

Munich Office Reminder – validity, deadlines and important appointments with citizens' administrative office always in view

The City of Munich launches in Cooperation with AWS a new ReminderApp for administrative Office Appointments.

16th December 2019 - Since today citizens of the city of Munich are not only reminded by notification about the expiration of validity of official documents – at the same time they get an appointment in the responsible authority suggested.

Missing deadlines and unnecessarily long waiting times for appointments are now a thing of the past.

„My passport would have expired shortly before my vacation to the USA – but it was no problem at all, because the new app of the city of Munich – MunichOfficeReminder reminded me of it clearly enough and I was able to apply for my new passport in time and stress-free“ reports Lisa Müller.

The application uses the expiration date from your document in the database of the City of Munich to send You a notification at a user-specific point in time before the document loses its validity. In the notification there will be a tool included, that has access to the responsible authority and allows you to set a date on the spot.

Every summer as the holiday starts many people notice, that their passport has already lost or is about to lose its validity while the journey. The results are long waiting times and in some cases even the cancellation of the holiday plans. Furthermore the process of repeatedly checking your documents on validity isn't a joyful experience and not always even manageable.

With this application we want to change that. Citizens can be made aware earlier that they need to make an appointment and also save time by using the appointment tool. This reduces the stress for the citizen.

„A positive effect of this app will be the more even work load over the year. This allows for more efficient planning and significantly lower waiting times, which in turn improves the experience for the citizen.“ and slight variants of this were frequently mentioned, when talking to the employees of the City of Munich.

The app will be accessible on the Appstore and Google Play Store by the name „MunichOfficeReminder“ or at <https://www.muenchen.de/MunichOfficeReminder> . Download it at launch to make use of this free service of the City of Munich to not ever miss a deadline again!