

Ana



Age

18 to 24 years

Highest Level of Education

Some college, no degree

Social Networks



Industry

Technology

Organization Size

Self-employed

Preferred Method of Communication

- Phone
- Email
- Text Messaging
- Social Media
- Face-To-face

Tools They Need to Do Their Job

- Email
- Cloud-Based Storage & File Sharing Applications
- Project Management

Job Responsibilities

Realizar talleres y estudiar para exámenes

Their Job Is Measured By

Buenas notas

Reports to

Profesores

Goals or Objectives

Sacar buenas notas y graduarse

They Gain Information By

Classes

Biggest Challenges

- Resources
- Professional Development
- Problem Solving & Decision Making