# **Courier Management System**

## Task 1 - Database Design

Design a SQL schema for a Courier Management System with tables for Customers, Couriers, Orders, and Parcels. Define the relationships between these tables using appropriate foreign keys.

## **Requirements:**

- Define the Database Schema Create SQL tables for entities such as User, Courier, Employee, Location, Payment
- Define relationships between these tables (one-to-many, many-to-many, etc.).
- Populate Sample Data Insert sample data into the tables to simulate real-world scenarios.

**User Table:** (ServiceID INT PRIMARY KEY, User ServiceName VARCHAR(100), Cost (UserID INT PRIMARY KEY, Name DECIMAL(8, 2); VARCHAR(255), **Employee Table:** Email VARCHAR(255) UNIQUE, (EmployeeID INT PRIMARY KEY, Password VARCHAR(255), Name VARCHAR(255), Email VARCHAR(255) UNIQUE, ContactNumber ContactNumber VARCHAR(20), Address VARCHAR(20), Role VARCHAR(50), TEXT); **Courier Table:** Salar DECIMAL(10, 2)); Courier **Location Table:** (CourierID INT PRIMARY KEY,

SenderName VARCHAR(255),

SenderAddress TEXT,

ReceiverName VARCHAR(255),

ReceiverAddress TEXT.

Weight DECIMAL(5, 2),

Status VARCHAR(50),

TrackingNumber VARCHAR(20)

UNIQUE,

DeliverDate DATE);

**CourierServices Table:** 

CourierServices

(LocationID INT PRIMARY KEY,

LocationName VARCHAR(100),

Address TEXT);

**Payment Table:** 

(PaymentID INT PRIMARY KEY,

CourierID INT, LocationId INT,

Amount DECIMAL(10, 2), PaymentDate

DATE, FOREIGN KEY (CourierID)

REFERENCES Couriers(CourierID),

FOREIGN KEY (LocationID)

REFERENCES Location(LocationID));

### 1. Introduction

The **Courier Management System** is designed to efficiently manage user orders, courier tracking, payments, and employee records. This documentation outlines the database schema, entity relationships, and data structure necessary for the system's operation.

## 2. Database Entities and Their Attributes

### 1. User

Stores sender and receiver details.

- **UserID** (PK) Unique user identifier.
- Name, Email, Password, ContactNumber, Address User details.

## 2. Courier

Manages courier shipment information.

- **CourierID** (PK) Unique courier identifier.
- SenderName, SenderAddress, ReceiverName, ReceiverAddress Shipment details.
- Weight, Status, TrackingNumber (Unique), DeliveryDate Package specifics.

### 3. Courier Services

Defines available courier service types.

- **ServiceID** (PK) Unique service identifier.
- **ServiceName, Cost** Service details.

# 4. Employee

Stores employee information.

- **EmployeeID** (PK) Unique employee identifier.
- Name, Email, ContactNumber, Role, Salary Employee details.

### 5. Location

Represents courier hubs and service branches.

- LocationID (PK) Unique location identifier.
- LocationName, Address Location details.

### 6. Payment

Manages payments for courier services.

- **PaymentID** (PK) Unique payment identifier.
- CourierID (FK), LocationID (FK), Amount, PaymentDate Payment details.

# 3. Cardinality Relationships

## $Users \leftrightarrow Courier \rightarrow 1:N$

• One User can send multiple Couriers, but each Courier belongs to only one User.

# Courier $\leftrightarrow$ Payment $\rightarrow$ 1:1

• Each Courier has one Payment, and each Payment is linked to only one Courier.

# Payment $\leftrightarrow$ Location $\rightarrow$ N:1

• Multiple **Payments** are linked to a **single Location**.

# Courier $\leftrightarrow$ Employee $\rightarrow$ N:1

• Multiple Couriers can be assigned to a single Employee.

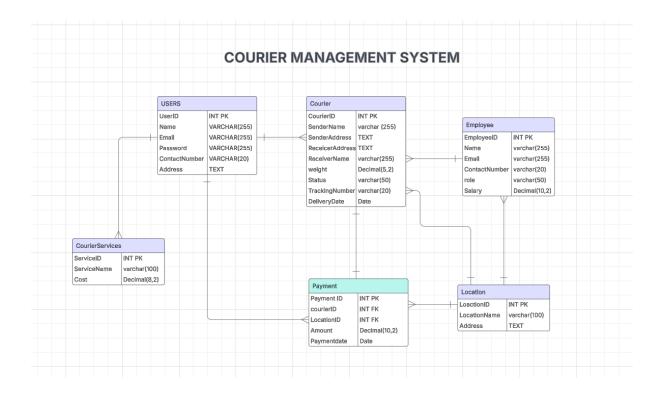
# $CourierServices \leftrightarrow Users \rightarrow N:1$

• Multiple Users can use a single Courier Service.

# Employee $\leftrightarrow$ Location $\rightarrow$ N:1

• Mutiple Employee can assigned for single Location.

# 4. ER Diagram



## 5. Steps

## **DATABASE CREATION**

create database CMS;

### User table

create table Users(UserID int primary key , Name varchar(255),Email varchar(255) unique, Password varchar(255),ContactNumber varchar(20),Address Text);

insert into Users values (1,'virat','virat@gmail.com','pass1111','9711223344','7 lion street,madurai'); insert into Users values (2,'dhoni','dhoni@gmail.com','pass2222','9766778899','17 king street,Trichy'); insert into Users values (3,'vijay','vijay@gmail.com','pass3333','9944556677','1 temple street,Trichy'); truncate table Users select \*from Users;

■ Results									
	UserID	Name	Email	Password	ContactNumber	Address			
1	1	virat	virat@gmail.com	pass1111	9711223344	7 lion street,madurai			
2	2	dhoni	dhoni@gmail.com	pass2222	9766778899	17 king street, Trichy			
3	3	vijay	vijay@gmail.com	pass3333	9944556677	1 temple street, Trichy			

### Courier table

create table Courier ( CourierID int primary key , SenderName varchar(255),SenderAddress text , ReceiverName varchar(255),ReceiverAddress text ,

Weight decimal(5,2), Status varchar(50), Tracking Number varchar(20) unique, Delivery Date date);

insert into Courier values (001, 'virat','7 lion street,madurai','Anu','12 mainroad,Chennai',2.5,'delivered','TRK001','2025-01-01');

insert into Courier values (002, 'dhoni','17 king street,Trichy','sakshi','2 vikasa road,vellore',3.5,'delivered','TRK002','2025-03-07');

insert into Courier values (003, 'vijay','1 temple street,Trichy','mithra','4 mainroad,cuddalore',2.5,'transported','TRK003','2025-01-06');

select \*from Courier

■ Results    ■ Messages										
	CourierID	SenderName	SenderAddress	ReceiverName	ReceiverAddress	Weight	Status	TrackingNumber	DeliveryDate	
1	1	virat	7 lion street,madurai	Anu	12 mainroad,Chennai	2.50	delivered	TRK001	2025-01-01	
2	2	dhoni	17 king street, Trichy	sakshi	2 vikasa road,vellore	3.50	delivered	TRK002	2025-03-07	
3	3	vijay	1 temple street, Trichy	mithra	4 mainroad,cuddalore	2.50	transported	TRK003	2025-01-06	

#### courier services

create table CourierServices ( ServiceID int primary key , ServiceName varchar(100),Cost decimal(8,2));

insert into CourierServices values (1, local', 100.00);

insert into CourierServices values (2,'local',60.00);

insert into CourierServices values (3,'local',95.00);

select \*from CourierServices;

■R	esults		Messages		
	Service	eID	ServiceName	Cost	
1	1		local	100.00	
2	2		local	60.00	
3	3		local	95.00	

# **Employee table**

create table EmployeeTable (EmployeeID int primary key , Name varchar(255),Email varchar(255) unique,ContactNumber varchar(20),Role varchar(50), Salary decimal(10,2));

insert into EmployeeTable values (111, 'rajesh', 'rajesh@gmail.com', '9133553377', 'delivery agent', 3000.00);

insert into EmployeeTable values (112, 'kumar', 'kumar@gmail.com', '9136653377', 'support', 2000.00);

insert into EmployeeTable values (113, 'rahul', 'rahul@gmail.com', '9133559787', 'delivery agent', 3000.00);

select \*from EmployeeTable;

<b>Ⅲ</b> F	Results	Ba Me	essages				
	Emplo	yeelD	Name	Email	ContactNumber	Role	Salary
1	111		rajesh	rajesh@gmail.com	9133553377	delivery agent	3000.00
2	112		kumar	kumar@gmail.com	9136653377	support	2000.00
3	113		rahul	rahul@gmail.com	9133559787	delivery agent	3000.00

### Location table

create table Location( LocationID int primary key, LocationName varchar(100), Address Text);

insert into Location values(1,'Madurai','7 lion street,madurai'); insert into Location values(2,'Trichy','17 king street,Trichy'); insert into Location values(3,'vellore','2 vikasa road,vellore');

select \*from Location;

⊞ R	Results						
	Location	onID	LocationName	Address			
1	1		Madurai	7 lion street,madurai			
2	2		Trichy	17 king street, Trichy			
3	3		vellore	2 vikasa road,vellore			

# payment table

create table Payment( PaymentID int primary key , CourierID int ,LocationID int , Amount decimal(10,2),PaymentDate date, constraint FK\_CID foreign key (CourierID) references Courier (CourierID) on delete cascade ,constraint FK\_LID foreign key (LocationID) references Location(LocationID) on delete set null);

insert into Payment values(1, 001,1, 100.00, '2025-01-01'); insert into Payment values(2, 002,2,200.00, '2025-03-07'); select \*from Payment;

⊞ F	Results	Messages			
	Payme		LocationID	Amount	PaymentDate
1	1	1	1	100.00	2025-01-01
2	2	2	2	200.00	2025-03-07

### **Conclusion:**

The Courier Management System database schema ensures efficient tracking, payment processing, and employee management through well-structured relationships. It maintains data integrity, minimizes redundancy, and enhances operational efficiency with clearly defined entity dependencies