Course Practical Assignment - 2nd Deliverable (21 d'abril del 2019)

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Bank client data



Description of input variables:

- 1. age (numeric)
- 2. job: type of job (categorical: 'admin', 'blue-collar', 'entrepreneur', 'housemaid', 'management', 'retired', 'self-employed', 'services', 'student', 'technician', 'unemployed', 'unknown')
- 3. marital : marital status (categorical: 'divorced', 'married', 'single', 'unknown'; note: 'divorced' means divorced or widowed)
- 4. education (categorical: 'basic.4y', 'basic.6y', 'basic.9y', 'high.school', 'illiterate', 'professional.course', 'university.degree', 'unknown')
- 5. default: has credit in default? (categorical: 'no', 'yes', 'unknown')
- 6. housing: has housing loan? (categorical: 'no', 'yes', 'unknown')
- 7. loan: has personal loan? (categorical: 'no', 'yes', 'unknown')# related with the last contact of the current campaign:
- 8. contact: contact communication type (categorical:'cellular','telephone')
- 9. month: last contact month of year (categorical: 'jan', 'feb', 'mar',..., 'nov', 'dec')
- 10. day of week: last contact day of the week (categorical:'mon','tue','wed','thu','fri')
- 11. duration: last contact duration, in seconds (numeric). Important note: this attribute highly affects the output target (e.g., if duration=0 then y='no'). Yet, the duration is not known before a call is performed. Also, after the end of the call y is obviously known. Thus, this input should only be included for benchmark purposes and should be discarded if the intention is to have a realistic predictive model.
- 12. campaign: number of contacts performed during this campaign and for this client (numeric, includes last contact)
- 13. pdays: number of days that passed by after the client was last contacted from a previous campaign (numeric; 999 means client was not previously contacted)
- 14. previous: number of contacts performed before this campaign and for this client (numeric)
- 15. poutcome: outcome of the previous marketing campaign (categorical: 'failure', 'nonexistent', 'success')# social and economic context attributes
- 16. emp.var.rate: employment variation rate quarterly indicator (numeric)
- 17. cons.price.idx: consumer price index monthly indicator (numeric)
- 18. cons.conf.idx: consumer confidence index monthly indicator (numeric)
- 19. euribor3m: euribor 3 month rate daily indicator (numeric)
- 20. nr.employed: number of employees quarterly indicator (numeric)
- 21. y has the client subscribed a term deposit? (binary: 'yes', 'no')

Loading packages:

Load data from Deliverable 1:

```
#dirwd<-"D:/Users/Usuari/Documents/ADEIpractica"
dirwd<-"D:/Documents/GitHub/ADEI"
setwd(dirwd)

load( paste0(dirwd, "/bank-additional/Bank5000_validated.RData") )
summary(df)</pre>
```

```
job
##
                                                         marital
         age
    Min.
           :18.00
                                     :1246
                                             marital-divorced: 554
##
                     job-admin.
    1st Qu.:32.00
                    job-blue-collar:1171
                                             marital-married:3055
    Median :38.00
                    job-technician: 796
                                             marital-single :1377
##
##
    Mean
           :40.07
                     job-services
                                     : 498
    3rd Qu.:47.00
                    job-management: 411
##
    Max.
           :87.00
                    job-retired
                                    : 205
                     (Other)
##
                                     : 659
##
                             education
                                                      default
##
                                  : 533
                                                           :3954
    education-basic.4y
                                           default-no
    education-basic.6y
                                  : 289
                                           default-unknown:1032
##
    education-basic.9y
                                  : 767
##
    education-high.school
                                  :1218
##
    education-professional.course: 615
##
    education-university.degree :1564
##
##
           housing
                              loan
                                                      contact
##
    housing-no :2261
                        loan-no :4217
                                         contact-cellular :3122
##
    housing-yes:2725
                        loan-yes: 769
                                         contact-telephone: 1864
##
##
##
##
##
##
                                                  duration
          month
                                day_of_week
                      day_of_week-1mon:1016
##
    month-may: 1741
                                               Min.
                                                     :
                                                          5.0
##
    month-jul: 829
                      day_of_week-2tue:1043
                                               1st Qu.: 101.0
                      day_of_week-3wed: 971
                                               Median: 177.0
##
    month-aug: 697
##
    month-jun: 652
                      day_of_week-4thu:1034
                                               Mean
                                                      : 250.6
                                               3rd Qu.: 316.0
    month-nov: 507
                      day_of_week-5fri: 922
##
    month-apr: 310
                                               Max.
                                                      :1580.0
##
    (Other) : 250
##
       campaign
                          pdays
                                         previous
          : 1.000
                            : 0.00
                                              :0.0000
##
    Min.
                      Min.
                                      Min.
    1st Qu.: 1.000
                      1st Qu.:19.00
##
                                      1st Qu.:0.0000
##
    Median : 2.000
                      Median :19.00
                                      Median : 0.0000
##
    Mean
          : 2.535
                      Mean
                            :18.53
                                      Mean
                                              :0.1598
                      3rd Qu.:19.00
##
    3rd Qu.: 3.000
                                      3rd Qu.:0.0000
##
    Max.
           :25.000
                      Max.
                             :19.00
                                      Max.
                                              :4.0000
##
##
                                                     cons.price.idx
                    poutcome
                                  emp.var.rate
##
    poutcome-failure
                         : 477
                                        :-3.40000
                                                     Min.
                                                             :92.20
                                 Min.
                                 1st Qu.:-1.80000
                                                     1st Qu.:93.08
##
    poutcome-nonexistent:4353
                                                     Median :93.75
##
    poutcome-success
                         : 156
                                 Median : 1.10000
##
                                         : 0.06446
                                 Mean
                                                     Mean
                                                             :93.57
##
                                 3rd Qu.: 1.40000
                                                     3rd Qu.:93.99
                                        : 1.40000
##
                                 Max.
                                                     Max.
                                                             :94.77
##
##
    cons.conf.idx
                        euribor3m
                                       nr.employed
                                                          У
##
    Min.
           :-50.80
                      Min.
                             :0.635
                                      Min.
                                              :4964
                                                      y-no:4429
    1st Qu.:-42.70
                      1st Qu.:1.334
                                      1st Qu.:5099
##
                                                      y-yes: 557
                      Median :4.857
##
   Median :-41.80
                                      Median:5191
##
   Mean
          :-40.43
                      Mean
                            :3.614
                                      Mean
                                            :5166
    3rd Qu.:-36.40
                      3rd Qu.:4.961
                                      3rd Qu.:5228
```

```
##
    Max.
           :-26.90
                      Max.
                             :5.000
                                       Max.
                                              :5228
##
     num missings
                       num outliers
##
                                           num errors
           :0.0000
##
    Min.
                      Min.
                             :0.00000
                                                :0
                                         Min.
##
    1st Qu.:0.0000
                      1st Qu.:0.00000
                                         1st Qu.:0
    Median :0.0000
                      Median :0.00000
                                         Median:0
##
    Mean
           :0.1111
                             :0.00361
##
                      Mean
                                         Mean
                                                :0
    3rd Qu.:0.0000
##
                      3rd Qu.:0.00000
                                         3rd Qu.:0
##
    Max.
           :3.0000
                      Max.
                             :2.00000
                                         Max.
##
##
                    f.season
                                   minutes
                                                               f.age
##
                        :2117
                                Min.
                                        : 0.08333
                                                    f.age-[18,32]:1352
    season-spring
##
    season-summer
                        :2178
                                1st Qu.: 1.68333
                                                    f.age-(32,38]:1205
                                Median : 2.95000
##
    season-autumnwinter: 691
                                                    f.age-(38,47]:1220
##
                                Mean
                                        : 4.17703
                                                    f.age-(47,87]:1209
##
                                3rd Qu.: 5.26667
##
                                Max.
                                        :26.33333
##
##
                         f.duration
                                                   f.campaign
##
    f.duration-[5,101]
                              :1252
                                       f.campaign-[0,2] :3392
##
    f.duration-(101,177]
                              :1243
                                       f.campaign-(2,5]:1181
    f.duration-(177,316]
                              :1247
                                       f.campaign-(5,25]: 413
    f.duration-(316,1.58e+03]:1244
##
##
##
##
##
                f.pdays
                                         f.previous
    f.pdays-sometime: 177
##
                             f.previous-never:4353
##
    f.pdays-never
                             f.previous-some : 633
                     :4809
##
##
##
##
##
##
                     f.emp.var.rate
                                                          f.cons.price.idx
##
    f.emp.var.rate-[-Inf,0]:2086
                                    f.cons.price.idx-[92.2,93.1]:1409
##
    f.emp.var.rate-(0, Inf]:2900
                                    f.cons.price.idx-(93.1,93.7]:1086
##
                                     f.cons.price.idx-(93.7,94]
##
                                     f.cons.price.idx-(94,94.8]
##
##
##
                          f.cons.conf.idx
                                                              f.euribor3m
##
    f.cons.conf.idx-[-50.8,-42.7]:1856
                                           f.euribor3m-[0.635,1.33]:1254
##
    f.cons.conf.idx-(-42.7,-41.8]: 967
                                           f.euribor3m-(1.33,4.86]:1466
##
    f.cons.conf.idx-(-41.8,-36.4]:1231
                                           f.euribor3m-(4.86,4.96]:1130
##
    f.cons.conf.idx-(-36.4, -26.9]: 932
                                           f.euribor3m-(4.96,5]
##
                                                                    :1136
##
##
##
##
                               f.nr.employed
   f.nr.employed-[4.96e+03,5.1e+03] :1639
    f.nr.employed-(5.1e+03,5.19e+03] :1003
    f.nr.employed-(5.19e+03,5.23e+03]:2344
```

##

CORRESPONDENCE ANALYSIS (CA)

Realitzarem un analisi amb taules de correspondencia i mapes de factors entre la variable numerica target duracio discretitzada en 4 nivells (corregit de l'entrega 1) i diversos factors que hem trobat que tenen una correspondencia significativa.

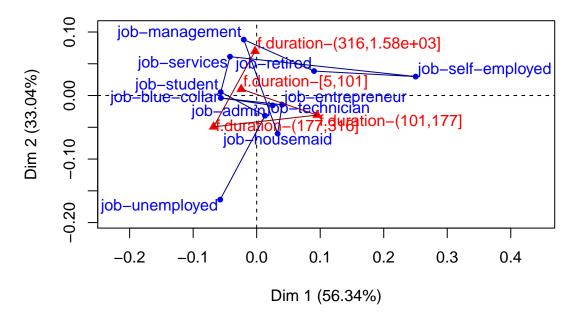
Primer veiem com la duracio de la trucada no te cap relacio amb el job de l'individu, ja que no podem rebutjar la hipotesi *H0: f.duration no te cap relacio amb la variable job* amb el valor p obtingut en el Chi Square test. Com mes aprop surten al grafic les categories d'ambdues variables analitzades, mes relacionades estan. En aquesta comparacio, com s'acaba de comentar, no es pot extreure res signification, mes enlla que potser les categories job-unemployed i job-self-employed van mes per lliure.

```
# HO: f.duration no te cap relacio amb variable job
chisq.test( table( df$job, df$f.duration) )

##
## Pearson's Chi-squared test
##
## data: table(df$job, df$f.duration)
## X-squared = 31.496, df = 30, p-value = 0.3913

# CA - f.duration vs variable job
res.ca<-CA( table( df$job, df$f.duration ) )
lines(res.ca$row$coord[,1], res.ca$row$coord[,2], col="darkblue")
lines(res.ca$col$coord[,1], res.ca$col$coord[,2], col="darkred")</pre>
```

CA factor map



Ara testejarem la mateixa hipotesi i mostrarem el mateix mapa de factors pero amb altres categories factor que si que obtindrem que tenen una relacio significativa. El primer cas es l'epoca de l'any **f.season** en la qual es realitza la trucada (p valor = 2.506e-07). Comparant el profile de la taula de contingencia de proporcions per fila amb el profile marginal de la duracio veiem com hi ha un 28,5% de trucades amb duracions molt curtes a l'estiu respecte un 25% de trucades amb duracions curtes en tot l'any. D'altra banda, hi ha per sobre d'un 27% de trucades amb duracions llargues a la primavera, respecte un 25% de trucades en la mateixa duracio en tot l'any. Si comparem el profile de la taula de contingencia de proporcions per columna amb el profile marginal de la f.season veiem com el 42.5% de trucades es realitzen a la primavera, i en canvi mes d'un 46% de trucades corresponen a la primavera i a duracions llargues. A mes, el 43.7% de trucades es realitzen a l'estiu, i nomes prop d'un 40% de trucades corresponen a l'estiu i a duracions llargues. Aquesta mateixa informacio es pot veure representada en un mapa de factors de dues dimensions. Agafant nomes la primera dimensio ja seria suficient per a representar un 98.9% de la variancia del conjunt de les dades (Kaiser: take as many dimensions as eigenvalue > mean of eigenvalues).

```
chisq.test( table( df$f.season, df$f.duration) )
##
##
    Pearson's Chi-squared test
## data: table(df$f.season, df$f.duration)
## X-squared = 41.318, df = 6, p-value = 2.506e-07
#Row/Column profile
prop.table(table(df$f.season, df$f.duration), 1) #1->per files
##
##
                          f.duration-[5,101] f.duration-(101,177]
                                   0.2106755
##
                                                         0.2442135
     season-spring
##
     season-summer
                                   0.2855831
                                                         0.2534435
     season-autumnwinter
##
                                   0.2662808
                                                         0.2518090
##
##
                          f.duration-(177,316] f.duration-(316,1.58e+03]
##
     season-spring
                                     0.2735002
                                                                0.2716108
                                     0.2277319
                                                                0.2332415
##
     season-summer
                                     0.2489146
##
     season-autumnwinter
                                                                0.2329957
#Marginal Row/Column profile
prop.table( table(df$f.duration)) #1->per files
##
##
          f.duration-[5,101]
                                   f.duration-(101,177]
##
                   0.2511031
                                               0.2492980
##
        f.duration-(177,316] f.duration-(316,1.58e+03]
                   0.2501003
##
                                               0.2494986
prop.table( table(df$f.season, df$f.duration), 2 ) #2->per columnes
##
##
                          f.duration-[5,101] f.duration-(101,177]
##
                                   0.3562300
     season-spring
                                                         0.4159292
##
     season-summer
                                   0.4968051
                                                         0.4440869
##
     season-autumnwinter
                                   0.1469649
                                                         0.1399839
##
##
                          f.duration-(177,316] f.duration-(316,1.58e+03]
##
     season-spring
                                     0.4643144
                                                                0.4622186
                                     0.3977546
##
                                                                0.4083601
     season-summer
                                     0.1379310
     season-autumnwinter
                                                                0.1294212
```

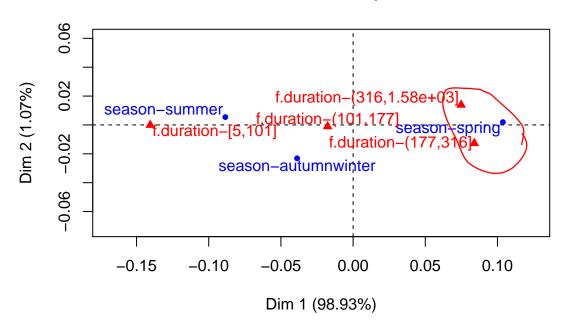
```
prop.table( table(df$f.season)) #2->per columnes

##

## season-spring season-summer season-autumnwinter
## 0.4245888 0.4368231 0.1385880

res.ca<-CA( table( df$f.season, df$f.duration) )</pre>
```

CA factor map



attributes(res.ca); res.ca\$eig #valors eig no normalitzats!

```
## $names
## [1] "eig"
              "call" "row" "col" "svd"
##
## $class
## [1] "CA"
              "list"
##
           eigenvalue percentage of variance
## dim 1 8.198140e-03
                                    98.929073
## dim 2 8.874655e-05
                                     1.070927
##
         cumulative percentage of variance
## dim 1
                                   98.92907
```

mean(res.ca\$eig[,1]) #Kaiser: take as many dimensions as eigenvalue > mean of eigenvalues

100.00000

[1] 0.004143443

dim 2

```
#En una taula de correspondencies simples podem tenir maxim tantes
#dimensions com categories d'una variable menys 1!
#f.season te 3 categories -> -1 -> 2 dimensions!!

#La inercia total ens indica com de relacionades estan les dues variables,
```

```
#com mes proxim el valor a 0, menys relacionades estan!
sum(res.ca$eig[,1])
## [1] 0.008286887
#Coordenades:
#res.ca$row #files son la f.season!
#res.ca$col #columnes son la duration!
```

El segon cas en el qual obtenim una relacio significativa (p valor = 1.203e-07) es el valor de l'euribor f.euribor3m, el qual es un indicador trimestral. Comparant el profile de la taula de contingencia de proporcions per fila amb el profile marginal de la duracio veiem com hi ha un 30.8% de trucades amb duracions molt curtes quan l'euribor te un valor alt, respecte un 25% de trucades amb duracions sense tenir en compte la fluctuacio de l'indicador. De la mateixa manera, quan el valor de l'euribor es baix, hi ha major % de trucades que acaben amb duracions relativament altes. Si comparem el profile de la taula de contingencia de proporcions per columna amb el profile marginal de f.euribor3m veiem com el 22.8% de trucades es realitzen amb un euribor molt alt, i en canvi un 28.0% de trucades corresponen a un euribor alt i a duracions molt curtes. A mes, mirant el mapa de factors podem veure aquesta matejx a informacio de manera grafica. Si ens centrem en la 1a dimensio del grafic (que representa un 89% de la variancia del conjunt de les dades), podem observar com hi ha una tendencia similar en ambdues varjables (tot i que les duracions extremadament llargues trenquen una molt bona correlacio del 1r eix). Tambe veiem com les categories f.euribor3m-(4.96,5] i f.duration-[5,101] estan molt relacionades ja que est troben molt proximes en el mapa de factors; així com tambe les categories f.euribor3m-[0.635,1.33] i f.duration-(177,316]. (Kaiser: take as many dimensions as eigenvalue > mean of eigenvalues, el que equival a agafar 1 sola dimensio).

```
chisq.test( table( df$f.euribor3m, df$f.duration) )
##
   Pearson's Chi-squared test
##
##
## data: table(df$f.euribor3m, df$f.duration)
## X-squared = 49.745, df = 9, p-value = 1.203e-07
#Row/Column profile
prop.table( table(df$f.euribor3m, df$f.duration), 1 ) #1->per files
##
##
                               f.duration-[5,101] f.duration-(101,177]
##
     f.euribor3m-[0.635,1.33]
                                        0.2129187
                                                              0.2432217
     f.euribor3m-(1.33,4.86]
##
                                        0.2312415
                                                              0.2530696
##
     f.euribor3m-(4.86,4.96]
                                        0.2619469
                                                              0.2345133
     f.euribor3m-(4.96,5]
                                        0.3080986
##
                                                              0.2658451
##
##
                               f.duration-(177,316] f.duration-(316,1.58e+03]
     f.euribor3m-[0.635,1.33]
                                          0.2775120
##
                                                                      0.2663477
     f.euribor3m-(1.33,4.86]
##
                                          0.2694407
                                                                      0.2462483
     f.euribor3m-(4.86,4.96]
##
                                          0.2353982
                                                                      0.2681416
##
     f.euribor3m-(4.96,5]
                                          0.2095070
                                                                      0.2165493
#Marginal Row/Column profile
prop.table( table(df$f.duration)) #1->per files
##
##
                                   f.duration-(101,177]
```

0.2492980

0.2494986

f.duration-[5,101]

0.2511031

0.2501003

f.duration-(177,316] f.duration-(316,1.58e+03]

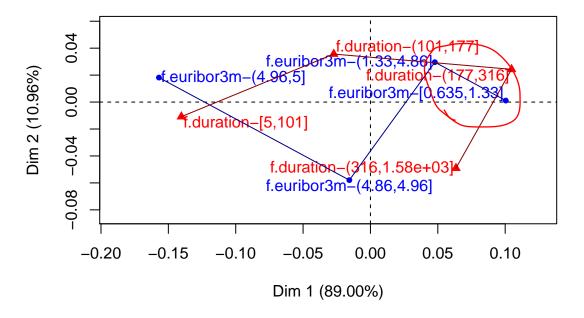
##

##

##

```
prop.table( table(df$f.euribor3m, df$f.duration), 2 ) #2->per columnes
##
##
                               f.duration-[5,101] f.duration-(101,177]
##
     f.euribor3m-[0.635,1.33]
                                        0.2132588
                                                              0.2453741
##
     f.euribor3m-(1.33,4.86]
                                        0.2707668
                                                              0.2984714
##
     f.euribor3m-(4.86,4.96]
                                        0.2364217
                                                              0.2131939
     f.euribor3m-(4.96,5]
                                                              0.2429606
##
                                        0.2795527
##
##
                               f.duration-(177,316] f.duration-(316,1.58e+03]
##
     f.euribor3m-[0.635,1.33]
                                          0.2790698
                                                                     0.2684887
##
     f.euribor3m-(1.33,4.86]
                                          0.3167602
                                                                     0.2901929
     f.euribor3m-(4.86,4.96]
##
                                          0.2133119
                                                                     0.2435691
     f.euribor3m-(4.96,5]
                                          0.1908581
                                                                     0.1977492
prop.table( table(df$f.euribor3m)) #2->per columnes
##
## f.euribor3m-[0.635,1.33] f.euribor3m-(1.33,4.86] f.euribor3m-(4.86,4.96]
##
                  0.2515042
                                            0.2940233
                                                                      0.2266346
##
       f.euribor3m-(4.96,5]
##
                  0.2278379
res.ca<-CA( table( df$f.euribor3m, df$f.duration) )
lines(res.ca$row$coord[,1], res.ca$row$coord[,2], col="darkblue")
lines(res.ca$col$coord[,1], res.ca$col$coord[,2], col="darkred")
```

CA factor map



```
## $names
## [1] "eig" "call" "row" "col" "svd"
```

```
##
## $class
## [1] "CA"
              "list"
##
           eigenvalue percentage of variance
## dim 1 8.879478e-03
                                 88.99940237
## dim 2 1.093876e-03
                                 10.96396899
## dim 3 3.654443e-06
                                  0.03662864
##
         cumulative percentage of variance
## dim 1
                                  88.99940
## dim 2
                                  99.96337
## dim 3
                                 100.00000
mean(res.ca$eig[,1]) #Kaiser: take as many dimensions as exgenvalue > mean of eigenvalues
## [1] 0.00332567
#En una taula de correspondencies simples podem tenir maxim tantes
#dimensions com categories d'una variable menys 1!
#f.euribor3m te 4 categories -> -1 -> 3 dimensions!!
#La inercia total ens indica com de relacionades estan les dues variables,
#com mes proxim el valor a 0, menys relacionades estan!
sum(res.ca$eig[,1])
## [1] 0.009977009
#A vegades va be eliminar algunes categories amb pocs individus d'una variable
#per a poder veure millor les possibles relacions!
```

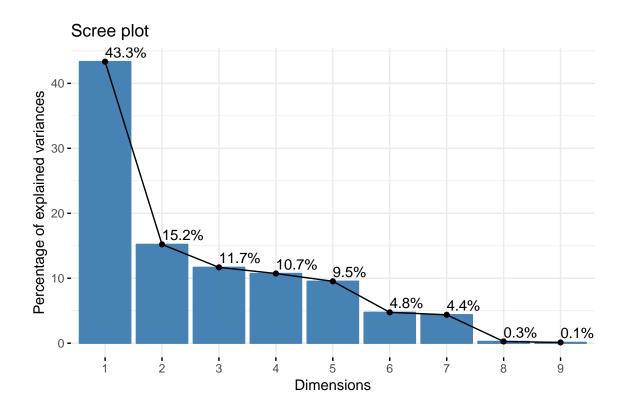
PRINCIPAL COMPONENT ANALYSIS (PCA)

Primerament realitzem un PCA sobre les variables continues de la nostra mostra de dades, on la variables "duration" ha de ser suplementaria, ja que es tracta de la variable target!

Eigenvalues and dominant axes

El summary ens permet veure els 9 diferents eigenvalues obtinguts amb aquest PCA, amb les seves dades corresponents de percentatges de variancia del conjunt de les dades que respresenten. Segons el criteri de Kaiser, que diu que s'han de descartar les dimensions amb valors eig normalitzats per sota d'1, hauriem d'agafar les 3 primeres dimensions per a una bona representacio del conjunt de dades. Essent flexibles amb el criteri de Kaiser, podriem agafar tambe la quarta dimensio, la qual de una variancia del 0.9656, amb un valor molt proxim a 1. La incorporacio d'aquesta nova dimensio ens donaria una variancia acumulada del 81%, obtenint d'aquesta manera una variancia acumulada per sobre el 80%. Per ultim, si ens basem en la regla del colze (llegurament subjectiva), i l'apliquem sobre el grafic dels eigenvalues i %variancies obtingut amb les llibreries ggplot, hauriem d'agafar les 3 primeres dimensions.

```
#nb.dec: number of decimal printed
#ncp: number of dimensions printed
summary(res.pca, nb.dec=2, ncp=5, nbind=0)
##
## Call:
## PCA(X = df[, vars_con], quanti.sup = 2, graph = FALSE)
##
##
## Eigenvalues
                                                                   Dim.7
                         Dim.1
                                Dim.2
                                       Dim.3
                                              Dim.4
                                                     Dim.5
## Variance
                          3.90
                                 1.37
                                        1.05
                                               0.97
                                                      0.86
                                                             \emptyset.43
                                                                    0.39
                         43.34
## % of var.
                                15.21
                                       11.67
                                              10.73
                                                      9.53
                                                             4.75
                                                                    4.38
                                                            95.24
## Cumulative % of var.
                         43.34
                                58.55
                                       70.22
                                              80.95
                                                     90.48
                                                                   99.61
                         Dim.8
                                Dim.9
## Variance
                          0.02
                                 0.01
## % of var.
                          0.27
                                 0.12
## Cumulative % of var. 99.88 100.00
##
## Variables
##
                            ctr cos2
                                        Dim.2
                    Dim.1
                                                ctr cos2
                                                            Dim.3
                                                                    ctr
                                                                         cos2
## age
                  1 - 0.02
                           0.01
                                 0.00 | 0.35
                                              8.73
                                                     0.12 |
                                                             0.67 42.16
                                                                         0.44
## campaign
                    0.20
                          1.03
                                 0.04 | 0.01 0.01 0.00 | -0.35 11.85
## pdays
                     0.43
                           4.84
                                 0.19 | -0.71 37.11
                                                     0.51 |
                                                             0.32
                                        0.55 21.75
                                                                   9.71
## previous
                  | -0.59
                           9.05
                                 0.35 |
                                                    0.30 | -0.32
                                                                         0.10
## emp.var.rate
                     0.97 23.96
                                 0.93 |
                                         0.17
                                               2.19
                                                     0.03 | -0.09
                                                                   0.75
                  ## cons.price.idx |
                     0.75 14.49
                                 0.57 |
                                         0.25
                                              4.49 0.06 | -0.25
                                                                   5.88
## cons.conf.idx |
                     0.16 0.68
                                 0.03 |
                                         0.56 23.16
                                                    0.32 |
                                                             0.46 19.73
## euribor3m
                     0.97 23.91
                                 0.93 |
                                         0.19
                                               2.54
                                                     0.03 | -0.01
                                                                  0.01
                  0.00
                  0.93 22.02
                                 0.86 |
                                        0.01
                                               0.02
                                                     0.00 | -0.04 0.14 0.00
## nr.employed
##
                            ctr
                                        Dim.5
                                                ctr
                                                     cos2
                    Dim.4
                                 cos2
## age
                     0.39 15.54
                                 0.15 | 0.53 33.33
## campaign
                     0.89 81.66
                                 0.79 \mid -0.22
                                              5.44
                                                    0.05 |
## pdays
                  1 0.08
                          0.68
                                 0.01 | -0.05
                                               0.31 0.00
                                              2.42 0.02 |
## previous
                  | -0.05
                           0.29
                                 0.00 | 0.14
## emp.var.rate
                  | -0.06
                           0.43
                                 0.00 |
                                        0.07
                                              0.54
## cons.price.idx | -0.07
                           0.52
                                              7.62
                                 0.00
                                        0.26
                                                     0.07 |
## cons.conf.idx | -0.03
                           0.09
                                 0.00 | -0.66 50.14
                                                     0.43 I
## euribor3m
                  | -0.07
                           0.54
                                 0.01 | -0.02 0.05 0.00 |
## nr.employed
                  | -0.05 0.25
                                0.00 | 0.04 0.15 0.00 |
## Supplementary continuous variable
##
                    Dim.1 cos2
                                  Dim.2 cos2
                                                Dim.3 cos2
                  | -0.03 0.00 | 0.00 0.00 | 0.00 0.00 | -0.07 0.00 |
## duration
##
                  Dim.5 cos2
                   0.04 0.00 |
## duration
#GGPLOT: Use modern ggplot facilities per la regla de l'ultim colze:
#at some point the marginal gain will drop, giving an angle in the graph
fviz_eig(res.pca, addlabels=TRUE)
```

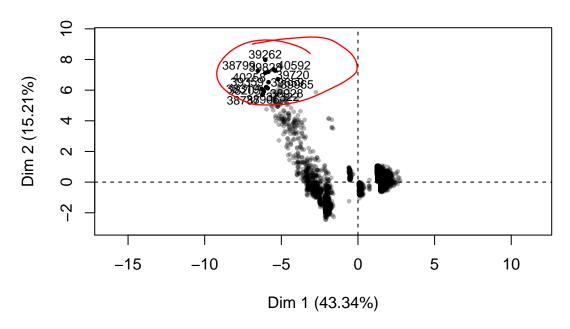


Individuals point of view

Pintem primer el mapa de factors dels individus de les dues primeres dimensions (70% de la variancia del conjunt de dades) i etiquetem amb el numero d'individu els 15 mes contributius. A continuacio mostrem per a cadascun dels dos primers eixos, les coordenades i el registre complet d'aquests 3 individus mes contributius. Es fa exactament el mateix amb els individus mes ben representats (cos2) en les dues primeres dimensions.

```
#nomes pinta les etiquetes dels 15 individus mes contributius!
plot(res.pca, choix="ind", cex=0.75, col.ind="black", select="contrib 15", title="Factor map - 15 indiv
```

Factor map - 15 individus mes contributius

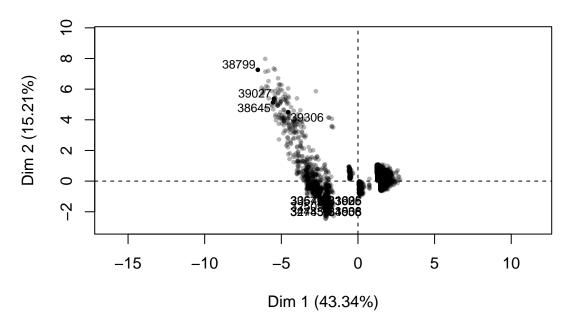


```
#2 individus mes contributius al 1r eix:
contrib<-sort(res.pca$ind$contrib[,1], decreasing=TRUE)[1:2]; contrib</pre>
##
       38799
                 38319
## 0.2194923 0.2029850
df[c(names(contrib)), ]
                          job
                                      marital
         age
## 38799 62
               job-housemaid marital-married education-university.degree
  38319
         37 job-blue-collar marital-married
                                                        education-basic.6v
##
            default
                        housing
                                    loan
                                                  contact
  38799 default-no housing-yes loan-no contact-cellular month-nov
   38319 default-no housing-no loan-no contact-cellular month-oct
##
              day_of_week duration campaign pdays previous
                                                                     poutcome
## 38799 day of week-4thu
                                                 3
                                237
                                                           3 poutcome-success
                                                           3 poutcome-failure
## 38319 day_of_week-4thu
                                128
                                           2
                                                 6
##
         emp.var.rate cons.price.idx cons.conf.idx euribor3m nr.employed
## 38799
                               92.649
                 -3.4
                                              -30.1
                                                         0.714
                                                                    5017.5
   38319
                               92.431
                                              -26.9
                                                         0.740
                                                                    5017.5
##
                                                                 f.season
             y num_missings num_outliers num_errors
                                        0
                                                   0 season-autumnwinter
##
  38799 y-no
                           0
                                        0
  38319 y-yes
                                                   0 season-autumnwinter
##
          minutes
                          f.age
                                           f.duration
                                                             f.campaign
## 38799 3.950000 f.age-(47,87] f.duration-(177,316] f.campaign-[0,2]
  38319 2.133333 f.age-(32,38] f.duration-(101,177] f.campaign-[0,2]
                  f.pdays
##
                                f.previous
                                                    f.emp.var.rate
## 38799 f.pdays-sometime f.previous-some f.emp.var.rate-[-Inf,0]
  38319 f.pdays-sometime f.previous-some f.emp.var.rate-[-Inf,0]
##
                     f.cons.price.idx
                                                     f.cons.conf.idx
```

```
## 38799 f.cons.price.idx-[92.2,93.1] f.cons.conf.idx-(-36.4,-26.9]
## 38319 f.cons.price.idx-[92.2,93.1] f.cons.conf.idx-(-36.4,-26.9]
                      f.euribor3m
                                                      f.nr.employed
## 38799 f.euribor3m-[0.635,1.33] f.nr.employed-[4.96e+03,5.1e+03]
## 38319 f.euribor3m-[0.635,1.33] f.nr.employed-[4.96e+03,5.1e+03]
#2 individus mes contributius al 2n eix:
contrib<-sort(res.pca$ind$contrib[,2], decreasing=TRUE)[1:2]; contrib</pre>
##
       39262
                 39720
## 0.9322541 0.7912329
df[c(names(contrib)), ]
                                 marital
                                                   education
         age
                     job
## 39262 80 job-retired marital-married education-basic.4y default-no
          80 job-retired marital-married education-basic.4y default-no
            housing
                       loan
                                      contact
                                                  month
                                                             day_of_week
## 39262 housing-no loan-no contact-cellular month-mar day_of_week-5fri
## 39720 housing-no loan-no contact-cellular month-may day_of_week-1mon
                                                   poutcome emp.var.rate
         duration campaign pdays previous
## 39262
              213
                         3
                               6
                                         4 poutcome-success
                                                                     -1.8
## 39720
              382
                         1
                               3
                                         3 poutcome-success
                                                                     -1.8
##
         cons.price.idx cons.conf.idx euribor3m nr.employed
                                                                 у
## 39262
                 93.369
                                -34.8
                                           0.649
                                                      5008.7 y-yes
## 39720
                 93.876
                                -40.0
                                           0.697
                                                      5008.7 y-yes
         num_missings num_outliers num_errors
                                                    f.season minutes
## 39262
                    0
                                  0
                                             0 season-spring 3.550000
## 39720
                    0
                                  0
                                             0 season-spring 6.366667
##
                                       f.duration
                                                        f.campaign
                 f.age
## 39262 f.age-(47,87]
                            f.duration-(177,316] f.campaign-(2,5]
  39720 f.age-(47,87] f.duration-(316,1.58e+03] f.campaign-[0,2]
                  f.pdays
                               f.previous
                                                    f.emp.var.rate
## 39262 f.pdays-sometime f.previous-some f.emp.var.rate-[-Inf,0]
## 39720 f.pdays-sometime f.previous-some f.emp.var.rate-[-Inf,0]
                     f.cons.price.idx
                                                     f.cons.conf.idx
## 39262 f.cons.price.idx-(93.1,93.7] f.cons.conf.idx-(-36.4,-26.9]
           f.cons.price.idx-(93.7,94] f.cons.conf.idx-(-41.8,-36.4]
##
                      f.euribor3m
                                                      f.nr.employed
## 39262 f.euribor3m-[0.635,1.33] f.nr.employed-[4.96e+03,5.1e+03]
## 39720 f.euribor3m-[0.635,1.33] f.nr.employed-[4.96e+03,5.1e+03]
#nomes pinta les etiquetes dels 15 individus mes ben representats!
```

plot(res.pca, choix="ind", cex=0.75, col.ind="black", select="cos2 15", title="Factor map - 15 individu

Factor map – 15 individus mes ben representats



```
#2 individus mes ben representats al 1r eix:
repr<-sort(res.pca$ind$cos2[,1], decreasing=TRUE)[1:2]; repr

## 18385 13817
## 0.8444095 0.8442091

#df[c(names(repr)), ]
#2 individus mes ben representats al 2n eix:
repr<-sort(res.pca$ind$cos2[,2], decreasing=TRUE)[1:2]; repr

## 39431 39350
## 0.5706147 0.5679583

#df[c(names(repr)), ]</pre>
```

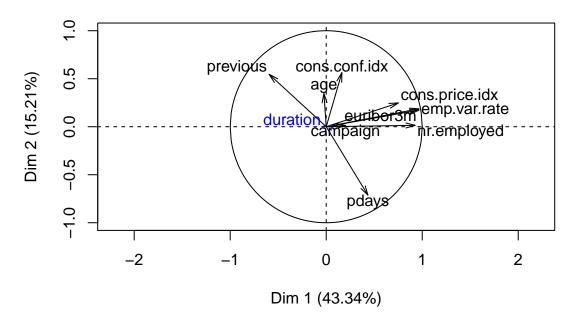
Interpretation of the PCA

En el mapa de factors de les variables (2D. primeres dues dimensions) es pot observar en blau la variable "duration" com a suplementaria, la qual surt quasi centrada, el que vol dir que les variables vars_con utilitzades en el PCA no ens ajuden a dir res o predir el valors de la variable target. La variable previous (numero de contactes en campanyes antigues) esta relacionada inversament amb pdays (dies que feia que no es trucava el client per altres campanyes), ja que que com es pot veure en el grafic, ambdues fletxes apunten oposadament. Sembla ser tambe que tots els indicadors socioeconomics (a excepcio una mica de cons.conf.idx) apunten en la mateixa direccio, el que vol dir que estan relacionats entre ells i contribueixen d'una manera similar als eixos. Es pot veure el % de contribucio de les variables a les tres primeres dimensions mitjancant una eina de la llibreria ggplot, on es veu com basicament els indicadors socioeconomics i les variables "previous", "campaign" i "age" son les variables numeriques que mes han contribuit. El summary ens permet veure tambe de forma numerica la contribucio (ctr) de cadascuna de les variables en els 4 primers eixos, aixi com la qualitat de la representacio (cos2) de les mateixes en cadascun dels eixos. Si be s'acaben de descriure les variables mes contributives, les que estan millor representades (cos2 mes proxim a 1) en el primer eix son euribor3m, emp.var.rate i nr.employed; i en el segon eix son pdays, previous i cons.conf.idx. Un l'ultim mapa

de factors de variables observem els eixos de les dimensions 3 i 4, les quals representen aproximadament un 11% de la variancia de les dades cadascuna.

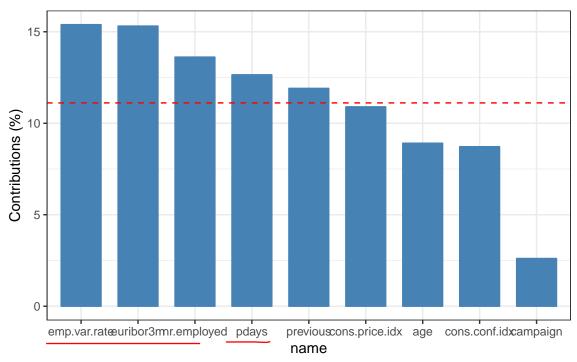
```
# PCA:
plot.PCA(res.pca, choix = c("var") ) #variables factor map
```

Variables factor map (PCA)



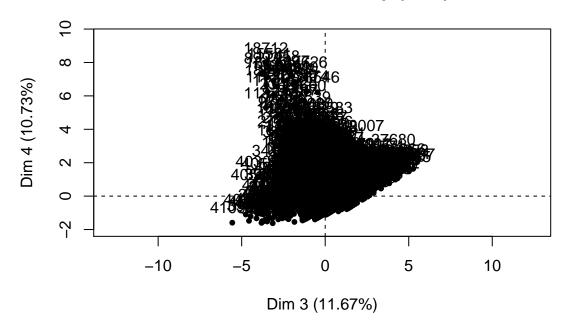
#GGPLOT contribution of variables
#fviz_pca_var(res.pca)
fviz_contrib(res.pca, choice="var", axes=1:3)+theme_bw()

Contribution of variables to Dim-1-2-3

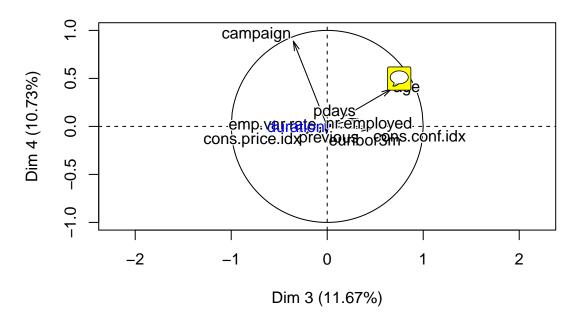


summary(res.pca, nb.dec=2, ncp=2, nbind=0)

```
##
## Call:
## PCA(X = df[, vars_con], quanti.sup = 2, graph = FALSE)
##
##
## Eigenvalues
##
                         Dim.1 Dim.2
                                       Dim.3
                                              Dim.4
                                                     Dim.5
                                                             Dim.6
## Variance
                          3.90
                                 1.37
                                        1.05
                                               0.97
                                                      0.86
                                                             0.43
                                                                     0.39
## % of var.
                         43.34 15.21
                                       11.67
                                              10.73
                                                      9.53
                                                              4.75
                                                                     4.38
## Cumulative % of var.
                                       70.22 80.95 90.48 95.24 99.61
                         43.34 58.55
##
                         Dim.8 Dim.9
## Variance
                          0.02
                                 0.01
## % of var.
                          0.27
                                 0.12
## Cumulative % of var.
                        99.88 100.00
##
## Variables
##
                    Dim.1
                            ctr
                                 cos2
                                        Dim.2
                                                ctr
                                                    cos2
## age
                  | -0.02
                           0.01
                                 0.00 |
                                        0.35
                                               8.73
                     0.20
                           1.03
                                 0.04 |
                                         0.01
                                              0.01
                                                     0.00 |
## campaign
## pdays
                     0.43
                           4.84
                                 0.19 | -0.71 37.11
                                                     0.30 I
## previous
                           9.05
                                 0.35 |
                                         0.55 21.75
                  | -0.59
                     0.97 23.96
## emp.var.rate
                                 0.93 |
                                         0.17
                                               2.19
                  0.57 |
                                         0.25
## cons.price.idx |
                     0.75 14.49
                                               4.49
                                                     0.06 |
## cons.conf.idx
                 0.16
                          0.68
                                 0.03 |
                                         0.56 23.16
                                                     0.32 |
## euribor3m
                     0.97 23.91
                                 0.93 |
                                         0.19
                                               2.54
                                                     0.03 |
## nr.employed
                  | 0.93 22.02 0.86 |
                                         0.01 0.02 0.00 |
##
```

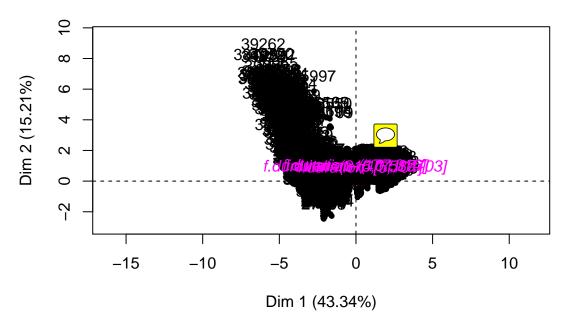


Variables factor map (PCA)

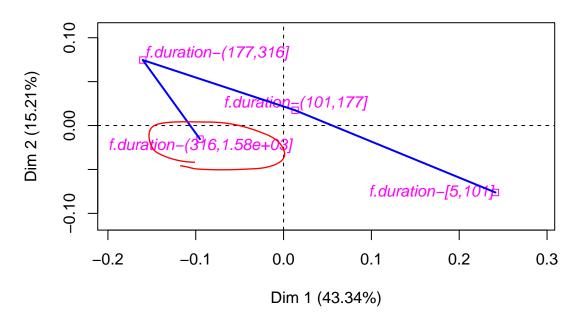


Com que es dificil extreure conclusions a partir nomes de les variables numeriques, en el grafics seguents es pot observar el posicionament de les dues variables suplementaries "f.duration" i "f.euribor3m" en el mapa de factors dels individus. En el cas de f.duration, si es mira al mapa de factors ampliat on nomes es representa aquesta variable, sembla ser que te una tendencia a creixer cap al 2n i 3r quadrant composat per les dues primeres dimensions. En el cas de f.euribor3m, de la mateixa manera, tambe es pot trobar un progressio de les dades al llarg del primer eix, ja que el valor de l'euribor3m augmenta amb el valor de la primera dimensio de les dades.

```
par(mfrow=c(1,1))
#ara afegim dues variables suplementaries!
res.pca<-PCA( df[, c("f.duration", vars_con) ], quanti.sup=3, quali.sup=1, graph = FALSE )
plot.PCA(res.pca, choix = c("ind") )</pre>
```

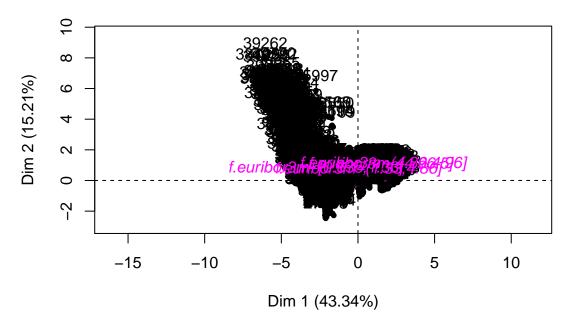


```
#Unir punts de variables suplementaries en el factor map per a una bona representacio:
plot.PCA(res.pca, choix="ind", invisible="ind")
lines(res.pca$quali.sup$coord[1:2, 1:2], col="blue", lwd="2")
lines(res.pca$quali.sup$coord[2:3, 1:2], col="blue", lwd="2")
lines(res.pca$quali.sup$coord[3:4, 1:2], col="blue", lwd="2")
```



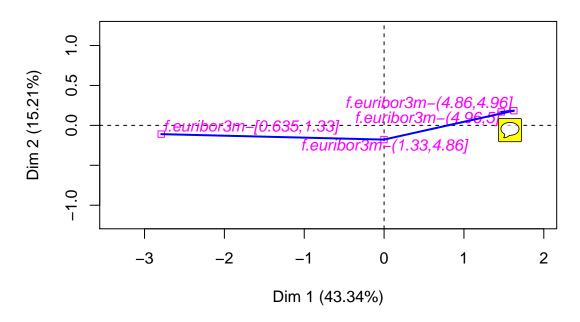
res.pca<-PCA(df[, c("f.euribor3m", vars_con)], quanti.sup=3, quali.sup=1, graph = FALSE)
plot.PCA(res.pca, choix = c("ind"))</pre>

Individuals factor map (PCA)



plot.PCA(res.pca, choix="ind", invisible="ind")
lines(res.pca\$quali.sup\$coord[1:2, 1:2], col="blue", lwd="2")

```
lines(res.pca$quali.sup$coord[2:3, 1:2], col="blue", lwd="2")
lines(res.pca$quali.sup$coord[3:4, 1:2], col="blue", lwd="2")
```



K-Means Classification (Partitioning - Supervised learning)

K-means es un algoritme de clustering que te com a objectiu agrupar les observacions en un determinat nombre de grups o clusters els quals comparteixin caracteristiques similars. Dit d'altra manera, agrupa els individus de manera que els que estan dins un mateix cluster tinguin unes distancies euclidianes entre ells mes petties que respecte els individus d'altres clusters. Cal tenir en compte que com que el parametre passat a la crida kmeans es el numero de clusters que s'han d'obtenir (i no el conjunt inicial de centres), es seleccionen aleatoriament un conjunt inicial de k centres de cluster. Aixo vol dir que aquesta seleccio aleatoria pot tenir gran influencia en el resultat final, el qual sera diferent en cada execucio de l'alogritme. Per tal de reduir soroll de les dades innecessari, treballarem nomes amb les 4 primeres dimensions obtingudes del PCA.

L'objecte retornat per la crida *kmeans* ens permet consultar diferents atributs. L'atribut withinss correspon a la suma del quadrat de les distancies inter-cluster, es a dir, hi ha un valor per a cada cluster. L'atribut betweenss es un sol valor mig que correspon a la suma del quadrat de les distancies inter-cluster. A partir d'aquest valor mig i el total de les distancies totss podem obtenir el nivell de representacio que obtenim nomes amb els centres de gravetat dels clusters sobre el conjunt de les dades.

```
#only 4 significant axes in order to avoid unnecessary noise
dclu<-res.pca$ind$coord[,1:4]

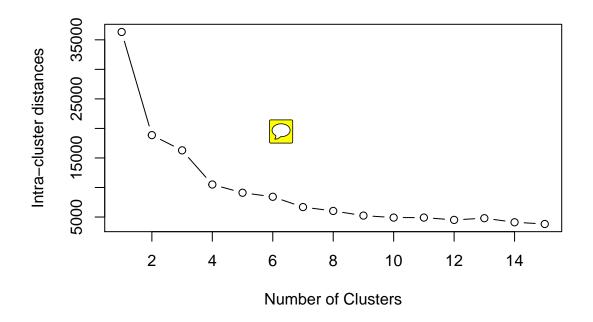
#fixed number of clusters (a random set of rows are chosen as the initial centers)
kcla<-kmeans(dclu, 7)
summary(kcla)

## Length Class Mode
## cluster 4986 -none- numeric</pre>
```

```
## centers 28 -none- numeric
## totss
                1 -none- numeric
## withinss
                7 -none- numeric
## tot.withinss 1 -none- numeric
## betweenss
                  1 -none- numeric
                  7 -none- numeric
## size
## iter
                 1 -none- numeric
## ifault
                  1 -none- numeric
table(kcla$cluster)
##
##
     1
          2
               3
                    4
                         5
                              6
                                  7
  343 1657 883 281 1403 248 171
attributes(kcla)
## $names
## [1] "cluster"
                     "centers"
                                    "totss"
                                                  "withinss"
## [5] "tot.withinss" "betweenss"
                                    "size"
                                                  "iter"
## [9] "ifault"
##
## $class
## [1] "kmeans"
#INTRA-CLUSTER DISTANCES
kcla$withinss
## [1] 483.3356 1482.1199 939.7402 1047.3004 1181.9092 680.7826 845.8692
#$withinss: is the within cluster sum of squares.
#So it results in a vector with a number for each cluster.
#INTER-CLUSTER DISTANCES
kcla$betweenss
## [1] 29665.91
#$betweenss: is the between clusters sum of squares.
#In fact it is the mean of distances between cluster centers.
# Some equalities may help to understand:
     $tot.withinss = sum($withinss)
     $totss = $tot.withinss + $betweenss
kcla$tot.withinss
## [1] 6661.057
kcla$totss
## [1] 36326.97
kcla$betweenss/kcla$tots
## [1] 0.816636
#nomes amb els centres de gravetat estariem obtenint una representacio de les dades del X%
```

Si executem k-means per a diferents valors k podem observar com evolucionen les distancies intra-clusters o el % de representacio obtingut en cada cas. L'execucio d'unes quantes vegades del seguent chunk de codi ens ha ajudat en la seleccio del nombre de clusters k=7.

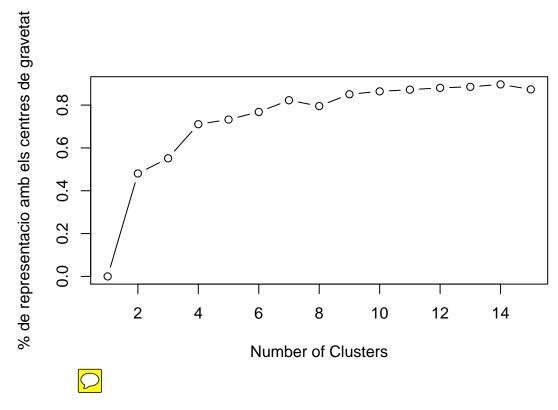
```
wss <- sum(kmeans(dclu,1)$withinss) #k=1
for (i in 2:15) wss[i] <- sum(kmeans(dclu,i)$withinss) #k=2to15
plot(1:15, wss, type="b", xlab="Number of Clusters", ylab="Intra-cluster distances")</pre>
```



km<-kmeans(dclu,1)

```
repr <- km$betweenss/km$totss #k=1
for (i in 2:15){
   km<-kmeans(dclu,i)
   repr[i] <- km$betweenss/km$totss
}

plot(1:15, repr, type="b", xlab="Number of Clusters", ylab="% de representacio amb els centres de graves</pre>
```



Hierarchical Clustering (Unsupervised learning)

2

"\$desc.var"

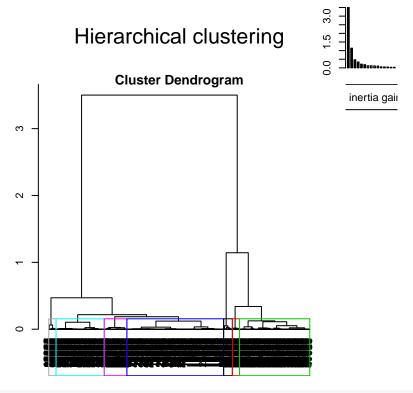
"\$desc.var\$quanti.var"

Aquest punt compren la realitzacio d'una clusteritzacio aglomerativa jerarquitzada dels individus. HCPC de la llibreria FactoMineR utilitza les distancies de entre clusters diferents, per tal de minimitzar la inercia inter-cluster

La primera de les comandes HCPC esta comentada ja que requereix l'interacio de l'usuari per a triar per on tallar l'arbre de clusters que es mostra a l'usuari. Despres d'estar interactuant amb diferents opcions de numero de clusters, s'ha decidit finalment agafar nb.clust = 7, tal i com es pot veure a continuacio. Es mostren els grafics corresponents a l'arbre el que ha tallat a l'altura de 7 clusters, aixi com el mapa de factors de les dues primeres dimensions del PCA.

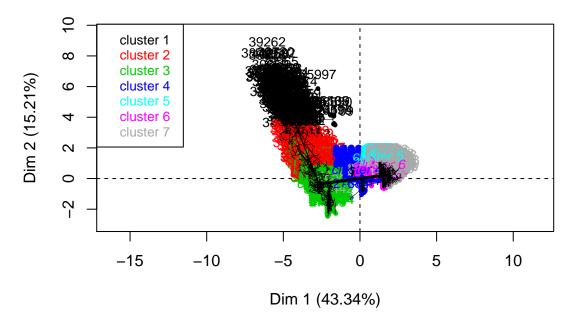
```
#PCA calculat amb 4 significant axes:
vars_con<-names(df)[c(1, 12:14, 16:20)]; vars_con</pre>
## [1] "age"
                         "campaign"
                                           "pdays"
                                                             "previous"
## [5] "emp.var.rate"
                         "cons.price.idx" "cons.conf.idx"
                                                            "euribor3m"
## [9] "nr.employed"
res.pca<-PCA( df[, c("duration", "y", "loan", "month", "job", "poutcome", "education", "housing", vars_
#res.hcpc<-HCPC(res.pca, order=TRUE)</pre>
res.hcpc<-HCPC(res.pca, nb.clust=7, order=TRUE, graph=FALSE); res.hcpc
## **Results for the Hierarchical Clustering on Principal Components**
      name
## 1
      "$data.clust"
```

```
## 4 "$desc.var$quanti"
## 5 "$desc.var$test.chi2"
## 6 "$desc.axes$category"
## 7 "$desc.axes"
## 8 "$desc.axes$quanti.var"
## 9 "$desc.axes$quanti"
## 10 "$desc.ind"
## 11 "$desc.ind$para"
## 12 "$desc.ind$dist"
## 13 "$call"
## 14 "$call$t"
##
     description
## 1 "dataset with the cluster of the individuals"
## 2 "description of the clusters by the variables"
## 3 "description of the cluster var. by the continuous var."
## 4 "description of the clusters by the continuous var."
## 5 "description of the cluster var. by the categorical var."
## 6 "description of the clusters by the categories."
## 7 "description of the clusters by the dimensions"
## 8 "description of the cluster var. by the axes"
## 9 "description of the clusters by the axes"
## 10 "description of the clusters by the individuals"
## 11 "parangons of each clusters"
## 12 "specific individuals"
## 13 "summary statistics"
## 14 "description of the tree"
attributes(res.hcpc)
## $names
## [1] "data.clust" "desc.var"
                                "desc.axes" "call"
                                                           "desc.ind"
##
## $class
## [1] "HCPC"
plot.HCPC(res.hcpc, choice="tree")
```



plot.HCPC(res.hcpc, choice="map")

Factor map

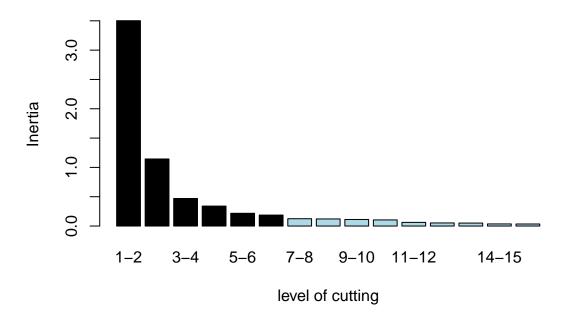


fviz_cluster(res.hcpc)

El guanys (d'1 a 2 clusters, de 2 a 3, de 3 a 4, etc.) d'inercia es poden observar en negre a la figura inferior, on tambe es pot veure la relacio entre altres nivells de tall i els seus guanys. Els valors within ens mostren la inercia dins de cada cluster, que si fos un sol cluster (1) seria la total del conjunt de dades, la qual equival a la suma de tots els guanys d'inercies inert.gain. Amb la seleccio de 6 clusters que hem agafat estariem obtenint una representacio de les dades del 80.4%, la qual es molt bona! Finalment, tambe podem veure la distribucio en nombre d'individus en els diferents clusters.

plot.HCPC(res.hcpc, choice="bar")

Inter-cluster inertia gains



```
res.hcpc$call$t$inert.gain[1:6]
## [1] 3.5016630 1.1436272 0.4699006 0.3400760 0.2171351 0.1867086
sum(res.hcpc$call$t$inert.gain)
## [1] 7.285793
res.hcpc$call$t$within[1:7]
## [1] 7.285793 3.784130 2.640503 2.170602 1.830526 1.613391 1.426683
#X clusters corresponen al %? d'inercia
sum(res.hcpc$call$t$inert.gain[1:6]) / sum(res.hcpc$call$t$inert.gain) * 100
## [1] 80.41829
table(res.hcpc$data.clust$clust) #nombre d'individus en cada cluster
##
##
      1
           2
                3
                          5
    176 313 1155 430 1268 1441
```

Sobre les variables categoriques que han estat incloses com a suplementaries

Aqui analitzarem la representacio i relacio de les variables categoriques que s'han inclos com a suplementaries en el PCA destinat a la clusteritzacio jerarquica. Aquestes variables han estat les seguents: "y", "loan", "month", "job", "poutcome", "education" i "housing".

En un primer output basat en el test chi2 veiem rapidament quines d'aquestes variables discretes suplementaries estan significativament (p-value < 0.05) relacionades globalment amb la particio de clusters establerta. Les variables "month" i "poutcome" tenen un p-valor tan baix que R no el pot representar i ens el marca com a

0; de la mateixa manera, les variables "y(target)", "job", "education" i "housing" estan tambe relacionades amb el particionament seleccionat.

En un segon output desglosat per numero de cluster veiem la sobrerepresentacio i infrarepresentacio de diferents categories en els diferents clusters, ajudant aixi a caracteritzar els diferents grups formats. La presentacio de les dades es la mateixa que la mostrada en el catdes pero amb el numero de cluster com a variable fixada, per tant seran interpretades de la mateixa manera descrita en el primer deliverable. En una primera descripcio general, podem veure com els clusters 1 i 2, i en menor mesura el 3, tenen una sobrerepresentacio d'acceptacio de producte financer. Pel que fa a la resta de clusters, tenen una infrarepresentacio del mateix. El 71% d'acceptacions del producte financer es troben als 3 primers clusters, mentres que el 29% restant es troben als altres 4. Cada cluster a mes, te un lleuger esbiaix en certes catergoreis professionals i d'educacio. El primer cluster es troba caracteritzat per una immensa sobrerepresentacio dels clients amb acceptacio d'una campanya anterior (poutcome-success es un 86% dins el cluster 1 respecte un 3% global); aixo es tradueix tambe en que el 97% d'individus que havien acceptat anteriorment un producte estan situats en aquest cluster. El segon cluster es troba sobrerepresentat pels individus retirats (27% respecte un 4% global), el 41% dels quals pertanyen a aquest cluster. També trobem que mes de la meitat de trucades realitzades als mesos d'octubre, setembre i desembre son classificades dins del cluster numero 2. A mes a mes, el segon i en especial el tercer cluster (59% dels poutcome-failure pertanyen a aquest) es troben forca sobrerepresentats per individus que anteriorment no van acceptar una campanya (pero aquesta si). Tambe inclouen una sobrerepresentacio d'individus housing-yes. Aquest tercer cluster compren a mes una sobrerepresentacio dels mesos d'abril, maig i marc. El 99.7% d'individus del quart cluster van ser contactats el mes de novembre, el que es tradueix en una immensa sobrerepresentacio en aquest grup, que a mes no va acceptar el producte financer (97.0%). El cinque cluster, sise cluster i sete cluster estan formats integrament per individus dels quals no es te informacio d'exit o fracas en contactes de campanyes antegrors. El cinque cluster te una sobrerepresentacio dels mesos agost i maig; mentres que el sise i sete clusters la tenen dels mesos juliol i juny. Aquests dos ultims clusters tenen a mes una sobrerepresentacio hoxising-no (i infra de housing-yes), essent el sete cluster lleugerament diferent del sise pel fet de contenir tambe una sobrereprentacio de l'agost i una major infrarepresentacio d'acceptacio del producte financer.

```
# Factors globally related to clustering partition:
res.hcpc$desc.var$test.chi2
```

```
## p.value df
## month 0.000000e+00 54
## poutcome 0.000000e+00 12
## y 4.530266e-154 6
## job 1.045918e-146 60
## education 2.331835e-28 30
## housing 2.178875e-07 6
```

Categories over/under represented in each cluster: res.hcpc\$desc.var\$category

```
## $`1`
##
                                            Cla/Mod
                                                      Mod/Cla
                                                                  Global
## poutcome=poutcome-success
                                          96.794872 85.795455
                                                              3.1287605
                                          18.850987 59.659091 11.1712796
## y=y-yes
## month=month-oct
                                          19.587629 10.795455
                                                               1.9454473
## month=month-mar
                                          22.727273
                                                    8.522727
                                                               1.3237064
## month=month-sep
                                          18.032787
                                                     6.250000
                                                               1.2234256
## month=month-dec
                                          26.923077
                                                     3.977273
                                                               0.5214601
## job=job-retired
                                           9.268293 10.795455
                                                               4.1115122
## education=education-university.degree
                                          5.051151 44.886364 31.3678299
## job=job-student
                                          10.000000 5.681818
                                                              2.0056157
## month=month-nov
                                           5.719921 16.477273 10.1684717
## job=job-housemaid
                                          8.148148 6.250000 2.7075812
```

```
4.494382 31.818182 24.9899719
## job=job-admin.
## poutcome=poutcome-failure
                                         5.241090 14.204545 9.5667870
## education=education-basic.9y
                                         2.086050 9.090909 15.3830726
## job=job-services
                                         1.405622 3.977273 9.9879663
## job=job-blue-collar
                                         1.964133 13.068182 23.4857601
## month=month-jul
                                         1.326900 6.250000 16.6265544
## month=month-may
                                         1.378518 13.636364 34.9177698
                                         1.603071 40.340909 88.8287204
## y=y-no
## poutcome=poutcome-nonexistent
                                         0.000000 0.000000 87.3044525
##
                                              p.value
                                                          v.test
## poutcome=poutcome-success
                                        3.881038e-254 34.051314
                                         2.249261e-57 15.964754
## y=y-yes
## month=month-oct
                                         6.983202e-10 6.166468
## month=month-mar
                                         5.595931e-09 5.828406
                                         7.963183e-06
                                                        4.466171
## month=month-sep
## month=month-dec
                                         2.444489e-05
                                                        4.219865
## job=job-retired
                                         1.204719e-04
                                                        3.845164
## education=education-university.degree 1.343088e-04
                                                        3.818421
                                         3.281252e-03 2.940082
## job=job-student
                                         8.467352e-03
## month=month-nov
                                                        2.632843
## job=job-housemaid
                                         1.043595e-02 2.561039
## job=job-admin.
                                         3.744524e-02 2.080876
                                         4.315053e-02 2.022250
## poutcome=poutcome-failure
## education=education-basic.9y
                                         1.353542e-02 -2.469362
## job=job-services
                                         3.081976e-03 -2.959441
## job=job-blue-collar
                                         4.706686e-04 -3.496917
## month=month-jul
                                         3.415301e-05 -4.143845
## month=month-may
                                         1.098069e-10 -6.452794
                                         2.249261e-57 -15.964754
## y=y-no
## poutcome=poutcome-nonexistent
                                       7.847689e-169 -27.695786
##
## $\2\
##
                                                     Mod/Cla
                                          Cla/Mod
                                                                 Global
                                        40.975610 26.8370607 4.1115122
## job=job-retired
                                        58.762887 18.2108626 1.9454473
## month=month-oct
                                        18.312388 32.5878594 11.1712796
## y=y-yes
## month=month-sep
                                       55.737705 10.8626198 1.2234256
## poutcome=poutcome-failure
                                      18.867925 28.7539936 9.5667870
## month=month-dec
                                        61.538462 5.1118211 0.5214601
                                        10.329986 23.0031949 13.9791416
## month=month-aug
## education=education-basic.4y
                                        10.318949 17.5718850 10.6899318
## education=education-university.degree 8.056266 40.2555911 31.3678299
                                      16.666667 3.5143770 1.3237064
## month=month-mar
                                         7.192661 62.6198083 54.6530285
## housing=housing-yes
                                         1.923077 0.9584665 3.1287605
## poutcome=poutcome-success
                                         5.174701 37.3801917 45.3469715
## housing=housing-no
                                         1.298701 0.6389776 3.0886482
## job=job-entrepreneur
## education=education-high.school
                                         4.515599 17.5718850 24.4283995
## month=month-jun
                                         3.374233 7.0287540 13.0766145
## job=job-services
                                         2.208835 3.5143770 9.9879663
## education=education-basic.9y
                                         2.346806 5.7507987 15.3830726
## month=month-jul
                                         2.412545 6.3897764 16.6265544
## poutcome=poutcome-nonexistent
                                         5.053986 70.2875399 87.3044525
                                         1.707942 6.3897764 23.4857601
## job=job-blue-collar
```

```
## y=y-no
                                         4.764055 67.4121406 88.8287204
                                         1.608271 8.9456869 34.9177698
## month=month-may
                                             p.value
                                                         v.test
                                        3.206853e-50 14.901828
## job=job-retired
## month=month-oct
                                        6.590944e-45 14.061041
                                        3.834595e-26 10.576387
## y=y-yes
## month=month-sep
                                        8.371333e-26 10.502960
                                       9.880353e-24 10.042825
## poutcome=poutcome-failure
## month=month-dec
                                        1.246107e-13
                                                      7.411785
## month=month-aug
                                        8.737157e-06
                                                      4.446276
## education=education-basic.4y
                                        1.483350e-04 3.793840
## education=education-university.degree 6.031404e-04
                                                      3.430198
## month=month-mar
                                        3.078719e-03
                                                      2.959767
                                        3.315110e-03
## housing=housing-yes
                                                      2.936900
## poutcome=poutcome-success
                                        1.178823e-02 -2.518421
## housing=housing-no
                                        3.315110e-03 -2.936900
## job=job-entrepreneur
                                        3.124217e-03 -2.955244
## education=education-high.school
                                        2.715285e-03 -2.998257
## month=month-jun
                                        4.715598e-04 -3.496412
## job=job-services
                                        1.072126e-05 -4.402091
## education=education-basic.9y
                                        6.730357e-08 -5.398225
## month=month-jul
                                        3.048594e-08 -5.538623
## poutcome=poutcome-nonexistent
                                        1.400973e-16 -8.264657
## job=job-blue-collar
                                        1.157386e-16 -8.287413
## y=y-no
                                       3.834595e-26 -10.576387
## month=month-may
                                       5.102772e-28 -10.973892
##
## $`3`
                                               Mod/Cla
##
                                    Cla/Mod
                                                           Global
                                  87.741935 23.5497835 6.2174087
## month=month-apr
## month=month-may
                                  39.402642 59.3939394 34.9177698
## poutcome=poutcome-failure
                                  59.329140 24.5021645 9.5667870
## job=job-student
                                  60.000000 5.1948052 2.0056157
                                  60.606061 3.4632035 1.3237064
## month=month-mar
                                  33.572711 16.1904762 11.1712796
## y=y-yes
## housing=housing-yes
                                  25.614679 60.4329004 54.6530285
## job=job-blue-collar
                                  26.985482 27.3593074 23.4857601
## education-education-high.school 26.026273 27.4458874 24.4283995
## education=education-basic.9y
                                  26.075619 17.3160173 15.3830726
## month-month-dec
                                  7.692308 0.1731602 0.5214601
## month=month-oct
                                  14.432990 1.2121212 1.9454473
## job=job-management
                                  18.734793 6.6666667 8.2430806
## job=job-housemaid
                                  12.592593 1.4718615 2.7075812
## job=job-technician
                                  18.718593 12.9004329 15.9647012
## education=education-basic.4y
                                  16.510319 7.6190476 10.6899318
                                  20.212295 39.5670996 45.3469715
## housing=housing-no
## y=y-no
                                  21.855949 83.8095238 88.8287204
                                  6.341463 1.1255411 4.1115122
## job=job-retired
## month=month-jun
                                  12.269939 6.9264069 13.0766145
## poutcome=poutcome-success
                                   1.282051 0.1731602 3.1287605
                                   3.353057 1.4718615 10.1684717
## month=month-nov
## poutcome=poutcome-nonexistent 19.986216 75.3246753 87.3044525
## month=month-aug
                                  1.865136 1.1255411 13.9791416
                                   1.809409 1.2987013 16.6265544
## month=month-jul
```

```
##
                                         p.value
                                                    v.test
                                  8.449977e-140
## month=month-apr
                                                 25.170408
## month=month-may
                                   6.491023e-85 19.526860
                                   2.400092e-72 17.988443
## poutcome=poutcome-failure
## job=job-student
                                   1.919893e-15
                                                 7.946413
## month=month-mar
                                   7.101962e-11 6.518488
## y=y-yes
                                   2.708602e-09
                                                  5.948349
                                   6.372241e-06
                                                   4.513646
## housing=housing-yes
## job=job-blue-collar
                                   4.638064e-04
                                                   3.500833
## education=education-high.school 6.941146e-03
                                                  2.699655
## education=education-basic.9y
                                    3.965890e-02
                                                  2.057284
## month=month-dec
                                    4.946472e-02 -1.964564
## month=month-oct
                                    3.354840e-02 -2.125458
## job=job-management
                                    2.394486e-02 -2.258013
                                   1.872587e-03 -3.109730
## job=job-housemaid
## job=job-technician
                                   9.690944e-04 -3.299349
## education=education-basic.4y
                                   7.133660e-05 -3.971783
## housing=housing-no
                                    6.372241e-06 -4.513646
                                   2.708602e-09 -5.948349
## y=y-no
## job=job-retired
                                   5.601283e-11 -6.554008
## month=month-jun
                                   6.684182e-14 -7.493929
## poutcome=poutcome-success
                                   8.577891e-16 -8.045664
## month=month-nov
                                   7.092964e-39 -13.041624
## poutcome=poutcome-nonexistent
                                   4.123377e-39 -13.082912
## month=month-aug
                                   3.750561e-66 -17.179978
## month=month-jul
                                   1.381625e-80 -19.011049
##
## $`4`
                                                     Mod/Cla
##
                                          Cla/Mod
                                                                Global
## month=month-nov
                                         84.615385 99.7674419 10.168472
## y=y-no
                                         9.415218 96.9767442 88.828720
## job=job-management
                                         17.761557 16.9767442 8.243081
## poutcome=poutcome-failure
                                        16.561845 18.3720930 9.566787
                                        23.376623 8.3720930 3.088648
## job=job-entrepreneur
## education=education-university.degree 11.700767 42.5581395 31.367830
## job=job-unemployed
                                        16.393443 4.6511628 2.446851
## job=job-self-employed
                                         14.189189 4.8837209 2.968311
## job=job-admin.
                                         7.223114 20.9302326 24.989972
## job=job-student
                                         3.000000 0.6976744 2.005616
## education=education-basic.9y
                                         6.258149 11.1627907 15.383073
## month=month-sep
                                         0.000000 0.0000000 1.223426
## month=month-mar
                                         0.000000 0.0000000 1.323706
## job=job-blue-collar
                                          6.233988 16.9767442 23.485760
                                         8.063405 81.6279070 87.304452
## poutcome=poutcome-nonexistent
                                         0.000000 0.0000000 1.945447
## month=month-oct
                                         0.000000 0.0000000 3.128761
## poutcome=poutcome-success
## y=y-yes
                                          2.333932
                                                   3.0232558 11.171280
                                          0.000000 0.0000000 6.217409
## month=month-apr
## month=month-jun
                                          0.000000 0.0000000 13.076615
## month=month-aug
                                          0.000000 0.0000000 13.979142
                                          0.000000 0.0000000 16.626554
## month=month-jul
                                         0.000000 0.0000000 34.917770
## month=month-may
##
                                              p.value
                                                         v.test
## month=month-nov
                                         0.000000e+00
                                                             Inf
```

```
## y=y-no
                                        1.445137e-10
                                                       6.411058
                                        6.094995e-10
## job=job-management
                                                       6.187954
## poutcome=poutcome-failure
                                        3.411201e-09 5.910476
## job=job-entrepreneur
                                        1.906432e-08 5.620285
## education=education-university.degree 3.261080e-07
                                                       5.107698
## job=job-unemployed
                                        5.040211e-03
                                                      2.804453
## job=job-self-employed
                                        2.256934e-02 2.280647
                                        3.956647e-02 -2.058247
## job=job-admin.
## job=job-student
                                        2.833524e-02 -2.192613
## education=education-basic.9y
                                        8.935086e-03 -2.614528
## month=month-sep
                                        3.940443e-03 -2.882891
                                        2.495043e-03 -3.023942
## month=month-mar
## job=job-blue-collar
                                        6.095792e-04 -3.427316
                                        4.218766e-04 -3.526007
## poutcome=poutcome-nonexistent
## month=month-oct
                                        1.451605e-04 -3.799206
## poutcome=poutcome-success
                                        6.138981e-07 -4.986793
                                        1.445137e-10 -6.411058
## y=y-yes
## month=month-apr
                                        2.792982e-13 -7.304018
## month=month-jun
                                       3.466586e-28 -11.008782
## month=month-aug
                                        3.067865e-30 -11.426923
## month=month-jul
                                        2.141900e-36 -12.598870
## month=month-may
                                        1.367297e-85 -19.606258
##
## $\5\
##
                                            Cla/Mod
                                                         Mod/Cla
                                                                     Global
## poutcome=poutcome-nonexistent
                                          29.129336 100.00000000 87.3044525
## month=month-aug
                                          52.367288 28.78548896 13.9791416
                                           34.462952 47.31861199 34.9177698
## month=month-may
                                           27.387672 95.66246057 88.8287204
## y=y-no
## education=education-basic.4y
                                           38.836773 16.32492114 10.6899318
## education=education-professional.course 30.406504 14.74763407 12.3345367
## loan=loan-no
                                           26.179749 87.06624606 84.5768151
## job=job-retired
                                           33.658537
                                                     5.44164038 4.1115122
                                           26.890756 47.94952681 45.3469715
## housing=housing-no
## job=job-housemaid
                                           33.333333
                                                      3.54889590 2.7075812
## job=job-blue-collar
                                          27.754056 25.63091483 23.4857601
## housing=housing-yes
                                          24.220183 52.05047319 54.6530285
## job=job-unemployed
                                          17.213115 1.65615142 2.4468512
                                          22.953451 22.55520505 24.9899719
## job=job-admin.
## education=education-high.school
                                          22.495895 21.60883281 24.4283995
## loan=loan-yes
                                           21.326398 12.93375394 15.4231849
                                                     0.00000000 0.5214601
## month=month-dec
                                           0.000000
## education=education-university.degree
                                           21.419437 26.41955836 31.3678299
## month=month-sep
                                            0.000000
                                                     0.00000000 1.2234256
                                                      0.00000000 1.3237064
## month=month-mar
                                            0.000000
                                                      8.04416404 13.0766145
## month=month-jun
                                           15.644172
## job=job-student
                                           2.000000
                                                       0.15772871 2.0056157
                                                       0.07886435 1.9454473
## month=month-oct
                                           1.030928
## poutcome=poutcome-success
                                           0.000000
                                                      0.0000000 3.1287605
## y=y-yes
                                           9.874327
                                                       4.33753943 11.1712796
                                           0.000000
                                                      0.00000000 6.2174087
## month=month-apr
## poutcome=poutcome-failure
                                                      0.0000000 9.5667870
                                           0.000000
## month=month-nov
                                           0.000000
                                                      0.00000000 10.1684717
##
                                                p.value
                                                           v.test
```

```
## poutcome=poutcome-nonexistent
                                           5.289007e-88 19.886855
## month=month-aug
                                           1.191159e-61 16.567794
## month=month-may
                                           3.493765e-26 10.585108
## y=y-no
                                           2.522644e-22
                                                          9.718174
## education=education-basic.4y
                                           5.108301e-13
                                                          7.222387
## education=education-professional.course 2.901818e-03
                                                          2.977952
## loan=loan-no
                                           3.988941e-03
                                                          2.879035
## job=job-retired
                                           7.243663e-03
                                                          2.685430
## housing=housing-no
                                           3.131061e-02
                                                          2.153103
## job=job-housemaid
                                           3.740547e-02
                                                          2.081311
## job=job-blue-collar
                                           3.801325e-02
                                                          2.074712
## housing=housing-yes
                                           3.131061e-02 -2.153103
## job=job-unemployed
                                           3.030370e-02 -2.166098
                                           1.971720e-02 -2.331686
## job=job-admin.
## education=education-high.school
                                           6.416463e-03 -2.725703
## loan=loan-yes
                                           3.988941e-03
                                                         -2.879035
## month=month-dec
                                           4.751074e-04 -3.494412
## education=education-university.degree
                                           9.020632e-06 -4.439409
## month=month-sep
                                           1.482866e-08 -5.663534
## month=month-mar
                                           3.344948e-09 -5.913706
## month=month-jun
                                           1.357270e-10 -6.420613
## job=job-student
                                           8.674956e-11 -6.488405
                                           1.130837e-11 -6.788783
## month=month-oct
## poutcome=poutcome-success
                                           5.633481e-21 -9.396637
## y=y-yes
                                           2.522644e-22 -9.718174
## month=month-apr
                                           9.931295e-42 -13.533406
## poutcome=poutcome-failure
                                           3.651539e-65 -17.047444
                                           1.753726e-69 -17.619231
## month=month-nov
##
## $`6
##
                                     Cla/Mod
                                                 Mod/Cla
                                                             Global
## month=month-jul
                                   62.243667
                                              35.8084663 16.6265544
## poutcome=poutcome-nonexistent
                                   33.103607 100.0000000 87.3044525
                                   57.055215 25.8154060 13.0766145
## month=month-jun
## y=y-no
                                   30.571235
                                              93.9625260 88.8287204
                                   36.746988
                                              12.6995142 9.9879663
## job=job-services
## housing=housing-no
                                   31.357806 49.2019431 45.3469715
## education=education-basic.9y
                                   33.898305
                                              18.0430257 15.3830726
## education=education-high.school 32.266010
                                              27.2727273 24.4283995
## job=job-technician
                                   32.035176 17.6960444 15.9647012
## job=job-blue-collar
                                   31.255337 25.3990285 23.4857601
## job=job-management
                                   22.627737
                                               6.4538515 8.2430806
## housing=housing-yes
                                   26.862385 50.7980569 54.6530285
## job=job-student
                                   14.000000
                                               0.9715475 2.0056157
## month=month-dec
                                    0.000000
                                               0.0000000 0.5214601
## month=month-oct
                                               0.4163775 1.9454473
                                    6.185567
## education=education-basic.4y
                                   18.011257
                                               6.6620402 10.6899318
## month=month-sep
                                    0.000000
                                               0.0000000 1.2234256
## month=month-mar
                                    0.000000
                                               0.0000000 1.3237064
## y=y-yes
                                   15.619390
                                               6.0374740 11.1712796
                                              25.3296322 34.9177698
## month=month-may
                                   20.964963
## poutcome=poutcome-success
                                    0.000000
                                               0.0000000 3.1287605
                                               0.0000000 4.1115122
## job=job-retired
                                    0.000000
## month=month-apr
                                    0.000000
                                               0.0000000 6.2174087
```

```
0.0000000 9.5667870
## poutcome=poutcome-failure
                                   0.000000
## month=month-nov
                                   0.000000
                                              0.0000000 10.1684717
##
                                        p.value
                                                    v.test
## month=month-jul
                                  2.193896e-108
                                                 22.116481
## poutcome=poutcome-nonexistent
                                  2.146626e-102
                                                 21.485087
## month=month-jun
                                   5.177232e-59 16.198381
## v=v-no
                                   1.177463e-14
                                                 7.718457
## job=job-services
                                   6.653178e-05
                                                  3.988360
## housing=housing-no
                                   4.994477e-04
                                                  3.481052
## education=education-basic.9y
                                   1.044519e-03
                                                  3.278253
## education=education-high.school
                                   3.082735e-03
                                                  2.959365
## job=job-technician
                                                  2.112709
                                   3.462568e-02
## job=job-blue-collar
                                   4.313066e-02
                                                  2.022442
                                   2.864908e-03 -2.981873
## job=job-management
## housing=housing-yes
                                   4.994477e-04 -3.481052
## job=job-student
                                   4.497429e-04
                                                 -3.509031
## month=month-dec
                                   1.370593e-04 -3.813416
## month=month-oct
                                   2.045152e-08 -5.608138
## education=education-basic.4y
                                   1.058277e-09 -6.100363
## month=month-sep
                                   7.911717e-10 -6.146689
## month=month-mar
                                   1.400443e-10 -6.415845
## y=y-yes
                                   1.177463e-14 -7.718457
## month=month-may
                                   3.650636e-20 -9.197885
## poutcome=poutcome-success
                                   2.829400e-24 -10.165406
## job=job-retired
                                   7.352963e-32 -11.746586
## month=month-apr
                                   1.961207e-48 -14.624460
## poutcome=poutcome-failure
                                   9.590135e-76 -18.417043
## month=month-nov
                                   8.816429e-81 -19.034599
##
## $`7`
##
                                  Cla/Mod
                                              Mod/Cla
                                                         Global
                                                                     p.value
## poutcome=poutcome-nonexistent 4.6634505 100.0000000 87.304452 5.792869e-13
## month=month-jul
                                8.0820265 33.0049261 16.626554 5.404009e-09
## month=month-jun
                                8.2822086 26.6009852 13.076615 1.418693e-07
## y=y-no
                                4.4027997 96.0591133 88.828720 2.087025e-04
## month=month-aug
                                5.7388809 19.7044335 13.979142 2.141058e-02
## housing=housing-no
                                4.6881911 52.2167488 45.346972 4.567393e-02
## housing=housing-yes
                                3.5596330 47.7832512 54.653028 4.567393e-02
## month=month-oct
                                0.0000000 0.0000000 1.945447 1.704213e-02
## poutcome=poutcome-success
                                0.0000000
                                            0.0000000 3.128761 1.374795e-03
## y=y-yes
                                            3.9408867 11.171280 2.087025e-04
                                1.4362657
                                ## month=month-apr
## month=month-nov
                                           1.4778325 10.168472 6.310181e-07
                                0.5917160
                                2.1826536 18.7192118 34.917770 2.409376e-07
## month=month-may
## poutcome=poutcome-failure
                                0.0000000
                                            0.0000000 9.566787 8.711382e-10
##
                                   v.test
## poutcome=poutcome-nonexistent 7.205271
## month=month-jul
                                 5.834228
## month=month-jun
                                 5.262811
## y=y-no
                                 3.708243
## month=month-aug
                                 2.300665
## housing=housing-no
                                 1.998394
                                -1.998394
## housing=housing-yes
## month=month-oct
                                -2.385798
```

```
## poutcome=poutcome-success -3.199891
## y=y-yes -3.708243
## month=month-apr -4.200770
## month=month-nov -4.981474
## month=month-may -5.164612
## poutcome=poutcome-failure -6.131391
```

Sobre les variables quantitatives (numeriques)

A continuacio es realitzara una altra descripcio dels diferents clusters formats pero basant-nos en les variables quantitatives (numeriques), les quals han estat utilitzades en el PCA. En el primer output es poden veure les que han estat "p-provades" com a globalment relacionades amb la clusteritzacio, mentres que el detall es pot veure en el segon output.

El primer cluster esta caracteritzat per individus (sempre respecte la mitja global) mes contactats en campanyes anteriors (previous) i menys en l'actual (campaign); aixi com individus que han estat contactats molt mes recentment (pdays). La duracio de les trucades en aquest cluster esta 35 segons per sobra la midja global, aixi com tambe podem veure lleugers esbiaixos en els indicadors socioeconomics (valors baixos de euribor3m, emp.var.rate, nr.employed i cons.conf.idx). El segon cluster te una mitjana d'edat 12 anys per sobre la mitjana global, si be tambe una major desvacio estandard dins la categoria; a part d'un esbiaix similar a l'anterior amb els indicadors socioeconomics. El tercer cluster es similar al cluster 2 pero amb una mitja d'edat 4 anys per sota de la global; a mes en aquest grup la duracio de les trucades esta per sobra la mitja per 14 segons. Els quatre altres clusters contenen nomes individus els quals no han estat contactats abans per cap altra campanya (mitja de pdays=19.0 amb un sd de 0) i els seus indicadors socioeconomics tenen un comportament similar en l'esbiaix. El quart cluster pero, a diferencia dels altres tres, no mostra una mitja de 0.0 en la variable "previous", el que fa pensar que aquests individus han estat contactat abans pero no necessariament per a una campanya d'un producte. La duracio en aquest cluster es 30 segons per sota la mitja global. Entre els cinque cluster i sise cluster la diferencia principal esta en Vedat, que que el cinque agrupa individus per sobre la mitja i el sise per sota. Per ultim, el sete cluster destaca per a una mitja de duracio de les trucades extremadament curta (65 segons per sota la mitja global), aixi com per un numero de vegades que l'individu ha estat contactat en l'actual campanya molt per sobre de la mitja global (11.3 respecte 2.5).

```
# Numeric (quantitative) variables globally related to clustering partition: res.hcpc$desc.var$quanti.var
```

```
##
                         Eta2
                                   P-value
                  0.335988921 0.00000e+00
## age
## campaign
                  0.540040103 0.00000e+00
                  0.925018800 0.00000e+00
## pdays
## previous
                  0.465947411 0.00000e+00
                  0.960040097 0.00000e+00
## emp.var.rate
## cons.price.idx 0.614485994 0.00000e+00
## cons.conf.idx 0.503365350 0.00000e+00
## euribor3m
                  0.988716657 0.00000e+00
## nr.employed
                  0.879442070 0.00000e+00
## duration
                  0.006588486 1.08361e-05
```

res.hcpc\$desc.var\$quanti

```
## $`1`
##
                       v.test Mean in category
                                                 Overall mean sd in category
## previous
                    43.973874
                                       1.687500
                                                   0.15984757
                                                                    0.8848873
                     8.805587
                                     -37.359091
                                                 -40.42591256
                                                                    6.5879649
## cons.conf.idx
## age
                     3.296336
                                     42.619318
                                                  40.06799037
                                                                   14.8938468
                                     285.897727
## duration
                     2.067896
                                                 250.62194144
                                                                  213.7620565
```

```
## campaign
                   -3.562842
                                      1.880682
                                                   2.53512993
                                                                    1.3282215
## cons.price.idx -7.388255
                                                                    0.7521195
                                     93.253477
                                                  93.57245006
## emp.var.rate
                  -19.367388
                                     -2.208523
                                                   0.06446049
                                                                    0.8800737
## euribor3m
                   -20.279982
                                      1.006216
                                                   3.61448034
                                                                    0.6758827
## nr.employed
                   -25.213543
                                   5032.493750 5166.47621340
                                                                   52.1226287
  pdays
                   -67.905435
                                                  18.52647413
                                                                    3.5659192
##
                                      5.738636
##
                   Overall sd
                                     p.value
## previous
                                0.000000e+00
                    0.4691873
   cons.conf.idx
                    4.7037753
                                1.301691e-18
## age
                   10.4532458
                                9.795477e-04
## duration
                  230.3904064
                                3.864981e-02
## campaign
                                3.668615e-04
                    2.4808187
   cons.price.idx
                    0.5830800
                                1.487681e-13
## emp.var.rate
                     1.5850448
                                1.454512e-83
## euribor3m
                     1.7370025
                               1.932036e-91
## nr.employed
                   71.7679377 2.845704e-140
                     2.5433666 0.000000e+00
## pdays
##
## $\2\
##
                       v.test Mean in category
                                                 Overall mean sd in category
## cons.conf.idx
                   25.044818
                                   -33.9789137
                                                 -40.42591256
                                                                    6.3573009
## age
                   19.567738
                                    51.2619808
                                                  40.06799037
                                                                   16.7801531
## previous
                                     0.3642173
                                                   0.15984757
                                                                    0.6047713
                    7.959341
## pdays
                                    18.9648562
                                                  18.52647413
                                                                    0.4099927
                    3.149566
## campaign
                   -5.588859
                                     1.7763578
                                                   2.53512993
                                                                    1.2567327
## cons.price.idx -26.189093
                                    92.7367668
                                                  93.57245006
                                                                    0.5664489
## euribor3m
                  -28.684949
                                     0.8877157
                                                   3.61448034
                                                                    0.2248025
                   -31.489513
                                                                   36.8870017
## nr.employed
                                  5042.7990415 5166.47621340
                                                                    0.6816163
                  -32.543552
                                    -2.7584665
                                                   0.06446049
## emp.var.rate
##
                  Overall sd
                                    p.value
## cons.conf.idx
                   4.7037753 1.988210e-138
## age
                  10.4532458
                               2.913265e-85
## previous
                   0.4691873
                               1.729578e-15
## pdays
                   2.5433666
                               1.635132e-03
## campaign
                   2.4808187
                               2.285660e-08
## cons.price.idx 0.5830800 3.537697e-151
## euribor3m
                   1.7370025 5.878957e-181
## nr.employed
                   71.7679377 1.209022e-217
## emp.var.rate
                   1.5850448 2.583254e-232
##
## $`3`
##
                       v.test Mean in category
                                                 Overall mean sd in category
## previous
                                     0.2658009
                                                                    0.4829555
                    8.754589
                                                   0.15984757
                                                                    0.3326118
## pdays
                    7.006604
                                    18.9861472
                                                  18.52647413
## duration
                                   264.8069264
                                                                  234.8283557
                    2.386888
                                                 250.62194144
## campaign
                   -5.291156
                                     2.1965368
                                                   2.53512993
                                                                    1.6640810
## age
                   -13.956513
                                    36.3047619
                                                  40.06799037
                                                                    8.5250191
## cons.price.idx -35.103266
                                    93.0444814
                                                  93.57245006
                                                                    0.3872219
## cons.conf.idx
                  -42.294031
                                   -45.5575758
                                                 -40.42591256
                                                                    3.1552802
## nr.employed
                   -43.023029
                                  5086.8302165 5166.47621340
                                                                   33.6303225
                                    -1.8512554
                                                   0.06446049
                                                                    0.3273476
## emp.var.rate
                   -46.855120
## euribor3m
                  -52.114578
                                     1.2794519
                                                   3.61448034
                                                                    0.1767441
##
                   Overall sd
                                     p.value
                    0.4691873 2.048491e-18
## previous
```

```
## pdays
                    2.5433666 2.441716e-12
## duration
                  230.3904064 1.699168e-02
## campaign
                    2.4808187 1.215453e-07
                   10.4532458 2.871432e-44
## age
## cons.price.idx
                    0.5830800 6.010017e-270
## cons.conf.idx
                    4.7037753 0.000000e+00
## nr.employed
                               0.000000e+00
                   71.7679377
## emp.var.rate
                    1.5850448
                               0.000000e+00
## euribor3m
                    1.7370025
                               0.000000e+00
##
## $`4`
##
                      v.test Mean in category Overall mean sd in category
## nr.employed
                    8.848963
                                  5195.7546512 5166.47621340
                                                                9.392794e-01
## euribor3m
                                                                7.151549e-02
                    6.251387
                                     4.1150930
                                                  3.61448034
## pdays
                    4.038403
                                    19.0000000
                                                 18.52647413
                                                                0.000000e+00
## emp.var.rate
                   -2.253765
                                    -0.1002326
                                                  0.06446049
                                                                4.816817e-03
## duration
                   -2.828692
                                   220.5767442
                                                250.62194144
                                                                2.118224e+02
## campaign
                   -5.593856
                                     1.8953488
                                                  2.53512993
                                                                1.308550e+00
                   -7.300497
## cons.conf.idx
                                   -42.0090698
                                                                1.878559e-01
                                                -40.42591256
## cons.price.idx -13.893678
                                    93.1989674
                                                 93.57245006
                                                                2.138667e-02
##
                  Overall sd
                                   p.value
## nr.employed
                   71.767938 8.833617e-19
## euribor3m
                    1.737002 4.068245e-10
## pdavs
                    2.543367 5.381623e-05
## emp.var.rate
                    1.585045 2.421094e-02
## duration
                  230.390406 4.673870e-03
## campaign
                    2.480819 2.220806e-08
                    4.703775 2.867066e-13
  cons.conf.idx
  cons.price.idx
                    0.583080 6.918945e-44
##
## $`5`
##
                      v.test Mean in category
                                                Overall mean sd in category
## emp.var.rate
                   31.018314
                                      1.256861
                                                  0.06446049
                                                                  0.15450722
                   30.778624
                                      4.911099
                                                  3.61448034
                                                                  0.05291853
## euribor3m
## age
                   28.431726
                                     47.276025
                                                 40.06799037
                                                                  6.83638157
                                   5210.519322 5166.47621340
## nr.employed
                   25.303757
                                                                 18.52135643
## cons.conf.idx
                   23.501417
                                    -37.744874 -40.42591256
                                                                  2.61453060
## cons.price.idx
                   20.434823
                                     93.861426
                                                 93.57245006
                                                                  0.29713094
## pdays
                    7.676659
                                     19.000000
                                                 18.52647413
                                                                  0.0000000
## campaign
                   -3.366631
                                      2.332570
                                                  2.53512993
                                                                  1.51977446
## previous
                  -14.047446
                                                  0.15984757
                                                                  0.0000000
                                      0.000000
##
                  Overall sd
                                    p.value
## emp.var.rate
                   1.5850448 3.053044e-211
## euribor3m
                   1.7370025 5.064155e-208
## age
                  10.4532458 8.199565e-178
## nr.employed
                  71.7679377 2.904135e-141
## cons.conf.idx
                   4.7037753 3.944955e-122
## cons.price.idx
                   0.5830800
                              8.198980e-93
## pdays
                   2.5433666
                              1.632909e-14
## campaign
                   2.4808187
                              7.609255e-04
                   0.4691873 7.986314e-45
## previous
##
## $`6`
##
                      v.test Mean in category Overall mean sd in category
```

```
## emp.var.rate
                   35.593579
                                      1.317765
                                                  0.06446049
                                                                  0.15938206
## cons.price.idx 34.404615
                                     94.018094
                                                 93.57245006
                                                                  0.31164559
## euribor3m
                   34.019646
                                      4.927205
                                                  3.61448034
                                                                  0.04863405
## nr.employed
                   32.673604
                                   5218.568217 5166.47621340
                                                                 16.19038972
## pdays
                    8.380911
                                     19.000000
                                                 18.52647413
                                                                  0.0000000
## cons.conf.idx
                    3.801019
                                    -40.028730
                                                -40.42591256
                                                                  2.94116617
## campaign
                   -6.468091
                                      2.178667
                                                  2.53512993
                                                                  1.37338503
## previous
                  -15.336148
                                      0.000000
                                                  0.15984757
                                                                  0.0000000
## age
                  -27.777266
                                     33.617627
                                                 40.06799037
                                                                  5.41378149
##
                  Overall sd
                                    p.value
## emp.var.rate
                   1.5850448 1.761028e-277
## cons.price.idx 0.5830800 2.151036e-259
## euribor3m
                   1.7370025 1.141427e-253
                  71.7679377 3.704005e-234
## nr.employed
## pdays
                   2.5433666 5.251979e-17
## cons.conf.idx
                   4.7037753
                               1.441025e-04
## campaign
                   2.4808187
                              9.924849e-11
## previous
                   0.4691873 4.384517e-53
                  10.4532458 8.165488e-170
## age
##
## $`7`
##
                     v.test Mean in category Overall mean sd in category
                                    11.349754 2.535130e+00
## campaign
                  51.681982
                                                                 4.2854821
                                     1.291626 6.446049e-02
## emp.var.rate
                  11.261387
                                                                 0.3725545
## nr.employed
                  10.764761
                                 5219.589655 5.166476e+03
                                                                18.9160146
## euribor3m
                  10.662441
                                     4.887768 3.614480e+00
                                                                 0.3732829
## cons.price.idx 9.771322
                                    93.964148 9.357245e+01
                                                                 0.3729365
## pdays
                   2.708103
                                    19.000000 1.852647e+01
                                                                 0.0000000
## duration
                                   185.226601 2.506219e+02
                  -4.128695
                                                               230.3643674
## previous
                  -4.955532
                                     0.000000 1.598476e-01
                                                                 0.0000000
##
                   Overall sd
                                    p.value
## campaign
                    2.4808187 0.000000e+00
## emp.var.rate
                    1.5850448 2.035309e-29
## nr.employed
                   71.7679377 5.049245e-27
## euribor3m
                    1.7370025 1.525396e-26
                    0.5830800 1.494883e-22
## cons.price.idx
## pdays
                    2.5433666 6.766903e-03
## duration
                  230.3904064 3.648276e-05
## previous
                    0.4691873 7.213279e-07
```

Descripcio dels clusters mitjancant individus

Aqui descrivim els clusters mitjancant els individus, concretament ens centrarem en els individus que estan al centre de gravetat del cluster (para-parangons) i els que estan mes allunyats de la resta de clusters, es a dir, els mes propis del cluster en questio i menys dels altres (dist-especifics). En les seguents grafiques es poden veure representats en blau els parangons i en taronja els individus especifics per a cada cluster de la classificacio.

```
# Description of the clusters by individuals:
names(res.hcpc$desc.ind)
## [1] "para" "dist"
res.hcpc$desc.ind$para #parangons of each clusters
```

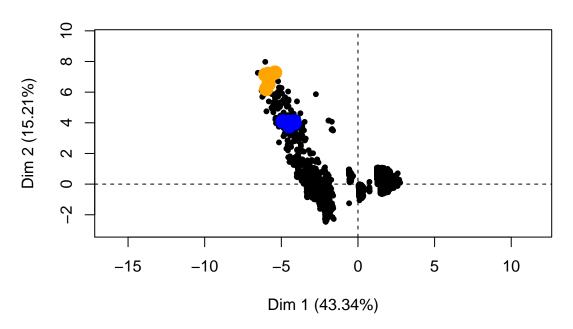
Cluster: 1

```
31670 30284 37727 36469 30158
## 0.3892465 0.6099896 0.6405242 0.6517560 0.6658754
## -----
## Cluster: 2
     38732
             38503
                     37268
                              39000
## 0.4162434 0.5086237 0.5839632 0.5993900 0.6629911
## Cluster: 3
     36703 36516 36745 36444
##
                                      36765
## 0.2333947 0.2626528 0.2918447 0.3074016 0.4287422
## Cluster: 4
           26065 25081 25324
## 27423
                                      26601
## 0.2429945 0.2473604 0.2495809 0.2495809 0.2519679
## Cluster: 5
##
     19520
             19421
                      20018
                              23464
## 0.1425541 0.1427061 0.1428585 0.1431648 0.1434728
## Cluster: 6
##
    12276
            14034 16531
                             16228
## 0.2192499 0.2196483 0.2196483 0.2199155 0.2247631
## Cluster: 7
## 20528 15744 21650 23413 21920
## 0.1715338 0.1947761 0.2990218 0.3655228 0.3672151
res.hcpc$desc.ind$dist #specific individuals
## Cluster: 1
   40258 39828 40592 39359
##
                                      39659
## 10.171491 10.130157 9.325015 9.035001 9.033797
## Cluster: 2
##
   38207 38192 38185 38558 38253
## 6.441959 6.210520 6.144412 6.115588 6.069564
## Cluster: 3
##
            34291 40877 27890
    27734
                                   33321
## 4.536960 4.490433 4.483955 4.461203 4.400579
## Cluster: 4
## 26974 26571 27451 25845 26975
## 2.669911 2.636325 2.431859 2.426201 2.423020
## Cluster: 5
  22846 743 22712 22178 20336
##
## 2.849191 2.722699 2.706876 2.651221 2.651213
## Cluster: 6
   18411 11796 8740
                           8085 11253
## 2.757309 2.704960 2.704805 2.689915 2.651787
## Cluster: 7
## 18712 8993 15581 17458 18417
```

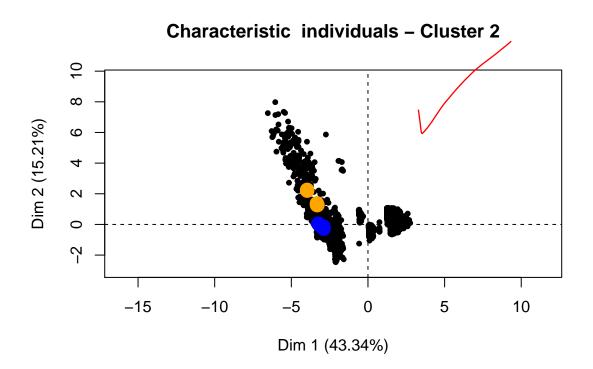
9.054553 8.685034 8.669008 8.303776 8.273290

```
#Characteristic individuals - as many as clusters
para1<-which(rownames(res.pca$ind$coord)%in%names(res.hcpc$desc.ind$para[[1]]))
para2<-which(rownames(res.pca$ind$coord)%in%names(res.hcpc$desc.ind$para[[2]]))
para3<-which(rownames(res.pca$ind$coord)%in%names(res.hcpc$desc.ind$para[[3]]))
para4<-which(rownames(res.pca$ind$coord)%in%names(res.hcpc$desc.ind$para[[4]]))
para5<-which(rownames(res.pca$ind$coord)%in%names(res.hcpc$desc.ind$para[[5]]))
para6<-which(rownames(res.pca$ind$coord)%in%names(res.hcpc$desc.ind$para[[6]]))
para7<-which(rownames(res.pca$ind$coord)%in%names(res.hcpc$desc.ind$para[[7]]))
dist1<-which(rownames(res.pca$ind$coord)%in%names(res.hcpc$desc.ind$dist[[1]]))
dist2<-which(rownames(res.pca$ind$coord)%in%names(res.hcpc$desc.ind$dist[[2]]))
dist3<-which(rownames(res.pca$ind$coord)%in%names(res.hcpc$desc.ind$dist[[3]]))
dist4<-which(rownames(res.pca$ind$coord)%in%names(res.hcpc$desc.ind$dist[[4]]))
dist5<-which(rownames(res.pca$ind$coord)%in%names(res.hcpc$desc.ind$dist[[5]]))
dist6<-which(rownames(res.pca$ind$coord)%in%names(res.hcpc$desc.ind$dist[[6]]))
dist7<-which(rownames(res.pca$ind$coord)%in%names(res.hcpc$desc.ind$dist[[7]]))
df$clust<-factor(res.hcpc$data.clust$clust)</pre>
#cluster as variable suplementaria
res.pca<-PCA(df[,c("duration", "clust", vars_con)], quanti.sup=1,quali.sup=2,ncp=4, graph=FALSE)
#? habillage
#color the individuals among a categorical variable (give the number/name of the categorical variable)
plot.PCA(res.pca, label="none", invisible="quali", title="Characteristic individuals - Cluster 1")
#pintar "para" del cluster 1
points(res.pca$ind$coord[para1,1], res.pca$ind$coord[para1,2], col="blue", cex=2, pch=16)
#pintar "dist" del cluster 1
points(res.pca$ind$coord[dist1,1], res.pca$ind$coord[dist1,2], col="orange", cex=2, pch=16)
```

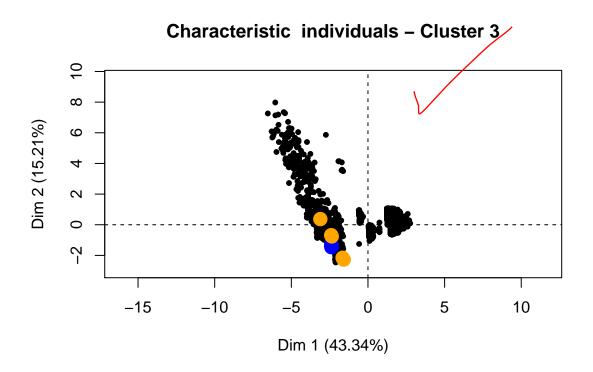
Characteristic individuals - Cluster 1



plot.PCA(res.pca, label="none", invisible="quali", title="Characteristic individuals - Cluster 2")
points(res.pca\$ind\$coord[para2,1], res.pca\$ind\$coord[para2,2], col="blue", cex=2, pch=16)
points(res.pca\$ind\$coord[dist2,1], res.pca\$ind\$coord[dist2,2], col="orange", cex=2, pch=16)

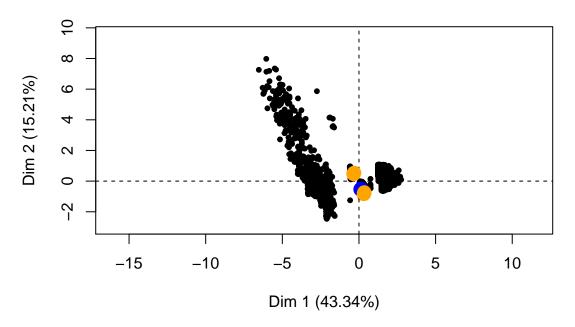


```
plot.PCA(res.pca, label="none", invisible="quali", title="Characteristic individuals - Cluster 3")
points(res.pca$ind$coord[para3,1], res.pca$ind$coord[para3,2], col="blue", cex=2, pch=16)
points(res.pca$ind$coord[dist3,1], res.pca$ind$coord[dist3,2], col="orange", cex=2, pch=16)
```



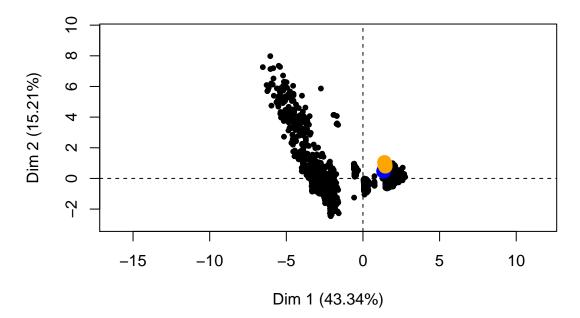
plot.PCA(res.pca, label="none", invisible="quali", title="Characteristic individuals - Cluster 4")
points(res.pca\$ind\$coord[para4,1], res.pca\$ind\$coord[para4,2], col="blue", cex=2, pch=16)
points(res.pca\$ind\$coord[dist4,1], res.pca\$ind\$coord[dist4,2], col="orange", cex=2, pch=16)

Characteristic individuals - Cluster 4



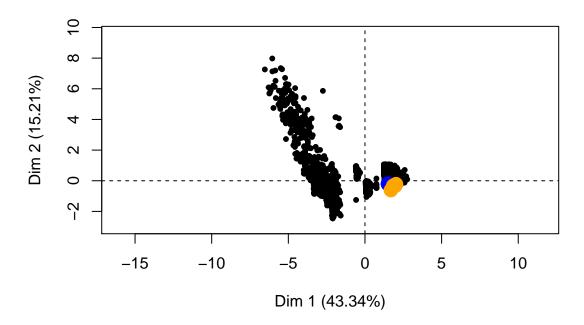
plot.PCA(res.pca, label="none", invisible="quali", title="Characteristic individuals - Cluster 5")
points(res.pca\$ind\$coord[para5,1], res.pca\$ind\$coord[para5,2], col="blue", cex=2, pch=16)
points(res.pca\$ind\$coord[dist5,1], res.pca\$ind\$coord[dist5,2], col="orange", cex=2, pch=16)

Characteristic individuals - Cluster 5



```
plot.PCA(res.pca, label="none", invisible="quali", title="Characteristic individuals - Cluster 6")
points(res.pca$ind$coord[para6,1], res.pca$ind$coord[para6,2], col="blue", cex=2, pch=16)
points(res.pca$ind$coord[dist6,1], res.pca$ind$coord[dist6,2], col="orange", cex=2, pch=16)
```

Characteristic individuals - Cluster 6



plot.PCA(res.pca, label="none", invisible="quali", title="Characteristic individuals - Cluster 7")
points(res.pca\$ind\$coord[para7,1], res.pca\$ind\$coord[para7,2], col="blue", cex=2, pch=16)
points(res.pca\$ind\$coord[dist7,1], res.pca\$ind\$coord[dist7,2], col="orange", cex=2, pch=16)

Characteristic individuals – Cluster 7

