

TAX Invoice

RAMIDOS GLOBAL LOGISTIC FZCO

BCB2 511-SD43 Business Cluster Building 2

Dubai CommerCity, Dubai, UAE

TRN: 104186924700003

Mob: +971565553351 Mob: +971568602113

Email: info@ramidosgroup.com

BILL TO: AL HASOOB AL MOMAYZ

INDUSTRIAL 6

TEL.NO. +971506788191 FAX NO.

SHIPPER:

CONSIGNEE:

Invoice No.: 1,542
Invoice Date: 7/31/2025
Certificate NO: 101-27744623-25

OPERATION FILE: 1,045

MAWB/ MB-L #: 235-89462413

HAWB/ HB-L #:

ORIGIN: CHICAGO/UNITED STATES
DESTINATION: DUBAI/UNITED ARAB EMIR

 Packages:
 4/PALLETS

 Net WEIGHT:
 1,687.00/

 Gross WEIGHT:
 1,687.00/KG

 Chargable Weight:
 1,687.00/

 Volume:
 0.00/

Containers:

SHIPPING MODE : Clearance & Delivery
CARRIER : TURKISH AIRLINE

CURRENCY: AED

			CC	JRRENCY:	AED	
Description	Qty	Unit Price	Amount	Discount	VAT Amt	Including VAT
MOAFA	1	304.41	304.41	0.00	0.00	304.41
Duty	1	913.00	913.00	0.00	0.00	913.00
Customs Documention	1	250.00	250.00	0.00	12.50	262.50
Delivery Order	1	698.14	698.14	0.00	0.00	698.14
Gate Pass	1	15.00	15.00	0.00	0.00	15.00
Delivery/ Transportation	1	250.00	250.00	0.00	0.00	250.00
(Only: two thousand four hundred thirty and 55 / 100 AED)			2,430.55	0.00	12.50	2,443.05

BANK DETAILS

Account holder: RAMIDOS GLOBAL LOGISTIC FZCO

Bank : ABU DHABI COMMERCIAL BANK

Bank : ABU DHABI COMMERCIAL BANK

urrency: USD Currency: AEI

 IBAN : AE780030013382464920001
 IBAN : AE510030013382464920002

 BIC : WIOBAEADXXX
 Account Number : 13382464920002

 Account Number : 13382464920001
 BIC / SWIFT : ADCBAEAAXXX

BIC / SWIFT : ADCBAEAAXXX

Make All Checks Payable To: RAMIDOS GLOBAL LOGISTIC FZCO

THANK YOU FOR YOUR BUSINESS



Page 1 of 1

United Arab Emirates UAE Customs Dubai Customs

الإمارات العربية المتحدة جمارك الامارات جمارك دبي



جمارك الإمارات **UAE CUSTOMS**

		PORT 1	ГҮРЕ	4 نوع المنفذ	DEC T	ان YPE	3 نوع البي	DEC D	ATE (2 تاريخ البيان	DEC NO	1 رقم البيان			
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INVOICE

Ingram Micro ITAD 2675 Reeves Rd STE # 190 Plainfield, IN 46168 Phone 866-437-4258 Fax 678-317-4213

DATE: July 22, 2025 **ORDER ID:** 2445803 RM3215179

Bill To: Hamada Selim General Trading Attn: Accounts Payable 308 AMMAN ST. ALNAHDA2,

Attn: Accounts Payable
308 AMMAN ST. ALNAHDA2,
DUBAI, United Arab Emirates
297044,

Ship To: Hamada Selim General Trading 308 AMMAN ST. ALNAHDA2, DUBAI, United Arab Emirates 297044, **Ship From: Ingram Micro ITAD** 2675 Reeves Rd STE # 190 Plainfield IN 46168

Customer PO	Customer ID	Paymei	nt Terms
N/A	568657	Wire T	ransfer
Shipping Terms	Sales Rep ID	Ship Date	Due Date
Ex Works Plainfield, IN	Jeff Pubentz	07/23/25	07/23/25

DESCRIPTION	QUANTITY	PRICE	AMOUNT
Mixed Lot of Dell & HP Laptops Plainfield, IN			
2445803	573		\$ 13179.00
RM3215179	427		\$ 9821.00
Renugo Lot # 35316			
Wire Instructions: BANK OF AMERICA (new as of 6/15/2023)	SI	JBTOTAL	\$ 23000.00
Account Name: Ingram Micro Services LLC	SA	LES TAX	
Account number:001291783382	TOTAL INVOICE	AMOUNT	\$ 23000.00
Routing number:026009593	YMENT/CREDIT	APPLIED	
Swift code: BOFAUS3N		TOTAL	\$ 23000.00

These items are controlled by the U.S. Government and authorized for export only to the country of ultimate destination for use by the ultimate consignee or end-user(s) herein identified. They may not be resold, transferred, or otherwise disposed of, to any other country or to any person other than the authorized ultimate consignee or end-user(s), either in their original form or after being incorporated into other items, without first obtaining approval from the U.S. government or as otherwise authorized by U.S. law and regulations.

THANK YOU FOR YOUR BUSINESS!

Executed on (date)

Charges at Destination

For Carriers Use only

at Destination

Total Collect Charges

at (place)

Signature of Issuing Carrier or its Agent

235 ORD 89462413
ORIGINAL 3 (FOR SHIPPER)



NOTICE CONCERNING CARRIERS' LIMITATION OF LIABILITY

If the carriage involves an ultimate destination or stop in a country other than the country of departure, the Warsaw Convention or the Montreal Convention may be applicable and in most cases limit the liability of the Carrier in respect of loss of, damage or delay to cargo. Depending on the applicable regime, and unless a higher value is declared, liability of the Carrier may be limited to 17 Special Drawing Rights per kilogram or 250 French gold francs per kilogram, converted into national currency under applicable law. Carrier will treat 250 French gold francs to be the conversion equivalent of 17 Special Drawing Rights unless a greater amount is specified in the Carrier's conditions of carriage.

CONDITIONS OF CONTRACT

1.	In this contract and the Notices appearing hereon:	6. 6.1	For cargo accepted for carriage, the Warsaw Convention and the Montreal Convention permit shipper to increase the limitation of liability				
	CARRIER includes the air carrier issuing this air waybill and all carriers that carry or undertake to carry the cargo or perform any other services related to such carriage.	6.2	by declaring a higher value for carriage and paying a supplemental charge if required.				
	SPECIAL DRAWING RIGHT (SDR) is a Special Drawing Right as defined by the International Monetary Fund.	0.2	In carriage to which neither the Warsaw Convention nor the Montreal Convention applies Carrier shall, in accordance with the procedures set forth in its general conditions of carriage and applicable tariffs, permit				
	WARSAW CONVENTION means whichever of the following instruments is applicable to the contract of carriage:	7. 7.1	shipper to increase the limitation of liability by declaring a higher value for				
	the Convention for the Unification of Certain Rules Relating to International Carriage by Air, signed at Warsaw, 12 October 1929;	7. 7.1	In cases of loss of, damage or delay to part of the cargo, the weight to be taken into account in determining Carrier's limit of liability shall be only the weight of the package or packages concerned.				
	that Convention as amended at The Hague on 28 September 1955;	7.2	Notwithstanding any other provisions, for "foreign air transportation" as defined by the U.S. Transportation Code:				
	that Convention as amended at The Hague 1955 and by Montreal Protocol No. 1, 2, or 4 (1975) as the case may be.	7.2.1	in the case of loss of, damage or delay to a shipment, the weight to be used in determining Carrier's limit of liability shall be the weight which is				
	MONTREAL CONVENTION means the Convention for the Unification of Certain		used to determine the charge for carriage of such shipment; and				
2. 2.1	Carriage is subject to the rules relating to liability established by the Warsaw Convention or the Montreal Convention unless such carriage is not "international carriage" as defined by the applicable Conventions.	7.2.2	in the case of loss of, damage or delay to a part of a shipment, the shipment weight in 7.2.1 shall be prorated to the packages covered by the same air waybill whose value is affected by the loss, damage or delay. The weight applicable in the case of loss or damage to one or				
2.2	To the extent not in conflict with the foregoing, carriage and other related services performed by each Carrier are subject to:	8.	more articles in a package shall be the weight of the entire package. Any exclusion or limitation of liability applicable to Carrier shall apply to				
2.2.1	applicable laws and government regulations;	o.	Carrier's agents, employees, and representatives and to any person whose aircraft or equipment is used by Carrier for carriage and such person's agents, employees and representatives.				
2.2.2	provisions contained in the air waybill, Carrier's conditions of carriage and related rules, regulations, and timetables (but not the times of departure and arrival stated therein) and applicable tariffs of such Carrier, which are made part hereof, and which may be inspected at any airports or other cargo sales offices from which it operates regular services. When carriage is to/from the USA, the shipper and the consignee are entitled, upon request, to receive a free copy of the Carrier's conditions of carriage. The Carrier's conditions of carriage include, but are not limited to:	9.	Carrier undertakes to complete the carriage with reasonable dispatch. Where permitted by applicable laws, tariffs and government regulations, Carrier may use alternative carriers, aircraft or modes of transport without notice but with due regard to the interests of the shipper. Carrier is authorized by the shipper to select the routing and all intermediate stopping places that it deems appropriate or to change or deviate from the routing shown on the face hereof.				
2.2.2.1	limits on the Carrier's liability for loss, damage or delay of goods, including fragile or perishable goods;	10.	Receipt by the person entitled to delivery of the cargo without complaint				
2.2.2.2	claims restrictions, including time periods within which shippers or consignees must file a claim or bring an action against the Carrier for its acts or omissions, or those of	10.	shall be prima facie evidence that the cargo has been delivered in good condition and in accordance with the contract of carriage.				
2.2.2.3	its agents; rights, if any, of the Carrier to change the terms of the contract;	10.1	In the case of loss of, damage or delay to cargo a written complaint must be made to Carrier by the person entitled to delivery. Such complaint must be made:				
2.2.2.4	rules about Carrier's right to refuse to carry;	10.1.1	in the case of damage to the cargo, immediately after discovery of the				
2.2.2.5	rights of the Carrier and limitations concerning delay or failure to perform service, including schedule changes, substitution of alternate Carrier or aircraft and rerouting.	40.4.0	damage and at the latest within 14 days from the date of receipt of the cargo;				
3.	The agreed stopping places (which may be altered by Carrier in case of necessity) are those places, except the place of departure and place of destination, set forth on	10.1.2	in the case of delay, within 21 days from the date on which the cargo was placed at the disposal of the person entitled to delivery.				
	the face hereof or shown in Carrier's timetables as scheduled stopping places for the route. Carriage to be performed hereunder by several successive Carriers is regarded as a single operation.	10.1.3	in the case of non-delivery of the cargo, within 120 days from the date of issue of the air waybill, or if an air waybill has not been issued, within 120 days from the date of receipt of the cargo for transportation by the				
4.	For carriage to which neither the Warsaw Convention nor the Montreal Convention applies, Carrier's liability limitation shall not be less than the per kilogram monetary limit set out in Carrier's tariffs or general conditions of carriage for cargo lost,	10.2	Carrier. Such complaint may be made to the Carrier whose air waybill was used,				
	damaged or delayed, provided that any such limitation of liability in an amount less than 17 SDR per kilogram will not apply for carriage to or from the United States. Except when the Carrier has extended credit to the consignee without the written	10.3	or to the first Carrier or to the last Carrier or to the Carrier, which performed the carriage during which the loss, damage or delay took place.				
5. 5.1	consent of the shipper, the shipper guarantees payment of all charges for the carriage due in accordance with Carrier's tariff, conditions of carriage and related regulations, applicable laws (including national laws implementing the Warsaw	10.4	Unless a written complaint is made within the time limits specified in 10.1 no action may be brought against Carrier.				
	Convention and the Montreal Convention), government regulations, orders and requirements.		Any rights to damages against Carrier shall be extinguished unless an				
5.2	When no part of the consignment is delivered, a claim with respect to such consignment will be considered even though transportation charges thereon are unpaid.	11.	Shipper shall comply with all applicable laws and government regulations of any country to or from which the cargo may be carried, including those relating to the packing, carriage or delivery of the cargo, and shall furnish such information and attach such documents to the air waybill as may be necessary to comply with such laws and regulations. Carrier is not liable to shipper and shipper shall indemnify Carrier for loss or expense due to shipper's failure to comply with this provision.				
		12.	No agent, employee or representative of Carrier has authority to alter, modify or waive any provisions of this contract.				

ORIGINAL 1 (FOR ISSUING CARRIER)

at Destination



NOTICE CONCERNING CARRIERS' LIMITATION OF LIABILITY

If the carriage involves an ultimate destination or stop in a country other than the country of departure, the Warsaw Convention or the Montreal Convention may be applicable and in most cases limit the liability of the Carrier in respect of loss of, damage or delay to cargo. Depending on the applicable regime, and unless a higher value is declared, liability of the Carrier may be limited to 17 Special Drawing Rights per kilogram or 250 French gold francs per kilogram, converted into national currency under applicable law. Carrier will treat 250 French gold francs to be the conversion equivalent of 17 Special Drawing Rights unless a greater amount is specified in the Carrier's conditions of carriage.										
	CONDITIONS OF CONTRACT									
1.	In this contract and the Notices appearing hereon: CARRIER includes the air carrier issuing this air waybill and all carriers that carry or undertake to carry the cargo or perform any other services related to such carriage.	6. 6.1	For cargo accepted for carriage, the Warsaw Convention and the Montreal Convention permit shipper to increase the limitation of liability by declaring a higher value for carriage and paying a supplemental charge if required.							
	SPECIAL DRAWING RIGHT (SDR) is a Special Drawing Right as defined by the International Monetary Fund. WARSAW CONVENTION means whichever of the following instruments is	6.2	In carriage to which neither the Warsaw Convention nor the Montreal Convention applies Carrier shall, in accordance with the procedures set forth in its general conditions of carriage and applicable tariffs, permit shipper to increase the limitation of liability by declaring a higher value for							
	applicable to the contract of carriage: the Convention for the Unification of Certain Rules Relating to International Carriage by Air, signed at Warsaw, 12 October 1929;		In cases of loss of, damage or delay to part of the cargo, the weight to be taken into account in determining Carrier's limit of liability shall be only the weight of the package or packages concerned.							
	that Convention as amended at The Hague on 28 September 1955;	7.2	Notwithstanding any other provisions, for "foreign air transportation" as defined by the U.S. Transportation Code:							
	that Convention as amended at The Hague 1955 and by Montreal Protocol No. 1, 2, or 4 (1975) as the case may be.	7.2.1	in the case of loss of, damage or delay to a shipment, the weight to be used in determining Carrier's limit of liability shall be the weight which is							
	MONTREAL CONVENTION means the Convention for the Unification of Certain		used to determine the charge for carriage of such shipment; and							
2. 2.1	Carriage is subject to the rules relating to liability established by the Warsaw Convention or the Montreal Convention unless such carriage is not "international carriage" as defined by the applicable Conventions. To the extent not in conflict with the foregoing, carriage and other related services	7.2.2	in the case of loss of, damage or delay to a part of a shipment, the shipment weight in 7.2.1 shall be prorated to the packages covered by the same air waybill whose value is affected by the loss, damage or delay. The weight applicable in the case of loss or damage to one or more articles in a package shall be the weight of the entire package.							
2.2	performed by each Carrier are subject to:	8.	Any exclusion or limitation of liability applicable to Carrier shall apply to							
2.2.1	applicable laws and government regulations;		Carrier's agents, employees, and representatives and to any person whose aircraft or equipment is used by Carrier for carriage and such person's agents, employees and representatives.							
2.2.2	provisions contained in the air waybill, Carrier's conditions of carriage and related rules, regulations, and timetables (but not the times of departure and arrival stated therein) and applicable tariffs of such Carrier, which are made part hereof, and which may be inspected at any airports or other cargo sales offices from which it operates regular services. When carriage is to/from the USA, the shipper and the consignee are entitled, upon request, to receive a free copy of the Carrier's conditions of carriage. The Carrier's conditions of carriage include, but are not limited to:	9.	Carrier undertakes to complete the carriage with reasonable dispatch. Where permitted by applicable laws, tariffs and government regulations, Carrier may use alternative carriers, aircraft or modes of transport without notice but with due regard to the interests of the shipper. Carrier is authorized by the shipper to select the routing and all intermediate stopping places that it deems appropriate or to change or deviate from							
2.2.2.1	limits on the Carrier's liability for loss, damage or delay of goods, including fragile or perishable goods;	10.	the routing shown on the face hereof. Receipt by the person entitled to delivery of the cargo without complaint							
2.2.2.2	claims restrictions, including time periods within which shippers or consignees must file a claim or bring an action against the Carrier for its acts or omissions, or those of		shall be prima facie evidence that the cargo has been delivered in good condition and in accordance with the contract of carriage.							
2.2.2.3	its agents;	10.1	In the case of loss of, damage or delay to cargo a written complaint must be made to Carrier by the person entitled to delivery. Such complaint							
2.2.2.3	rights, if any, of the Carrier to change the terms of the contract;		must be made:							
2.2.2.4	rules about Carrier's right to refuse to carry;	10.1.1	in the case of damage to the cargo, immediately after discovery of the damage and at the latest within 14 days from the date of receipt of the							

The agreed stopping places (which may be altered by Carrier in case of necessity)

For carriage to which neither the Warsaw Convention nor the Montreal Convention

applies, Carrier's liability limitation shall not be less than the per kilogram monetary limit set out in Carrier's tariffs or general conditions of carriage for cargo lost,

damaged or delayed, provided that any such limitation of liability in an amount less

than 17 SDR per kilogram will not apply for carriage to or from the United States.

Except when the Carrier has extended credit to the consignee without the written

carriage due in accordance with Carrier's tariff, conditions of carriage and related

consent of the shipper, the shipper guarantees payment of all charges for the

regulations, applicable laws (including national laws implementing the Warsaw Convention and the Montreal Convention), government regulations, orders and

When no part of the consignment is delivered, a claim with respect to such

consignment will be considered even though transportation charges thereon are

route. Carriage to be performed hereunder by several successive Carriers is

regarded as a single operation.

requirements.

unpaid.

are those places, except the place of departure and place of destination, set forth on

the face hereof or shown in Carrier's timetables as scheduled stopping places for the

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- er discovery of the damage and at the latest within 14 days from the date of receipt of the 2225 rights of the Carrier and limitations concerning delay or failure to perform service, including schedule changes, substitution of alternate Carrier or aircraft and rerouting.
 - 10.1.2 in the case of delay, within 21 days from the date on which the cargo was placed at the disposal of the person entitled to delivery.

- 10.1.3 in the case of non-delivery of the cargo, within 120 days from the date of issue of the air waybill, or if an air waybill has not been issued, within 120 days from the date of receipt of the cargo for transportation by the Carrier. 10.2
- Such complaint may be made to the Carrier whose air waybill was used. or to the first Carrier or to the last Carrier or to the Carrier, which performed the carriage during which the loss, damage or delay took 10.3 place.
- Unless a written complaint is made within the time limits specified in 10.1 10.4 no action may be brought against Carrier.
 - Any rights to damages against Carrier shall be extinguished unless an
- Shipper shall comply with all applicable laws and government regulations 11. of any country to or from which the cargo may be carried, including those relating to the packing, carriage or delivery of the cargo, and shall furnish such information and attach such documents to the air waybill as may be necessary to comply with such laws and regulations. Carrier is not liable to shipper and shipper shall indemnify Carrier for loss or expense due to shipper's failure to comply with this provision.
- No agent, employee or representative of Carrier has authority to alter, 12. modify or waive any provisions of this contract.



NOTICE CONCERNING CARRIERS' LIMITATION OF LIABILITY

If the carriage involves an ultimate destination or stop in a country other than the country of departure, the Warsaw Convention or the Montreal Convention may be applicable and in most cases limit the liability of the Carrier in respect of loss of, damage or delay to cargo. Depending on the applicable regime, and unless a higher value is declared, liability of the Carrier may be limited to 17 Special Drawing Rights per kilogram or 250 French gold francs per kilogram, converted into national currency under applicable law. Carrier will treat 250 French gold francs to be the conversion equivalent of 17 Special Drawing Rights unless a greater amount is specified in the Carrier's conditions of carriage.

CONDITIONS OF CONTRACT

1. In this contract and the Notices appearing hereon:

CARRIER includes the air carrier issuing this air waybill and all carriers that carry or undertake to carry the cargo or perform any other services related to such carriage.

SPECIAL DRAWING RIGHT (SDR) is a Special Drawing Right as defined by the International Monetary Fund.

WARSAW CONVENTION means whichever of the following instruments is applicable to the contract of carriage:

the Convention for the Unification of Certain Rules Relating to International Carriage by Air, signed at Warsaw, 12 October 1929;

that Convention as amended at The Hague on 28 September 1955;

that Convention as amended at The Hague 1955 and by Montreal Protocol No. 1, 2, or 4 (1975) as the case may be.

MONTREAL CONVENTION means the Convention for the Unification of Certain

- 2. 2.1 Carriage is subject to the rules relating to liability established by the Warsaw Convention or the Montreal Convention unless such carriage is not "international carriage" as defined by the applicable Conventions.
- 2.2 To the extent not in conflict with the foregoing, carriage and other related services performed by each Carrier are subject to:
- 2.2.1 applicable laws and government regulations;
- 2.2.2 provisions contained in the air waybill, Carrier's conditions of carriage and related rules, regulations, and timetables (but not the times of departure and arrival stated therein) and applicable tariffs of such Carrier, which are made part hereof, and which may be inspected at any airports or other cargo sales offices from which it operates regular services. When carriage is to/from the USA, the shipper and the consignee are entitled, upon request, to receive a free copy of the Carrier's conditions of carriage. The Carrier's conditions of carriage include, but are not limited to:
- 2.2.2.1 limits on the Carrier's liability for loss, damage or delay of goods, including fragile or perishable goods;
- 2.2.2.2 claims restrictions, including time periods within which shippers or consignees must file a claim or bring an action against the Carrier for its acts or omissions, or those of its agents;
- 2.2.2.3 rights, if any, of the Carrier to change the terms of the contract;
- 2.2.2.4 rules about Carrier's right to refuse to carry;
- 2.2.2.5 rights of the Carrier and limitations concerning delay or failure to perform service, including schedule changes, substitution of alternate Carrier or aircraft and rerouting.
- 3. The agreed stopping places (which may be altered by Carrier in case of necessity) are those places, except the place of departure and place of destination, set forth on the face hereof or shown in Carrier's timetables as scheduled stopping places for the route. Carriage to be performed hereunder by several successive Carriers is regarded as a single operation.
- 4. For carriage to which neither the Warsaw Convention nor the Montreal Convention applies, Carrier's liability limitation shall not be less than the per kilogram monetary limit set out in Carrier's tariffs or general conditions of carriage for cargo lost, damaged or delayed, provided that any such limitation of liability in an amount less than 17 SDR per kilogram will not apply for carriage to or from the United States.
- 5. 5.1 Except when the Carrier has extended credit to the consignee without the written consent of the shipper, the shipper guarantees payment of all charges for the carriage due in accordance with Carrier's tariff, conditions of carriage and related regulations, applicable laws (including national laws implementing the Warsaw Convention and the Montreal Convention), government regulations, orders and requirements.
- 5.2 When no part of the consignment is delivered, a claim with respect to such consignment will be considered even though transportation charges thereon are unpaid.

- 6. 6.1 For cargo accepted for carriage, the Warsaw Convention and the Montreal Convention permit shipper to increase the limitation of liability by declaring a higher value for carriage and paying a supplemental charge if required.
- 6.2 In carriage to which neither the Warsaw Convention nor the Montreal Convention applies Carrier shall, in accordance with the procedures set forth in its general conditions of carriage and applicable tariffs, permit shipper to increase the limitation of liability by declaring a higher value for
- 7. 7.1 In cases of loss of, damage or delay to part of the cargo, the weight to be taken into account in determining Carrier's limit of liability shall be only the weight of the package or packages concerned.
- 7.2 Notwithstanding any other provisions, for "foreign air transportation" as defined by the U.S. Transportation Code:
- 7.2.1 in the case of loss of, damage or delay to a shipment, the weight to be used in determining Carrier's limit of liability shall be the weight which is used to determine the charge for carriage of such shipment; and
- 7.2.2 in the case of loss of, damage or delay to a part of a shipment, the shipment weight in 7.2.1 shall be prorated to the packages covered by the same air waybill whose value is affected by the loss, damage or delay. The weight applicable in the case of loss or damage to one or more articles in a package shall be the weight of the entire package.
- 8. Any exclusion or limitation of liability applicable to Carrier shall apply to Carrier's agents, employees, and representatives and to any person whose aircraft or equipment is used by Carrier for carriage and such person's agents, employees and representatives.
- 9. Carrier undertakes to complete the carriage with reasonable dispatch. Where permitted by applicable laws, tariffs and government regulations, Carrier may use alternative carriers, aircraft or modes of transport without notice but with due regard to the interests of the shipper. Carrier is authorized by the shipper to select the routing and all intermediate stopping places that it deems appropriate or to change or deviate from the routing shown on the face hereof.
- Receipt by the person entitled to delivery of the cargo without complaint shall be prima facie evidence that the cargo has been delivered in good condition and in accordance with the contract of carriage.
- 10.1 In the case of loss of, damage or delay to cargo a written complaint must be made to Carrier by the person entitled to delivery. Such complaint must be made:
- 10.1.1 in the case of damage to the cargo, immediately after discovery of the damage and at the latest within 14 days from the date of receipt of the cargo.
- in the case of delay, within 21 days from the date on which the cargo was placed at the disposal of the person entitled to delivery.
- 10.1.3 in the case of non-delivery of the cargo, within 120 days from the date of issue of the air waybill, or if an air waybill has not been issued, within 120 days from the date of receipt of the cargo for transportation by the
 10.2 Carrier.
- Such complaint may be made to the Carrier whose air waybill was used, or to the first Carrier or to the last Carrier or to the Carrier, which
- 10.3 performed the carriage during which the loss, damage or delay took place.
- 10.4 Unless a written complaint is made within the time limits specified in 10.1 no action may be brought against Carrier.
 - Any rights to damages against Carrier shall be extinguished unless an
- 11. Shipper shall comply with all applicable laws and government regulations of any country to or from which the cargo may be carried, including those relating to the packing, carriage or delivery of the cargo, and shall furnish such information and attach such documents to the air waybill as may be necessary to comply with such laws and regulations. Carrier is not liable to shipper and shipper shall indemnify Carrier for loss or expense due to shipper's failure to comply with this provision.
- 12. No agent, employee or representative of Carrier has authority to alter, modify or waive any provisions of this contract.