

IMPORTANT NOTICE CLAUSE

The Assured should read this policy carefully and in case of errors please inform Emirates Insurance immediately.

Please note failure to comply with any warranty will result in coverage being cancelled automatically from date of breach.

Procedure in the event of loss or damage

It is the duty of the insured and their agents in all cases to take such measures as may be reasonable for the purpose of averting or minimising a loss and to ensure that all right against Carriers, Bailees or other third parties are properly preserved and exercised.

In particular the insured or their Agents are required:-

- 1 To claim immediately on the carriers, Port Authorities and other Bailees for any missing packages.
- 2 In no circumstances, except under written protest, to give clean receipts where goods are in doubtful condition.
- 3 When delivery is made by container, to ensure that the Container and its seals are examined immediately by their responsible official.
- 4 If the container is delivered damaged or with seals broken or missing or with seals other than as stated in the shipping documents, to clause the delivery receipt accordingly and retain all defective or irregular seals for subsequent identification.
- 5 To apply immediately for survey by carriers or other Bailees Representatives if any loss or damage be apparent and claim on the Carriers or other Bailees for any actual loss or damage found at such survey.
- 6 To give notice in writing to the Carriers or other bailees within 3 days of delivery if the loss or damage was not apparent at the time of taking delivery.
- 7 The Consignees or their Agents are recommended to make themselves familiar with Regulations of the Said Authorities at the port of discharge.

Documentation of claims

The Assured or their agents must submit the following documents in the event of claim:

1. Original marine cargo policy or Certificate of Insurance.
2. Original or copy of shipping invoices together with shipping specification and/ or weight notes.
3. Original Bill of Lading and/ or other contract of carriage like Airway Bill/ Consignment Note (including Reverse side)
4. Survey report or other documentary evidence to show the extent of the loss or damage.
5. Tally sheets and weight notes at final destination.
6. Correspondence exchanged with the Carriers and other Parties regarding their liability for the loss or damage.