



HUMAN COMPUTER INTERACTION

Department site services and supervisors

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1- Project description and Needfinding :

The university is considered one of the most important stages of study in human life, so the university student spends half his day there, so he must arrange his studies thoroughly so as not to lose his passion.

The University harnesses all its possibilities to provide a good educational environment for its students and one of the most important services is the service "add and delete", which may be an electronic service and also manual by the academic supervisor.

During the period of deletion and addition, a group of students were observed asking some girls where they were sharing, and it seemed that these girls had a desperate need to meet the supervisor, and they also seemed worried and scared, and they repeated their going and returning to the same place to no avail, and the question was repeated to other girls.

In this report the following points will be addressed:

1- The main problem for the students of UQU University in finding the departments and offices of supervisors .

2 - the reasons for the problems faced by the students of UQU University in finding the departments and offices of supervisors

3 - analysis and understanding of the problem .

4 - how to solve this problem.

5 - provide an appropriate solution to the problem to which students UQU is exposed in finding the departments and offices of supervisors.

2- Methodology

In this project the (Observation) was used to understand the problem by observing that we ask a group of female students during the period of deletion and addition, an investigation was conducted and the main problem faced by these students was conducted.

Through the observation it was found that the problem they were exposed to was the lack of knowledge of the locations of the sections and the offices of the supervisors.

This problem has emerged for current students at (level 1, level 2, level 3) within UQU University.

3- planning:

He was approached UQU University consisting of **4** female students from **8 AM** on **21-2-2022** and went to the third round of the university building.

The members of the team noticed a group of students and their activity was determined which is the search for a branch of the department (Arabic language), and it was noted that they asked two students about the location of a particular branch, and they held talks and questions among themselves about the place of the academic supervisor and his presence in any branch of the department in order to free a particular service.

3- Findings:

While noticing this group of students and understanding in principle that there is a problem they are going through. The members of the group directed it to the students and were asked a bunch of questions and the students replied:

It is difficult to know the supervisor's office for the first time and the academic department, it took them an hour or more to find the supervisor and the department or about the ease of dealing with the schedule adjustment so students expressed the effectiveness of the amendment through the academic directory, more than the electronic amendment, but the problem is that we do not know the location of the department or their academic directory.

4- User Needs:

- 1- Needs students to know the location of the university buildings.
- 2- Needs students to know the location of the sections he needs, such as the department (admission and registration department - general subjects sections - the section in which he studies).
- 3- Needs students to know the location of the offices of academic supervisors.
- 4- Needs students to know the hours of the presence of the academic supervisor.

5- Conclusion:

Based on the observational data and the analysis of the findings, uses needs were highlighted. This project will aim to provide solution for the activities noted throughout the observation session. The project will

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A service provided on the UQU University website serving current students and academic advisors by clarifying the locations of the departments and supervisors offices to facilitate the search process and save time and effort, and helps the supervisor save time in responding.

University emails and questions about the location of his office or the location of a particular department

1. Service determination of sections (section, building).
2. Service determining the headquarters of the academic supervisors (supervisor's name, building, floor, office)
3. Service that academic supervisor is allowed to enter his. working hours at the supervisory headquarters.
4. Service update the websites of departments and supervisors when they are changed.