FAQ

<u>Customers:</u>

- How does "Life4Alz" work?

"Life4Alz" works in the background with calendar entries and various lists that are linked to individual appointments. Both appointments and lists can be created as desired via voice input. In addition to the appointments and lists created by users, Alexa also obtains information about the alarm clock and the traffic situation to be able to pass on relevant information to the person concerned.

- How do I get "Life4Alz"?

"Life4Alz" can be regularly installed via www.amazon.com or by voice instruction directly via Alexa.

- How much does "Life4Alz" cost?

"Life4Alz" is completely free of charge and will stay free.

- How do I add events?

Events can be added via voice command via Alexa, via app or browser.

- How do I add items?

Items can be added via voice command via Alexa, via app or browser.

- How do I link lists with events?

When creating a list, you have to tell Alexa directly which event you would like to add/change/create and the list will automatically be assigned to the event. When entering via app or browser, the desired appointment can be selected from the drop-down menu and linked directly to the newly created list.

- With which systems does the app work?

Android, iOS, Windows10, Linux, Browser

- Do you already have prefabricated lists and events?

Various templates are available.

- Can you share prefabricated lists?

The open community idea was very important to us when we created the app. This means that we have not built in any limitations and all creations can be shared with others as desired.

- Is there a support service in case problems occur?

Our support can be contacted via phone: 0190 123456 or via e-mail: dontbother@me.com

- How is personal data processed and stored?

All our data is stored in the AWS in a tamper-proof manner.

- Is my data stored on European servers?

The data is stored geographically close to the customer and can still be accessed worldwide!

- In which language is the app available?

The app will be released in German first. Other planned languages are English, Spanish, French and Italian and might be added with time.

- How do I start "Alz4Life"?

By saying: "Hey Alexa, start Alz-four-Life!"

- How do I get "Alz4Life"?

You can get "Alz4Life" via the popular app stores such as the Google Play Store or Apple's Appstore.

- Can I also add weather-related events (e.g., so I am remembered to take an umbrella with me)?

The weather is automatically checked and recommendations for upcoming appointments are made accordingly.

 - Can I also create events for another person?

Of course, that is our main focus. This way, we guarantee that everyone concerned can help to make the everyday life of patients more pleasant.

Stakeholders:

- How does "Life4Alz" improve the lives of customers?

"Life4Alz" makes the lives of Alzheimer patients safer. It reminds the patient to take his/her keys with him/her, asks, if the battery of the mobile is phone full, if the patient has taken his umbrella etc.

- Why is an app for Alzheimer's patients important?

An app for Alzheimer's patients is important because many patients live alone or spent a lot of time alone and caregivers have less and less time for each patient.

- What are the costs for the app launch?

420 euros

- How long will the development take?

We expect our product to be ready for the market by 15.01.2020.

- How big is the development team?

3.5 people

- Is it a problem that this project is the company's first?

Although we are still a very young company, our employees already have several years of project experience. Therefore, this isn't a problem at all.

- Why is this project important to you?

How a society treats its weakest members shows how much it is worth.