

James Shank

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<https://jshank.substack.com/>

Summary

Deciding to change career paths, I am seeking the opportunity to enter the IT field to further my education and experience. My previous leadership roles in the military and my current role as a truck driver for ABF Freight has enabled me to become very accustomed to adapting and thriving in a wide range of situations and environments to efficiently complete my tasks. Further, I have been able to exercise my problem-solving skills and have a proven track record of performing above standard with minimal to no supervision. I look forward to furthering my knowledge and growth within the IT industry.

Education

B.S Cybersecurity and Information Assurance (In Progress)	Western Governors University, 2023
Jason Dion and Mike Meyer CompTIA A+ Courses	Udemy, 2023
General Studies (No Degree)	Dyersburg State Community College, 2002
High School Diploma	Dyer County High School, 2002

Certifications

CompTIA A+ (Core 2 passed 18 Sep, full certification projected October 2023)

Experience

Tech Blogger / Tech Content Creator 02/2023 - Present

Blog: <https://jshank.substack.com/>

Developed content for, as well as performed the following tasks:

- Currently creating a Help Desk Lab, self-hosting my own ticketing system for family and friends using Active Directory and Freshdesk
- Active Directory Lab, installing Microsoft Server 2019 and setting up a client Windows 10 machine on Oracle VirtualBox, set up a Domain Controller and then practiced setting up Organizational Units and modifying permission settings for 1,000+ users
- ARP Spoofing Lab, using a pfSense router and Metasploitable server
- SQL Lab, using a Microsoft Access database and performing queries

Company: ABF 09/2017 - Present

Line haul Driver

- Received Safe Driving Awards every year for consistent safe driving practices
- Drives over 100,000 miles every year and completes a several hundred point inspection on the equipment for every trip
- Ensures loading and hazardous materials paperwork are correct and free from errors, ensuring compliance with Federal Regulations

Company: U.S. Army (Active Duty and Reserve) 04/2003 - 10/2020

Musician / Operations Representative / Small Unit Team Leader / Observer-Controller Trainer

- Performed varying styles of music for thousands of people each year with multiple groups
- Coordinated and planned music missions with assigned contacts and a high attention to detail, conveying critical information to superiors
- Led several small unit performance teams consisting of 4–8 people, creating rehearsal schedules, running rehearsals, advising logistical considerations with supply personnel and completing each mission successfully
- Trained National Guard and Reserve units in 2018 and 2019 in tactical and troop leading procedures, field medical monitoring and leadership principles