

Salon Application

Title and Salon Information

Salon Name: SALON

Location: Ga-Dikgale, Polokwane, Mantheding, 0721

Opening: 09:00 – 21:00

Services Offered

Nails: Manicure, Pedicure

Haircuts: Male and Female cuts, Plait

Skincare: Facial and Massage

Prices: All cuts R35, Manicure R60, Pedicure R70, Facial R80, Massage R90.

Contact Information

Contact Person: Mabitsela Mathipa

Email: salon@gmail.com

Phone: 068 155 0088 / 072 152 7150

COVID-19 Safety Measures

1. **Sanitization Protocols:**
 - Describe how frequently surfaces, tools, and equipment are sanitized.
 - Mention the use of EPA-approved disinfectants.
2. **Physical Distancing:**
 - Outline how you ensure adequate spacing between clients and staff.
 - Explain any rearrangements in seating or waiting areas.
3. **Personal Protective Equipment (PPE):**
 - Specify the use of masks, gloves, and other protective gear by staff.
 - Mention any requirements for clients regarding masks.
4. **Temperature Checks and Screening:**
 - Detail if temperature checks or health screenings are conducted for staff and clients.
 - Explain protocols for symptomatic clients or staff members.
5. **Appointment and Waiting Policies:**
 - Describe any changes to scheduling to reduce the number of people in the salon at one time.
 - Mention any policies regarding waiting outside or in cars until appointments.
6. **Communication and Training:**
 - Outline how you educate staff and clients about safety measures.
 - Provide contact information for clients to ask questions or voice concerns.

Customer Reviews

1. **Testimonials:**
 - Share positive feedback from satisfied clients.
 - Include quotes that highlight exceptional service or results.
2. **Rating Platforms:**
 - Mention where clients can find more reviews (e.g., Google Reviews, Yelp).
 - Provide links or instructions on how clients can leave reviews.
3. **Case Studies or Before-and-After Photos:**
 - Showcase transformations or success stories of clients.
 - Include visual evidence where possible to enhance credibility.

Booking Policies

1. **Appointment Scheduling:**
 - Describe how clients can book appointments (e.g., online booking, phone calls).
 - Include hours of operation and preferred contact methods.
2. **Cancellation and Rescheduling:**
 - Detail your policy for cancellations and rescheduling.
 - Explain any fees or notice requirements.
3. **Deposits or Payments:**
 - Mention if deposits are required for certain services.
 - Outline accepted payment methods (e.g., cash, credit cards).
4. **Special Requests or Accommodations:**
 - Specify how clients can request specific stylists or special accommodations.
 - Provide information on accessibility features if applicable.