

CUSTOMER CARE REGISTRY



Team Details :

Team No : PNT2022TMID47308

College Name : Government College of Engineering Srirangam

Department : Computer Science & Engineering

Team Members :

- Gavaskar S
- Mahendran E
- Poongkannan P
- Prakash S



PROJECT PLANNING PHASE

Project Planning Template (Product Backlog, Sprint Planning, Stories, Story points)

DATE	18 October 2022
TEAM ID	PNT2022TMID47308
PROJECT NAME	CUSTOMER CARE REGESTRY
MAXIMUM MARK	8 Marks

Product Backlog, Sprint Schedule, and Estimation (4 Marks)

Use the below template to create product backlog and sprint schedule

Sprint	Functional Requirement (Epic)	User Story Number	User Story / Task	Story Points	Priority	Team Members
Sprint-1	Registration	USN-1	As a user, I can register for the application by entering my email, password, name and confirming my password	2	High	Prakash S
Sprint-1	Account Activation	USN-2	As a user, I will receive confirmation email once I have registered for the application	1	High	Poongkannan P
Sprint-1	Login	USN-3	The user will log into the website and go through the services available on the page	2	High	Prakash S
Sprint-2	Admin panel	USN-4	he role of the admin is to check out the database about the availability and have a track of all the things that the users are going to service	2	High	Gavaskar S
Sprint-3	Chatbot	USN-5	The user can directly talk to Chatbot regarding the services. Get the recommendations based on information provided by the user	2	High	Mahendran E
Sprint-4	Final delivery	USN-6	Container of applications using docker Kubernetes and deployment the application. Create the documentation and final submit the application	1	High	Gavaskar S Mahendran E Prakash S Poongkannan P

Project Tracker, Velocity & Burndown Chart: (4 Marks)

Sprint	Total Story Points	Duration	Sprint Start Date	Sprint End Date (Planned)	Story Points Completed (as on Planned End Date)	Sprint Release Date (Actual)
Sprint-1	20	6 Days	24 Oct 2022	29 Oct 2022	20	29 Oct 2022
Sprint-2	20	6 Days	31 Oct 2022	05 Nov 2022	20	05 Nov 2022
Sprint-3	20	6 Days	07 Nov 2022	12 Nov 2022	20	12 Nov 2022
Sprint-4	20	6 Days	14 Nov 2022	19 Nov 2022	20	19 Nov 2022

Velocity:

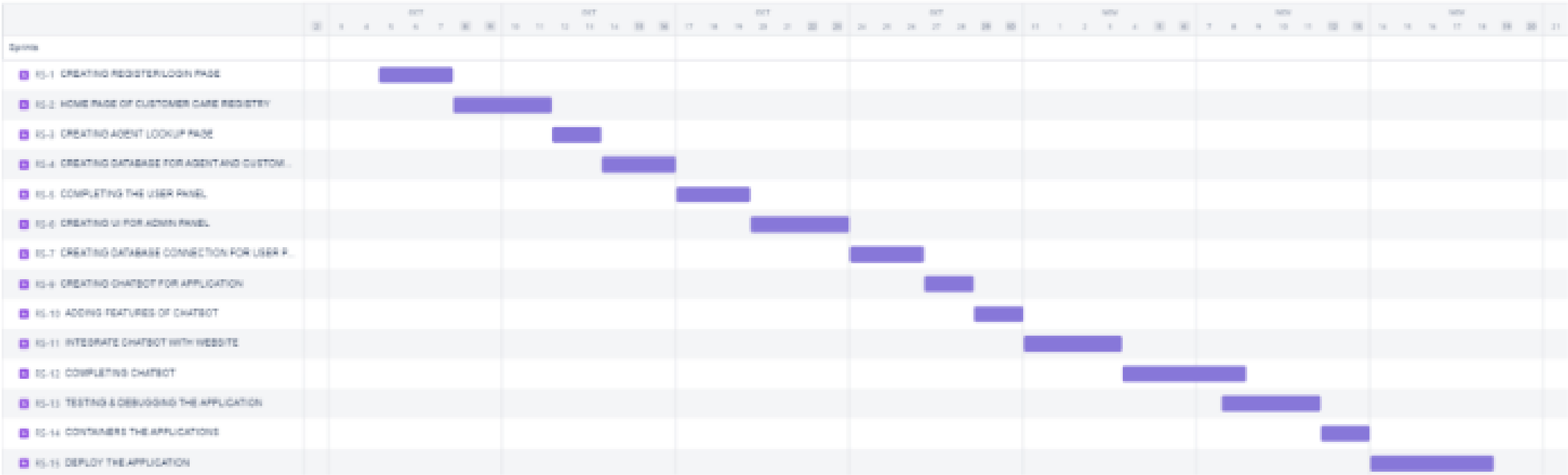
Imagine we have a 10-day sprint duration, and the velocity of the team is 20 (points per sprint). Let's calculate the team's average velocity (AV) per iteration unit (story points per day)

$$AV = \frac{\textit{sprint duration}}{\textit{velocity}} = \frac{20}{10} = 2$$

Burndown Chart:

A burn down chart is a graphical representation of work left to do versus time. It is often used in agile software development methodologies such as Scrum. However, burn down charts can be applied to any project containing measurable progress over time.

BURNDOWN CHART



Reference:

<https://www.atlassian.com/agile/project-management>

<https://www.atlassian.com/agile/tutorials/how-to-do-scrum-with-jira-software>

<https://www.atlassian.com/agile/tutorials/epics>

<https://www.atlassian.com/agile/tutorials/sprints>

<https://www.atlassian.com/agile/project-management/estimation>

<https://www.atlassian.com/agile/tutorials/burndown-charts>

THANK YOU!

