

# MANAV BANDHANIA

+91 823-837-4400 | [manavbandhania@gmail.com](mailto:manavbandhania@gmail.com) | [Linked-In](#)

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## *Professional Summary*

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- Warm, friendly, and hardworking professional with experience in customer service and IT support.
- Skilled in troubleshooting, system administration, and networking.
- Well-organized, punctual, and efficient in meeting deadlines.

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## *Skills*

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### **Technical Skills**

- **Hardware:** Assembly, configuration, troubleshooting, and repair of computer hardware & peripherals.
- **Operating Systems:** Windows (7, 8, 10, Server 2008-2022), Red Hat Linux; OS installation, configuration, updates, and administration.
- **Networking:** LAN/WAN setup & maintenance, remote desktop tools, router/switch configuration, client/server management, FTP, DNS, DHCP, Active Directory, troubleshooting network issues.
- **Software:** Microsoft Office (2007-2013), ERP report maintenance.

### **Soft Skills**

**Communication | Problem-Solving | Time Management | Leadership**  
**Interpersonal Skills | Work Ethic | Adaptability | Collaboration**

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## *Education*

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- Diploma in **Computer Systems Networking** – Canadore College
- **Cyber Security** Professional Course – Tops Technologies
- B-Tech (Ongoing) in **Computer Engineering** – Silver Oak University

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## *Experience*

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### **Fast Food Crew Member**

- Delivered excellent customer service and handled cash transactions
- Maintained a clean and safe work environment
- Developed strong communication, multitasking, and teamwork skills