

# Muhammad Shoaib Zahoor

Software Quality Engineer — SDET/QA — Automation — Manual Testing — Postman — JMeter —  
Version Control — Project Management Tools — Agile Testing — Slack — Cypress — Katalon —  
Mobile Automation / Web

Gullberg II, Lahore, Pakistan

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## Summary

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I graduated with a Software Engineering degree from Lahore Garrison University and have almost two years of hands-on experience in SQA, specializing in both Manual and Automation Testing. My expertise includes proficiency in Manual Testing using tools like Jira, Click Up, Asana, TestRail, Regression Testing, Smoke Testing, and API Testing, as well as Automation Testing with tools such as Cypress and Katalon, and version control systems like GitLab and GitHub. I am familiar with JavaScript, Java, Kotlin, and MySQL.

## Education

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**Lahore Garrison University**

Fall 2019 – Fall 2023

Bachelor of Science in Software Engineering

Lahore, Pakistan

## Experience

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**Black Box Labz, DHA Phase-III**

**November 2023 – Present**

*SQA Engineer (Manual + Automation)*

**Lahore, Pakistan**

- As an SQA Engineer, I have cultivated expertise in Manual Testing & automation, encompassing Regression, Smoke, API, and Exploratory Testing. I am proficient in developing and executing Test Cases & Test Plans, and possess a solid grasp of SDLC & STLC processes, utilizing tools like TestRail.

**Fajar Technologies, DHA Phase-VI**

**April 2023 – October 2023**

*Associate SQA Engineer*

**Lahore, Pakistan**

- As an Associate SQA Engineer, I gained valuable experience working with e-commerce applications. My expertise lies in Manual, Regression, and Smoke testing, along with a strong ability to create detailed Test Cases and Plans. Knowledgeable in SDLC and STLC, with hands-on experience using TestRail and project management tools like ClickUp & Jira. Strong focus on ensuring software quality and functionality.

**Fajar Technologies, DHA Phase-VI**

**November 2022 – April 2023**

*SQA Automation Engineer*

**Lahore, Pakistan**

- As an SQA Engineer, I gained hands-on experience in automating test cases using Cypress, Katalon, and Appium (via WebdriverIO) for both web and mobile applications. I integrated these tests into CI/CD pipelines with GitHub and Jenkins, ensuring automated testing with each deployment.

## Projects

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**OFTV — Web & App — Asana — Google Chat — Browser Stack**

**Job Project — 2024**

- A video streaming site available on web, app, iOS, and Android devices.
- Leading the team & accountable for managing the quality and functionality of the video streaming.

**Scan123 — Manual Testing — Katalon Automation — ClickUp**

**Job Project — 2024**

- A website for companies to store and manage their documents, make personal and private folders, and store company information.
- Nurturing the UI and functionality of the companies' records and databases.

**Arootah — Manual Testing — Slack — Jira — Figma**

**Job Project — 2024**

- A habit-making, tracking & goal-tracking website, with functionalities of priority manager and time manager.
- Upholding the UI quality and functionality of the web and app, and leading throughout the process.

**Amlakserv** — *Manual & API Testing* — *GitLab* — *Figma* — *Slack*

**Job Project** — **2023**

- A property buying, selling, and renting website.
- Leading the team & tasked with ensuring the quality and functionality of the property buying, selling, and management platform for managers, buyers, sellers, and renters.

**Big Parser** — *Manual & Load Testing* — *Jira* — *Figma* — *Slack*

**Job Project** — **2023**

- A website capable of storing up to millions of data entries as compared to Excel sheets.
- Tasked with ensuring the quality and functionality of the sheets, performing smoke testing every new day, and regression on a daily basis, making apps for developers, and much more.

**Planera.io** — *Jira* — *Slack* — *Cypress* — *Logger*

**Job Project** — **2024**

- In my role as a QA Automation Engineer, I spearheaded the creation of automated test suites using Cypress for a dynamic and data-intensive web application.
- Focused on implementing tests that cover various user scenarios, including functional and UI testing.
- Worked closely with developers to troubleshoot and resolve issues, significantly improving the application's performance and stability.
- Contributed to the continuous improvement of the testing framework, ensuring its adaptability to new features and updates.

## Technical Skills

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**Languages:** JavaScript, Java, Kotlin, MySQL, HTML, XML

**QA Tools:** Jira, Asana, Figma, ClickUp, TestRail, Cypress, Katalon, Postman, JMeter, Eclipse, Visual Studio, Android Studio, Slack

**Technologies:** GitLab, GitHub, Jenkins, WDIO

## Skills/Extracurricular

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- Communication
- Teamwork
- Stress Handling
- Confidence
- Time Management