DEVELOPER   **MUMBAI, INDIA**

MICM Net Solutions Pvt. Ltd.   Jan 2013 – Oct 2015

- Full Lifecycle Support: Delivered end-to-end support for clients, from initial interaction and requirements analysis to design, coding, testing, debugging, implementation, and integration of software solutions.
- Application Support: Provided ongoing application support and troubleshooting, ensuring smooth operation and user satisfaction.

- ERP System Reporting: Took ownership of all reporting for the ERP system, ensuring accurate and timely data presentation.
- Database Management: Developed and optimized stored procedures, queries, and cursors to enhance database performance and reliability.
- Object-Oriented Design: Applied object-oriented principles to create scalable and reusable class architectures, improving software maintainability.
- Documentation: Authored comprehensive documentation for both new and legacy applications, facilitating easier maintenance and updates.
- Build Tool Implementation: Developed and implemented a build tool that generated customized build packages, streamlining the deployment process and reducing errors.