

- **Recommend the correct Device and explain the all details can help the customer according his needs at least 4 features:**

1- “I need a compact notebook with great graphics.”

You discover she needs a high-performance notebook for coding, testing apps, and analyzing data.

- Recommendation:
- Features:

2- “I need the most powerful notebook for video editing.”

You discover that he owns a video post-production business and needs something that can handle large projects. He likes the display on his 15-inch MacBook Pro.

- Recommendation:
- Features:

3- “I need something light and portable for work.”

You discover she’s in sales and travels for her job, so battery life is important. She likes the security features on her iPhone.

- Recommendation:
- Features:

4- “I need a reliable desktop to run my business.”

You discover that she’s an interior designer who runs her business from home. She makes a lot of video calls with clients and uses several design apps.

- Recommendation:
- Features:

5- “I’d like a second Mac so clients can review projects.”

You discover she owns a small graphic design firm. She uses a 13-inch MacBook Pro when she meets with clients. But she wants another Mac for her office that’s powerful enough to run demanding apps. She also wants to connect a 55-inch 4K TV so she can review, edit, and present projects in front of her clients.

- Recommendation:
- Features:

6- “Can I use iPad as my main computer?”

You discover he runs a small architecture firm. He sketches and marks up his designs, and he prefers a big screen when he visits clients to review projects.

- Recommendation:
- Features:

7- “Should I choose iPad or iPad Air?”

You discover that he’s a student in college. He needs something portable to take notes, write papers, create presentations, and play games when he’s done for the day. He’s involved in clubs around campus so he’s always on the go.

- Recommendation:
- Features:

8- “I want to get an iPad for my daughter.”

You discover his daughter is in high school and loves her iPhone. She wants to use iPad for schoolwork.

- Recommendation:
- Features:

9- “I’m looking for something portable, and fast when I can’t use Wi-Fi.”

You discover she loves hiking and uses her iPhone 8 to take photos and videos for her hiking group. She’s heard about the benefits of 5G, but she’s on a budget. She’s interested in the advanced cameras in more recent iPhone models, but she’s on a budget.

- Recommendation:
- Features:

10- “I’m a photographer, and I need a pro-level iPhone.”

You discover she shoots and edits photos and videos with her professional camera and MacBook Pro, and She needs her phone to last all day.

- Recommendation:
- Features:

11- What do you know about Hands off?

11- What do you know about Sidecar?

12- What do you know about CarPlay?

12- What do you know about LiDAR Scanner?

13- What do you know about ProMotion?

14- Live Text available on iPhone with A13 Bionic and later?

- True
- False

- 15- AirPods Pro Compatible with iPad 5th generation?

- True
- False

- 16- Spatial audio with dynamic head tracking in AirPods Pro supports stereo content with iOS 15 or later only?

- True
- False

17- What is the storage and finishes of iPhone 13 pro Max?

- 18- Apple Watch customers can go from 0 percent to 80 percent battery in about 45 minutes?

- True
- False

- 19- Fast charging is only compatible with Apple Watch Series 7?

- True
- False

- 20- Which features do customers get with both Apple Watch Series 7 and SE ?

- Fall detection and Emergency SOS
- High , low , and irregular heart rate notifications
- Blood Qxygen app
- Activity tracking

- 21- Your customer likes using her apple watch series 4 to respond to messages . which of these features on series 7 will be new to her ?

- Using Scribble to send a message
- Using the full QWERTY keyboard with QuickPath
- Replaying quickly with a Tapback

- 22- Get Apple Fitness+ 3 months free when you buy an Apple Watch?

- True
- False

- 23- Get Apple iCloud+ 3 months free when you buy an iPhone?

- True
- False

24- How many Air Tag can connect to One iCloud ?

- 14 AirTags
- 18 AirTags
- Unlimited
- 16 AirTags

25- The New Apple TV 4KChip

- A10 Bionic
- A13 Bionic
- A12 Bionic
- A10 X Bionic

26- The Neural engine uses machine learning , so customer can quickly search photos using keywords ?

- True
- False

27- The Smart keyboard uses a Bluetooth connection to transfer data to iPad ?

- True
- False

28- can't check the Battery level your AirPods on your Apple watch?

- True
- False

29- customers can adjust the magic Keyboard to two different viewing angles ?

- True
- False

30- All Apple iPad Keyboards have a USB-C port for passthrough charging ?

- True
- False

31- At What age is fall detection automatically turned on for customers?

- 50
- 55
- 60
- 65

32- MagSafe Charger compatible with iPhone 7 or later?

- True
- False

33- MagSafe Charger provide faster wireless charging up to 15W only?

- True
- False