

# Personal Details:

Name

Edward Thapelo Hlapane

Location:

1837 Seretsekhama Street

Klipfontein View

Midrand

Gauteng 1685

## Languages:

- English
- Afrikaans
- Isizulu
- Sepedi
- Sesotho
- Xhosa

### Technical Proficiencies:

- Windows
- Networking
- Cybersecurity
- IT Support

## Soft Skills:

- Communication
- Problem-Solving & Critical Thinking
- Teamwork & Collaboration
- Adaptability & Continuous Learning
- Time Management
- Leadership
- **Customer Service**

#### Interests:

- **Exploring New Technologies**
- Troubleshooting Computers/Electronics
- Graphic Designer
- Sports

#### About Me:

Edward Thapelo Hlapane is a seasoned IT professional with a solid background in Network Administration, IT support and Technical Support. His expertise spans a wide range of areas, including in-depth knowledge of Operating Systems, Network Architecture, Project Management and IT Infrastructure. Thapelo holds a Diploma in IT (Network Management) and has exceptional academic excellence. He is actively seeking opportunities to leverage his networking expertise and enthusiasm for incorporating open-source technology.

**>>>** 

#### **Education:**

- Diploma in Information Technology (Network Management): IIE Rosebank College (Pretoria) [2024]
- **National Senior Certificate:** Northern Academy Secondary School (Polokwane) [2020].

# Achievements and Key Projects:

- Optimized network configurations and upgraded infrastructure, resulting in improvement in network speed and reliability.
- Designed and implemented a comprehensive disaster recovery plan, reducing potential data loss.
- Lead a team within an IT project of 5 people. Overall result is a Distinction pass rate (>75%).

#### References:

• Mr Masilo (Rosebank College Lecturer)

Phone: 079 787 9780

Email: mamotloutsi@rosebankcollege.co.za

