Vendor Requirements for Device Certification

The device certification process requires the device to follow integration best practices. This means that more fields are mandatory for a certified device compared to platform minium requirements. In the following section, Device Registration, the explains the registration processes for connectors using either the MQTT API and REST API. The device certification process requires the device to follow integration best practices. This means that more fields are mandatory for a certified device compared to platform minium requirements. The mandatory capabilities are described in section Foundation Capabilities. All more advanced capabilities are part of the section Extended Capabilities.

Device Registration

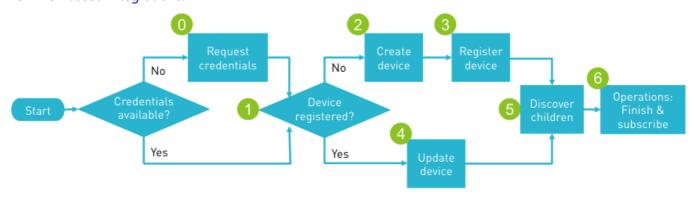
Status: Reviewed and Ready The chapter Device Behavior describes how a connector / agent that runs on a device registers to Cumulocity IoT. It must send a mandatory minimum of information to be certifiable covered in the section Foundation Capabilities.

Device Behavior

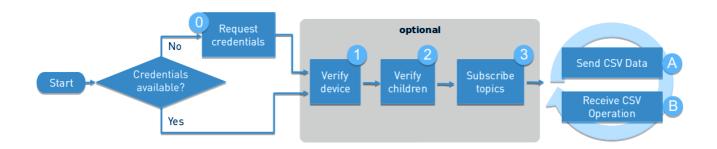
When started, the device follows the process flow defines for REST or MQTT based integration respectively.

Please read and follow one of these guides:

For REST based integrations:



For MQTT based integrations (using Smart-Rest 2 is recommended):



Cypehr Suits:

Cumulocity IoT fulfills SSL Labs A+ rating and therefor supports exclusively the following cypher suits from release Release 10.10:

- rsa_pkcs1_sha256
- dsa sha256
- ecdsa_secp256r1_sha256
- rsa_pkcs1_sha384
- ecdsa_secp384r1_sha384
- rsa_pkcs1_sha512
- ecdsa_secp521r1_sha512
- rsa_pss_rsae_sha256
- rsa_pss_rsae_sha384
- rsa_pss_rsae_sha512
- ed25519 ed448
- rsa_pss_pss_sha256
- rsa_pss_pss_sha384
- rsa_pss_pss_sha512

Foundation Capabilities for Vendor Device Certification (mandatory)

For details and examples, compare metadata section of documentation as well as the detail sections below.

Fragment	Meaning in Device Partner Portal	Mandatory
c8y_Agent	Information about the agent run on the device	Yes
c8y_IsDevice	Empty fragment. Declares a Managed Object as a Device	Yes
name	Sets the name of the device used e.g. in 'all devices' and 'device info' views	Yes
type	Functional type of device e.g. water meter, pump, Gateway, environmental sensor	Yes
c8y_RequiredAvailability	Minimal communication interval to determine if device is offline	No
c8y_Firmware	Firmware information about the device	Yes
c8y_Hardware	Hardware information about the device	Yes
externalIds	Used to identify a device with a unique information from the physical world	Yes

Information about one physical device is stored within multiple managed objects. Cumulocity IoT stores all general device information as one managed object in its inventory. The following json structure represents a

typical managed object of a device using in the inventory API (GET

{{url}}/inventory/managedObjects/{{deviceId}}):

```
"c8y_IsDevice": {},
"com_cumulocity_model_Agent": {},
"name": "edge-agent-eabdcf5d344b4a52a4ffab13fe3d11cb",
"type": "c8y_EdgeAgent",
"c8y_Agent": {
    "name": "DeviceAgent",
    "version": "1.0",
    "url": ""
"c8y_RequiredAvailability": {
    "responseInterval": 6
"c8y_Firmware": {
    "name": "raspberrypi-bootloader",
    "version": "1.20140107-1",
    "url": "31aab9856861b1a587e2094690c2f6e272712cb1"
},
"c8y_Hardware": {
    "model": "BCM2708",
    "revision": "000e",
    "serialNumber": "00000000e2f5ad4d"
}
```

Agent Information

The fragments c8y_Agent must be present in the device managed object stored in the inventory.

c8y_Agent

The device certificate will be issued for device defined by: c8y_Hardware.model, c8y_Hardware.revision, c8y_Firmware.name, c8y_Firmware.version, c8y_Agent.name, and c8y_Agent.version.

Fragment	Mandatory
name	Yes
version	Yes
url	No

```
"c8y_Agent": {
    "name": "myCustomAgent",
    "version": "1.2.34",
    "url": "https//link-to-agent-repo.url"
}
```

Device Information

The fragments c8y_IsDevice, name, type, c8y_RequiredAvailability, c8y_Firmware, and c8y_Hardware must be present in the managed object of the device stored in the inventory.

name

The Cumulocity IoT UI uses the device name. name sets the name of the device used e.g. in 'all devices' and 'device info' views.

Fragment	Mandatory
name	Yes

Example structure in device managed object using the inventory API:

```
"name": "ExampleDeviceName"
```

c8y_IsDevice

c8y_IsDevice is an empty fragment that declares a Managed Object as a device.

Fragment	Mandatory
c8y IsDevice	Yes

Example structure in device managed object using the inventory API:

```
"c8y_IsDevice": {}
```

type

The fragment type can be interpreted as *device class*. Meaning, devices with the same type can receive the same types of configuration, software, firmware, and operations. The Cumulocity IoT UI uses the device type often for filtering purposes like sending a software package to all devices of one specific type. Based on the device type Cumulocity can assign Dashboards to the same type.

Fragment	Mandatory
type	Yes

```
"type": "c8y_EdgeAgent"
```

c8y_RequiredAvailability

Minimal communication interval to determine if device is offline. For details and examples, compare device availability section of the documentation.

Fragment	Mandatory
responseInterval	No

Example structure in device managed object using the inventory API:

```
"c8y_RequiredAvailability": {
    "responseInterval": 6
}
```

c8y_Hardware

The device certificate will be issued for device defined by: c8y_Hardware.model, c8y_Hardware.revision, c8y_Firmware.name, c8y_Firmware.version, c8y_Agent.name, and c8y_Agent.version. These fragments will also be used in future versions of Device Partner Portal (display one "Device" entry in the overview device list per c8y_Hardware.model and a dropdown in the device detail view for each c8y_Hardware.revision).

Fragment	Meaning in Device Partner Portal	Mandatory
model	Device in list view	Yes
revision	Dropdown inside device detail view to select device revision or version	Yes
serialNumber	Not used in Device Partner Portal	Yes

Example structure in device managed object using the inventory API:

```
"c8y_Hardware": {
    "model": "BCM2708",
    "revision": "000e",
    "serialNumber": "00000000e2f5ad4d"
}
```

c8y_Firmware

The device certificate will be issued for device defined by: c8y_Hardware.model, c8y_Hardware.revision, c8y_Firmware.name, c8y_Firmware.version, c8y_Agent.name, and c8y_Agent.version.

Fragment	Mandatory
name	Yes

Fragment	Mandatory
version	Yes
url	No

Example structure in device managed object using the inventory API:

```
"c8y_Firmware": {
    "name": "raspberrypi-bootloader",
    "version": "1.20140107-1",
    "url": "31aab9856861b1a587e2094690c2f6e272712cb1"
}
```

External ID

The External ID is displayed by the UI in the tab "Identity". The fragments externalId and type must be present in the managed object of the device using the identity API. NOTE: The externalID is not stored in the device managed object using the inventory API.

For details and examples, compare external id section of the documentation.

Used to identify the device in Cumulocity by its unique serial number, MAC, IMEI or similar unique identification string. If you don't want to specify a type, its recommend to use c8y_Serial.

Fragment	Mandatory	
externalId	Yes	
type	Yes	

Example structure in external id managed object (this information is stored in the identity managed object, not in the inventory managed object):

```
{
   "externalId": "simulator_145074_0",
   "type": "c8y_Serial"
}
```

Sending Operational Data

Sending measurements, events, and alarms are basic capabilities of any IoT enabled device. Therefore vendors should aim to support all three. However, there might be some instance where devices only send events (e.g. basic switches) or only measurements (e.g. basic sensor). It is only mandatory to send either measurements, or events, or alarms in order to get certified while it is still recommended to implement all three capabilities.

Functionality Content Mandatory

Functionality	Content	Mandatory
Measurements (M), Events (E),	Information send from the device to the	Yes, at least one of the
Alarms (A)	platform	three

Measurements

For details and examples, compare measurements section of the documentation. It is only mandatory to send either measurements, or events, or alarms in order to get certified while it is still recommended to implement all three capabilities.

The device creates measurements with the following content:

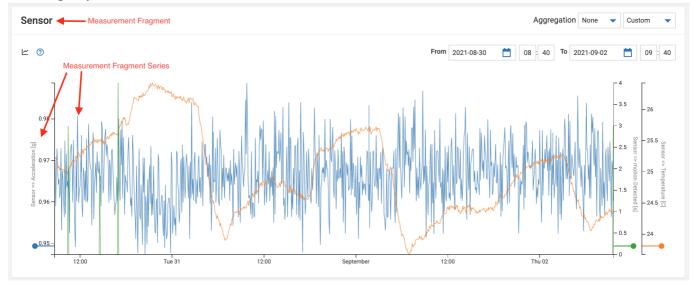
Fragment	Content	Mandatory for Measurements
source	Device ID	Yes
type	Type of measurement	Yes
time	Date and time when the measurement was made	Yes
Measurement Fragment	The category of measurement	Yes
Measurement Fragment Series	The name of the measurement series. Contains at least the value fragment, optionally the unit fragment	Yes

Measurement names should be written in camel-case. Cumulocity IoT UI inserts a blank space between a lower-case and an upper-case letter. Two or more consecutive upper-case letters are not separated with blank spaces. The UI also hides the prefix of a measurement name that is ending with a "_" (underline) symbol.

Example POST body:

```
"source": {
    "id": "251982",
},
"type": "c8y_TemperatureMeasurement",
"time": "2021-10-19T12:03:27.845Z",
"c8y_Steam": {
    // Measurement Fragment
    "Temperature": {
        // Measurement Fragment Series
        "unit": "C",
        "value": "100",
      },
},
}
```

The Measurement Fragment and Measurement Fragment Series are used in the Cumulocity IoT UI in the following way:



The following Measurement Fragments are standard measurement fragments in Cumulocity IoT:

```
c8y_AccelerationMeasurement, c8y_AccelerationSensor, c8y_Battery, c8y_CPUMeasurement, c8y_CurrentMeasurement, c8y_CurrentSensor, c8y_DistanceMeasurement, c8y_DistanceSensor, c8y_HumidityMeasurement, c8y_HumiditySensor, c8y_LightMeasurement, c8y_LightSensor, c8y_MeasurementPollFrequencyOperation, c8y_MeasurementRequestOperation, c8y_MemoryMeasurement, c8y_MotionMeasurement, c8y_MotionSensor, c8y_MoistureMeasurement, c8y_SignalStrength, c8y_SinglePhaseEnergyMeasurement, c8y_SinglePhaseEnergySensor,
```

soy Steam soy Temponature soy Temponature Sonson soy Temponature Massurement

c8y_Steam, c8y_Temperature, c8y_TemperatureSensor, c8y_TemperatureMeasurement,

c8y_ThreePhaseEnergyMeasurement,c8y_ThreePhaseElectricitySensor,c8y_VoltageMeasurement,

Events

For details and examples, compare events section of the documentation. It is only mandatory to send either measurements, or events, or alarms in order to get certified while it is still recommended to implement all three capabilities.

The device creates events with the following content:

Fragment	Content	Mandatory for Events
source	Device ID	Yes
type	Type of event	Yes
time	Date and time when the event was created	Yes
text	Description of the event	Yes

Example POST body:

```
{
    "source": {
        "id": "251982",
        },
```

```
"type": "Intrusion detection",
  "text": "Door sensor was triggered",
  "time": "2021-10-19T12:03:27.845Z",
}
```

Alarms

For details and examples, compare alarms section of the documentation. It is only mandatory to send either measurements, or events, or alarms in order to get certified while it is still recommended to implement all three capabilities.

The device creates alarms with the following content:

Fragment	Content	Mandatory for Alarms
source	Device ID	Yes
type	Type of alarm	Yes
time	Date and time when the alarm was created	Yes
text	Description of the alarm	Yes
severity	One of the following severities: CRITICAL, MAJOR, MINOR, WARNING	Yes
status	ACTIVE or CLEARED. If not specified, a new alarm will be created as ACTIVE. The state ACKNOWLEDGED is only set by the user, not by the device.	No

Example POST body:

```
{
    "source": {
        "id": "251982",
    },
    "type": "Operational State Alarms",
    "text": "Machine stopped unexpectedly with exit reason 3",
    "severity": "MAJOR",
    "status": "ACTIVE",
    "time": "2021-10-19T12:03:27.845Z",
}
```

Extended Capabilities for Vendor Device Certification (optional)

The device certification process requires the device to follow integration best practices. This means that more fields are mandatory for a certified device compared to platform minium requirements. In the following

section, Extended Capabilities and behavior are described. The Extended Capabilities require the Foundation Capabilities for Vendor Device Certification (mandatory)

Extended Capabilities

All sections below are **optional**. If a device partner decides to certify Extended Capabilities, they are documented in the certificate and shown on the device partner portal. Customer can filter and search for devices that support certain capabilities. Therefore, it is recommended to certify all capabilities (aka. "Extended Capabilities") offered by the device. The capabilities are listed below in descending order of importance based on Software AG's experience. To indicate that a device wants to certify an Extended Capabilities, it has to add the respective element to the list of supported operations in the inventory object of the device. All Extended Capabilities that receive operations require the fragment

com_cumulocity_model_Agent to be present in the device managed object in the inventory as.

Fragment / Extended Capability	Content	Required for extended capability
c8y_SupportedOperations	Many extended operations are directly triggering the dynamic UI by invoking the respective operation tabs	Yes, if the Extended Capability is an operation
com_cumulocity_model_Agent	Empty fragment. Declares that the device is able to receive operations	Yes, for root devices and gateways that support operations; No, for devices and gateways that don't support operations; Must not be used for child devices;
Gateways	Cumulocity uses the concept of child device types to distinguish the capabilities of child devices behind a gateway device.	is an Extended Capability
Log File Retrieval	Device capability to upload (filtered) log files to C8Y.	is an Extended Capability
Device Configuration	Device capability that enables text- and / or profile-based device configuration. Text based configuration is the more basic approach. File based configuration allows to have multiple types of configurations (e.g. one file for defining polling intervals and another to configure the internal log-levels).	is an Extended Capability

Fragment / Extended Capability	Content	Required for extended capability
Managing Device Software	Device capability that enables software management. Firmware Management and Software Management are handled separately in Cumulocity IoT and follow different concepts.	is an Extended Capability
Managing Device Firmware	Device capability that enables firmware management. Firmware Management and Software Management are handled separately in Cumulocity IoT and follow different concepts.	is an Extended Capability
Device Profile	Device capability to manage device profiles. Device profiles represent a combination of a firmware version, one or multiple software packages and one or multiple configuration files which can be deployed on a device.	is an Extended Capability
Restart	Device capability to restart the device	is an Extended Capability
Measurement Request	Device capability to send an updated set of measurements on user request. This can be usefully for devices, that send measurements infrequently.	is an Extended Capability
Sell	Device capability to send any command to the device. The feature is often used to send shell commands to the device and receive the output as result.	is an Extended Capability
Cloud Remote Access	Device capability to initiate a remote connection via VNC or SSH.	is an Extended Capability
Location & Tracking	Device capability to display and update location information.	is an Extended Capability

The following json structure represents a typical managed object of a device using in the inventory API (GET {{url}}/inventory/managedObjects/{{deviceId}}):

```
"c8y_IsDevice": {},
"com_cumulocity_model_Agent": {},
"name": "edge-agent-eabdcf5d344b4a52a4ffab13fe3d11cb",
"type": "c8y_EdgeAgent",
"c8y_Agent": {
    "name": "DeviceAgent",
    "version": "1.0",
    "url": ""
```

```
},
"c8y RequiredAvailability": {
    "responseInterval": 6
},
"c8y_Firmware": {
    "name": "raspberrypi-bootloader",
    "version": "1.20140107-1",
    "url": "31aab9856861b1a587e2094690c2f6e272712cb1"
},
"c8y_Hardware": {
    "model": "BCM2708",
    "revision": "000e",
    "serialNumber": "00000000e2f5ad4d"
},
"c8y SupportedOperations": [
    "c8y_Software",
    "c8y_Firmware",
    "c8y LogfileRequest",
    "c8y Configuration",
    "c8y_SendConfiguration"
],
"c8y Position": {
        "lng": 8.6449,
        "lat": 49.819199
},
"c8y_SoftwareList": [{
    "name": "pi",
    "version": "3.1418",
    "url": ""
}],
"c8y_Configuration": {
    "config": "mqtt.url=mqtt.eu-
latest.cumulocity.com\nmqtt.port=8883\nmqtt.tls=true\nmqtt.cert_auth=false\nmqtt.c
lient_cert=/root/.cumulocity/certs/chain-
cert.pem\nmqtt.client_key=/root/.cumulocity/certs/device-cert-private-
key.pem\nmqtt.cacert=/etc/ssl/certs/ca-
certificates.crt\nmqtt.ping.interval.seconds=60\nagent.name=dm-example-
device\nagent.type=c8y dm example device\nagent.main.loop.interval.seconds=10\nage
nt.requiredinterval=10\nagent.loglevel=INFO"
},
"c8y SupportedLogs": [
        "agentlog"
]
```

c8y_SupportedOperations

The fragment c8y_SupportedOperations is used to identify which operations (and hence certifiable Extended Capabilities) are supported by the device. This fragment is optional. If not present, the Extended Capabilities will not be certified.

Fragment

Mandatory

Fragment		Mandatory	
c8v	SupportedOperations	No	

Example structure in the device managed object using the inventory API:

```
"c8y_SupportedOperations": [
    "c8y_Software",
    "c8y_Firmware"
]
```

com_cumulocity_model_Agent

The fragment com_cumulocity_model_Agent is an empty fragment. It declares that the device is able to receive operations Extended Capabilities). This fragment is optional. If not present, the Extended Capabilities will not be certified.

Fragment	Mandatory
com_cumulocity_model_Agent	No

Example structure in the device managed object using the inventory API:

```
"com_cumulocity_model_Agent": {}
```

Gateways

For details and examples, compare child operations section of the documentation.

Child Device Types

Cumulocity uses the concept of *child device types* to distinguish the capabilities of child devices *behind* a gateway device. For example, a child device connected via a simple analog wire connection (like a temperature sensor) may only be able to send measurements (the temperature), while a child device connected via OPC-UA is able to send measurements, events, alarms, and log files in addition to the ability to process incoming requests to upgrade its firmware. In this case, the child device type Analog is only supporting the minimum requirements for certification without any *extended capabilities*. The child device type OPC-UA is supporting the *foundation capabilities* as well at the Extended Capabilities Logs and Firmware.

Child device types can be freely named, however, here are some examples as orientation:.

Fragment	Content	Required for extended capability
c8y_SupportedChildDeviceTypes	List contains supported child device types	Yes

Example structure in device managed object using the inventory API:

```
"c8y_SupportedChildDeviceTypes": [
    "Analog",
    "Canbus",
    "CanOpen",
    "Modbus",
    "OPCUA",
    "Profibus",
    "Sigfox",
    "SNMP"
]
```

Log File Retrieval

Device capability to upload (filtered) log files to C8Y. For details and examples, compare chapter c8y_LogfileRequest of section miscellaneous in the documentation.

The following fragments are related to the extended device capability with a remark if they are required for the capability to work:

Fragment	Content	Required for extended capability
com_cumulocity_model_Agent	Enables a device to receive operations; Must be present in the device manged object in the inventory;	Yes
c8y_SupportedOperations	List contains element c8y_LogfileRequest	Yes
c8y_SupportedLogs	List of supported log file types; Must be present in the device manged object in the inventory;	Yes (at least 1 type)

Example structure in device managed object using the inventory API:

```
"c8y_SupportedOperations": [
    "c8y_LogfileRequest"
],
"c8y_SupportedLogs": [
    "syslog",
    "dmesg"
]
```

Example operation sent to the device:

```
"c8y_LogfileRequest": {
    "logFile": "syslog",
    "dateFrom": "2016-01-27T13:45:24+0100",
    "dateTo": "2016-01-28T13:45:24+0100",
    "searchText": "sms",
    "maximumLines": 1000
}
```

When the device receives the operation c8y_LogfileRequest, the following steps are executed:

Step	Action	Documentation
0.	Listen for operation created by platform with "status" : "PENDING"	Real-time notifications
1.	Update operation "status" : "EXECUTING"	Update operation
2.	Internally retrieve log file and filter w.r.t. criteria found in operation	
3.	Create an event with "type": "c8y_LogfileRequest"	Create event
4.	Upload the log file as attachment to the event	Attach file to event
5.	<pre>Update operation accordingly "status": "SUCCESSFUL", "c8y_LogfileRequest": {"file": "https://<tenant_domain>/event/events/{id}/binaries"</tenant_domain></pre>	Update operation

Device Configuration

Device capability that enables text- and / or profile-based device configuration. Text based configuration is the more basic approach. It provides a plain text box in the UI to retrieve, edit, and send a configuration text to the device. The text is send as one string, however, it can be structured using json, xml, key-value pairs or any other markup that the device is able to parse. File based configuration allows to have multiple *types* of configurations (e.g. one file for defining polling intervals and another to configure the internal log-levels). For details and examples, compare configuration management section in the documentation.

For a successful certification of the Device Configuration capability, Text Based Configuration or File Based Configuration or both have to be implemented. The certificate will state which configuration methods is supported as information.

Text Based Configuration

The following fragments are related to the extended device capability with a remark if they are required for the capability to work:

Fragment	Content	Required for
rragment	Content	extended capability

Fragment	Content	Required for extended capability
com_cumulocity_model_Agent	Must be present in the inventory; Enables a device to receive operations	Yes
c8y_SupportedOperations	List contains element c8y_Configuration	Yes
c8y_SupportedOperations	List contains element c8y_SendConfiguration	Yes

Example structure in device managed object using the inventory API:

```
"c8y_SupportedOperations": [
    "c8y_Configuration",
    "c8y_SendConfiguration"
],
"c8y_SendConfiguration": {}
```

Example operation c8y_Configuration: {} as it is sent to the device:

```
"creationTime": "2021-09-20T13:10:25.933Z",
   "deviceId": "181119",
   "self": "https://t635974191.eu-
latest.cumulocity.com/devicecontrol/operations/440452",
   "id": "440452",
   "status": "PENDING",
   "c8y_Configuration": {
        "config": "test"
   },
   "description": "Configuration update"
```

When the device receives the operation c8y_Configuration, the following steps are executed:

Step	Action	Documentation
0.	Listen for operation created by platform with "status" : "PENDING"	Real-time notifications
1.	Update operation "status" : "EXECUTING"	Update operation
2.	Internally interpret transmitted string and execute configuration	
3.	Update operation accordingly "status": "SUCCESSFUL"	Update operation

Example operation c8y_SendConfiguration: {} as it is sent to the device:

```
creationTime: "2021-09-20T13:53:29.419Z", deviceName: "123456789", deviceId:
   "440366",...
c8y_SendConfiguration: {}
```

```
creationTime: "2021-09-20T13:53:29.419Z"
description: "Requested current configuration"
deviceId: "440366"
deviceName: "123456789"
id: "440472"
self: "https://t635974191.eu-
latest.cumulocity.com/devicecontrol/operations/440472"
status: "PENDING"
```

When the device receives the operation c8y_SendConfiguration, the following steps are executed:

Step	Action	Documentation
0.	Listen for operation created by platform with "status" : "PENDING"	Real-time notifications
1.	Update operation "status" : "EXECUTING"	Update operation
2.	Internally get current configuration and update the fragment c8y_Configuration of the device inventory object	Update managed object
3.	Update operation accordingly "status": "SUCCESSFUL"	Update operation

File Based Configuration

The following fragments are related to the Extended Capability with a remark if they are required for the capability to work:

Fragment	Content	Required for extended capability
com_cumulocity_model_Agent	Must be present in the inventory; Enables a device to receive operations	Yes
c8y_SupportedOperations	List contains element c8y_DownloadConfigFile	Yes
c8y_SupportedOperations	List contains element c8y_UploadConfigFile	Yes
c8y_SupportedConfigurations	List of supported configuration file types	Yes (at least 1 type)

```
"c8y_SupportedOperations": [
    "c8y_DownloadConfigFile",
    "c8y_UploadConfigFile"
    ],
"c8y_SupportedConfigurations":[
```

```
"config1",
"config2"
]
```

Example operation sent to the device for c8y_DownloadConfigFile:

```
"c8y_DownloadConfigFile": {
    "url": "<download url>"
}
```

When the device receives the operation c8y_DownloadConfigFile, the following steps are executed:

Step	Action	Documentation
0.	Listen for operation created by platform with "status": "PENDING"	Real-time notifications
1.	Update operation "status" : "EXECUTING"	Update operation
2.	Download referenced binary and internally apply configuration	
3.	Update operation "status": "SUCCESSFUL"	Update operation

Example operation sent to the device for c8y_UploadConfigFile:

```
"c8y_UploadConfigFile":{}
```

When the device receives the operation c8y_UploadConfigFile, the following steps are executed:

Step	Action	Documentation
0.	Listen for operation created by platform with "status" : "PENDING"	Real-time notifications
1.	Update operation "status" : "EXECUTING"	Update operation
2.	Internally retrieve the configuration type requested in operation e.g. "c8y_UploadConfigFile": {"type": "someConfig"}	
3.	Create an event with the same type e.g. "type": "someConfig"	Create event
4.	Upload the configuration as attachment to the event	Attach file to event
5.	Update operation accordingly "status": "SUCCESSFUL"	Update operation

Managing Device Software

Device capability to manage and deploy software packages to the device. For details and examples, compare c8y_SoftwareList section in the documentation .

Note: Firmware Management and Software Management are handled separately in Cumulocity IoT and follow different concepts. A device can support one ore both capabilities.

Firmware

- The firmware is the base operating system of a device
- A device can only have 1 firmware installed at a time
- When the firmware is changed, the device usually flashes itself
- Usually used by small / embedded devices

Software

- Software is an extended component executed on the device
- A device can have multiple software installed at a time
- Software can be installed or removed independently of other software and the firmware
- Usually used by larger / more powerfully devices

Info: "c8y_SupportedOperations": ["c8y_SoftwareList"] (not to be confused with the inventory
fragment c8y_SoftwareList) and "c8y_SupportedOperations": ["c8y_Software"] are deprecated and
should not be used for new agent implementations.

The following fragments are related to the extended device capability with a remark if they are required for the capability to work:

Fragment	Content	Required for extended capability
com_cumulocity_model_Agent	Must be present in the inventory; Enables a device to receive operations	Yes
c8y_SupportedOperations	List contains element c8y_SoftwareUpdate	Yes
c8y_SoftwareList	List of currently installed software on the device	Yes

```
"c8y_SupportedOperations": [
    "c8y_SoftwareUpdate"
],
"c8y_SoftwareList": [
    {
        "name": "Software A",
        "version": "1.0.1",
        "url": "www.some-external-url.com"
    },
    {
        "name": "Software B",
        "version": "2.1.0",
```

```
"url": "mytenant.cumulocity.com/inventory/binaries/12345"
}
]
```

Example operation sent to the device:

```
"c8y_SoftwareUpdate": [
        "name": "mySoftware1",
        "version": "1.0.0",
        "url": "http://www.example.com",
        "action": "install"
    },
        "name": "mySoftware2",
        "version": "1.1.0",
        "url": "http://www.example.com",
        "action": "update"
    },
        "name": "mySoftware2",
        "version": "1.1.0",
        "url": "http://www.example.com",
        "action": "uninstall"
   }
]
```

When the device receives the operation c8y_SoftwareUpdate, the following steps are executed:

Step	Action	Documentation
0.	Listen for operation created by platform with "status" : "PENDING"	Real-time notifications
1.	Update operation "status" : "EXECUTING"	Update operation
2.	Execute the given "action" (install, update, uninstall) specified by the operation c8y_SoftwareUpdate	
3.	Update c8y_SoftwareList fragment in the inventory object of the device	Update managed object
4.	Update operation accordingly "status": "SUCCESSFUL"	Update Operation

Managing Device Firmware

Device capability that enables firmware management. For details and examples, compare device information section in the documentation.

Note: Firmware Management and Software Management are handled separately in Cumulocity IoT and follow different concepts. A device can support one ore both capabilities.

Firmware

- The firmware is the base operating system of a device
- A device can only have 1 firmware installed at a time
- When the firmware is changed, the device usually flashes itself
- Usually used by small / embedded devices

Software

- Software is an extended component executed on the device
- A device can have multiple software installed at a time
- Software can be installed or removed independently of other software and the firmware
- Usually used by larger / more powerfully devices

The following fragments are related to the extended device capability with a remark if they are required for the capability to work:

Fragment	Content	Required for extended capability
com_cumulocity_model_Agent	Must be present in the inventory; Enables a device to receive operations	Yes
c8y_SupportedOperations	List contains element c8y_Firmware	Yes

Firmware tab will be visible on the device page only if c8y_Firmware is listed in the device's supported operations.

Example structure in device managed object using the inventory API:

```
"c8y_SupportedOperations": [
    "c8y_Firmware"
]

"c8y_Firmware": {
    "name": "raspberrypi-bootloader",
    "version": "1.20140107-1",
    "url": "31aab9856861b1a587e2094690c2f6e272712cb1"
}
```

Example operation sent to the device:

```
"c8y_Firmware": {
    "name": "firmware_a",
    "version": "2.0.24.3",
    "dependency": "2.0.23.0",
```

```
"url": " ",
"isPatch": true
}
```

When the device receives the operation having c8y_Firmware, the following steps are executed:

Step	Action	Documentation
0.	Listen for operation created by platform with "status" : "PENDING"	Real-time notifications
1.	Update operation "status" : "EXECUTING"	Update operation
2.	Compare name and version stored in the fragment c8y_Firmware in the inventory object of the device with the name and version stored in the received operation fragment c8y_Firmware. If the name and/or version are differing download from the (device specific) firmware repository referenced in the url and install.	Device information
3.	Update the fragment c8y_Firmware of the inventory object of the device.	
4.	Update operation accordingly "status": "SUCCESSFUL"	Update operation

Device Profile

Device capability to manage device profiles. Device profiles represent a combination of a firmware version, one or multiple software packages and one or multiple configuration files which can be deployed on a device. Based on device profiles, users can deploy a specific target configuration on devices by using bulk operations. For details and examples, compare Managing device data section in the documentation.

The following fragments are related to the extended device capability with a remark if they are required for the capability to work:

Fragment	Content	Required for extended capability
com_cumulocity_model_Agent	Must be present in the inventory; Enables a device to receive operations	Yes
c8y_SupportedOperations	List contains element c8y_DeviceProfile	Yes
c8y_Profile	List contains element profileName, profileId, and profileExecuted	Yes

Device profile tab will be visible on the device page only if c8y_DeviceProfile is listed in the device's supported operations.

```
"c8y_SupportedOperations": [
    "c8y_DeviceProfile"
]
"c8y_Profile": {
    "profileName": "Device_Profile",
    "profileId": "60238",
    "profileExecuted": true
}
```

Example operation sent to the device:

```
"c8y_DeviceProfile": {
    "software": [
        {
            "name": "asd",
            "action": "install",
            "version": "1.0",
            "url": "aURL"
    ],
    "configuration": [],
    "firmware": {
        "name": "aName",
        "version": "aVersion",
        "url": "aURL"
    },
    "description": "Assign device profile Device_Profile to device Device_Name",
    "deviceId": "437604",
    "profileId": "60238",
    "profileName": "Device_Profile"
}
```

When the device receives operation c8y_DeviceProfile it will execute the following steps:

Step	Action	Documentation
0.	Listen for operation created by platform with "status" : "PENDING"	Real-time notifications
1.	Update operation "status" : "EXECUTING"	Update operation
2.	Use the information stored in the operation c8y_DeviceProfile regarding software, firmware and configuration to execute changes as described in respective sections.	
3.	Update the fragment c8y_Profile of the inventory object of the device by adding the nested fragments "profileName": "Device_Profile", "profileId": "60238" and "profileExecuted": true/false.	

Step	Action	Documentation
3.	Update operation accordingly "status": "SUCCESSFUL"	Update
3.	Opuate operation accordingly Status . Successful	operation

Restart

Device capability to restart the device. For details and examples, compare miscellaneous section of the documentation.

The following fragments are related to the extended device capability with a remark if they are required for the capability to work:

Fragment	Content	Required for extended capability
com_cumulocity_model_Agent	Must be present in the inventory; Enables a device to receive operations	Yes
c8y_SupportedOperations	List contains element c8y_Restart	Yes

Example structure in device managed object using the inventory API:

```
"c8y_SupportedOperations": [
    "c8y_Restart"
]
```

When the device receives the operation c8y_Restart the following steps are executed:

Step	Action	Documentation
0.	Listen for operations created by platform with "status" : "PENDING"	Real-time notifications
1.	Update operation c8y_Restart to "status" : "EXECUTING"	Update operation
2.	Restart the device	
3.	Query all operations in "status" : "EXECUTING" to continue processing them	Real-time notifications
4.	Query operations by agent ID and "status" : "EXECUTING" to clean up them. This includes the update of c8y_Restart to "status" : "SUCCESSFUL"	Device Integration, Update operation
5.	Listen to new operations created in Cumulocity IoT	Real-time notifications

Measurement Request

Device capability to send an updated set of measurements on user request. This can be usefully for devices, that send measurements infrequently.

The following fragments are related to the extended device capability with a remark if they are required for the capability to work:

Fragment	Content	Required for extended capability
com_cumulocity_model_Agent	Must be present in the inventory; Enables a device to receive operations	Yes
c8y_SupportedOperations	List contains element c8y_MeasurementRequestOperation	Yes

Example structure in device managed object using the inventory API:

```
"c8y_SupportedOperations": [
    "c8y_MeasurementRequestOperation"
]
```

When the device receives the operation c8y_MeasurementRequestOperation: {"requestName": "LOG"} the following steps are executed:

Note: For legacy reasons, the c8y_MeasurementRequestOperation operation contains the fragment "requestName": "LOG". This is to be ignored by the device. The device vendor can decide if all or a useful subset of measurements are send as response to this operation.

Step	Action	Documentation
0.	Listen for operation created by platform with "status": "PENDING"	Real-time notifications
1.	Update operation "status" : "EXECUTING"	Update operation
2.	Send all or a useful subset of measurements	Create measurement
3.	Update operation "status": "SUCCESSFUL"	Update operation

Shell

Device capability to send any command to the device. The feature is often used to send shell commands to the device and receive the output as result. For details and examples, compare miscellaneous section of the documentation.

The following fragments are related to the extended device capability with a remark if they are required for the capability to work:

Fragment	Content	Required for extended capability
com_cumulocity_model_Agent	Must be present in the inventory; Enables a device to receive operations	Yes
c8y_SupportedOperations	List contains element c8y_Command	Yes

Example structure in device managed object using the inventory API:

```
"c8y_SupportedOperations": [
    "c8y_Command"
]
```

Example operation sent to the device for c8y_Command:

```
"c8y_Command": {
    "text": "get uboot.sn"
}
```

When the device receives the operation c8y_Command, the following steps are executed:

Step	Action	Documentation
0.	Listen for operation created by platform with "status" : "PENDING"	Real-time notifications
1.	Update operation "status" : "EXECUTING"	Update operation
2.	Locally execute the command and add the result to the operation in the fragment result	Update operation
3.	Update operation "status": "SUCCESSFUL"	Update operation

Example operation after it has been executed and fragment result has been added to c8y_Command:

```
"c8y_Command": {
    "text": "get uboot.sn",
    "result": "123456"
}
```

Cloud Remote Access

Document Section is still under development

Device capability to initiate a remote connection via VNC or SSH. For details and examples, compare Cloud Remote Access section of the documentation.

Note: The connection type Telnet is considered insecure, therefore it is deprecated and should not be used for new implementations. Please use VNC or SSH instead.

The following fragments are related to the extended device capability with a remark if they are required for the capability to work:

Fragment	Content	Required for extended capability
com_cumulocity_model_Agent	Must be present in the inventory; Enables a device to receive operations	Yes
c8y_SupportedOperations	List contains element c8y_RemoteAccessConnect	Yes
c8y_RemoteAccessList	List of supported remote access types	Yes (at least 1 type)

Example structure in device managed object using the inventory API:

```
"c8y SupportedOperations": [
   "c8y RemoteAccessConnect"
"c8y_RemoteAccessList": [
   {
        "Id": 3234,
        "name": "My Connection",
        "hostname": "10.0.0.67",
        "port": 5900,
        "protocol": "VNC",
        "credentials": {
            "username": "someUser",
            "password": "{cipher
        }SwRUVOR0gKHmPUuKLulIIM3EMGvxFTg22had6b",
    "privateKey": null,
        "publicKey": null,
        "hostKey": null,
        "type": "PASS_ONLY"
   }
}
]
```

Example operation sent to the device for c8y_RemoteAccessConnect:

```
"c8y_RemoteAccessConnect": {
    "hostname": "10.0.0.67", // Endpoint on local network to connect to
    "port": 5900, // Port to be used on local network endpoint
    "connectionKey": "eb5e9d13-1caa-486b-bdda-130ca0d87df8" // Shared secret to
authenticate the connection request from device side
}
```

When the device receives the operation c8y_RemoteAccessConnect, the following steps are executed:

Step	Action	Documentation
0.	Listen for operation created by platform with "status" : "PENDING"	Real-time notifications
1.	Update operation "status" : "EXECUTING"	Update operation
2.	Connect to provided hostname and port using TCP	
3.	Using the connectionKey connect to device websocket endpoint of the Remote Access microservice: wss:///service/remoteaccess/device/	
4.	Update operation "status": "SUCCESSFUL"	Update operation
5.	Start forwarding binary packets between the TCP connection and the websocket in both directions	
6.	Whenever one of these connections is terminated the device considers the session as ended and will also terminate the second connection	

Location & Tracking

Device capability to display and update location information. For details and examples, compare location capabilities section of the documentation.

The following fragments are related to the extended device capability with a remark if they are required for the capability to work:

Fragment	Content	Required for extended capability
c8y_Position	Position information of the device	Yes
c8y_Position.lat	Latitude	Yes
c8y_Position.lng	Longitude	Yes
c8y_Position.alt	Altitude in meters	No
c8y_Position.trackingProtocol	Technology used for position acquisition (e.g. GPS, Galileo, TELIC)	No
c8y_Position.reportReason	Reason why the position update was send (e.g. triggered by schedule, action)	No

```
"c8y_Position": {
    "lat": 51.211977,
    "lng": 6.15173,
    "alt": 67,
}
```

Whenever the location shell be updated, the device executes the following steps:

Step	Action	Documentation
1.	Send a position update event	Create event
2.	Update the c8y_Position fragment in device inventory	Update managed object

Example location update event:

```
{
   "source": {
      "id": 4036, // device ID for which you want to update the position
},
   "type": "c8y_LocationUpdate", // must be c8y_LocationUpdate
   "text": "Location updated", // field mandatory but content can be changed
   "time": "2021-09-07T14:04:27.845Z'",
   "c8y_Position": {
      "lat": 51.211977,
      "lng": 6.15173,
      "alt": 67,
   },
}
```

Currently Testable Device Capabilities of Self-Service Certification Microservice

- Foundation Capabilities
 - o **☑** c8y_Agent
 - - **2** c8y_IsDevice
 - ✓ name
 - type
 - **2** c8y_Hardware
 - **2** c8y_Firmware
 - c8y_RequiredAvailability
 - **2** c8y_SupportedOperations

 - Sending Operational Data
 - Measurements
 - Events

- ✓ Alarms
- Extended Capabilities
 - - Child Device Types
 - ✓ Log File Retrieval
 - - ✓ Text Based Configuration
 - ✓ File Based Configuration

 - Managing Device Firmware

 - Measurement Request
 - ∘ □ Shell
 - □ Cloud Remote Access
 - ✓ Location & Tracking

##MD file change Log

Date	Chapter	Severity
30/09/2021	Added MD file change log	minor
22/10/2021	Added cypher suites information	medium
01/11/2021	shell: Example added, measurements section: Naming convention added; sending operational data: table added with mandatory information; Device Information: com_cumulocity_model_agent mandatory rule changed and externallds added	medium
03/11/2021	com_cumulocity_model_agent added as mandatory for each extended agent capability that relies on receiving operations; Moved supported child device types to extended capabilities;	major
08/11/2021	Updated broken links	minor
09/11/2021	Updated broken links, added Currently Supported Device Capabilities of Self- Service Certification Microservice	minor
10/11/2021	Added some common measurement names for reference	minor
15/11/2021	Changed structure	medium
22/11/2021	Examples of managed objects using the inventory API made clearer; "Optional modules" renamed to "Extended Capabilities", Overview table of all "Extended Capabilities" created.	medium