

FAQ "Prozessabläufe" (Process Flow)

Customer questions:

- **What is a process flow?**

A process flow is a chain of instructions spoken one after another by Alexa.

- **Can you remove and add a process chain?**

Yes, the Alexa skill can easily store hundreds of flows. Sequences can be added and removed.

- **How can I start this Alexa skill?**

Say "Alexa, flow help" when your Alexa is connected to the Internet.

- **Can you adjust the speed of the announcements?**

Alexa can repeat individual instructions as many times as necessary. Alexa's speaking speed can be adjusted.

- **Who can use this Alexa skill?**

Caregivers/relatives can customize this skill according to their needs and patients can use it regularly.

- **How long can a chain of instructions be?**

The skill can store chains of instructions of any length, even several hundred steps are possible.

- **What can this skill help me with?**

You can pre-program different procedures, e.g., cooking, getting dressed, leaving the house. This way, the skill helps people with the everyday tasks that are relevant to them.

- **I have an old cell phone. Will this skill work on it?**

The Alexa app works on all newer smartphones. For more detailed information, contact the support team.

- **Are process flows saved forever?**

As long as you do not remove them yourself and do not reset the system settings, process flows remain saved in the system.

- **How do I remove a process flow?**

For example, say "Alexa, remove the process "fried eggs"".

- **What is a process step?**

A process step is a single instruction, a component of the chain of instructions.

- **Can the skill repeat a process step?**

Yes, when you say "Alexa, repeat please", Alexa repeats the last instruction.

- **Where can I get this skill?**

You can add this skill to your Amazon account at:

<https://www.amazon.de/b?ie=UTF8&node=10068460031>

- **What does this skill cost?**

The skill "Prozessabläufe" is and will remain free.

- **Is this skill compatible with all Alexa devices?**

Yes, the skill can be run with all Alexa devices.

- **Is there an age rating?**

The skill is suitable for all ages, the use of an Amazon account is subject to the Amazon T&Cs.

- **Where can I find the user manual?**

Say to Alexa: "Alexa Help".

- **Are my skills gone when reinstalled?**

Basically yes, when uninstalled all installed skills are gone.

- **The skill does not work, where can I get help?**

You can get help with Amazon Support that can be contacted at:

https://www.amazon.de/gp/help/customer/display.html?nodeId=508510&ref_=nav_cs_help

- **Is this skill being developed further?**

Yes, our team is constantly working on making "Prozessabläufe" better.

- **Can the skill also give non-auditory answers?**

If you have a suitable Alexa Show, the answer will also be given to you in text form.

- **What experience do you need to be able to operate this skill?**

None, this skill can be operated intuitively by voice control.