

Justin O'Dea

<https://github.com/MacBookProne>

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EDUCATION

- **Montana State University** Bozeman, MT
Bachelors of Science in Computer Science; GPA: 3.2 *Jan. 2013 – May. 2018*
- **Python Programming Course Summer Semester 2017** Vienna, Austria
Python Programming; GPA: B+ *May. 2017 – June. 2017*

EXPERIENCE

- **WesternCPE** Bozeman, MT
Customer Care Specialist— Webcast Specialist *Oct 2019 - Present*
 - **Customer Care:** As a Customer Care Specialist I am in charge of answering phone calls as well as answering chats using the Zendesk web client. I also helped register clients for conferences as well as Webcasts and Self Study Courses.
 - **Webcast:** As a Webcast Specialist I was in charge of starting and ending Webcasts. Issuing certificates of completion of courses as well as troubleshooting computer issues.
- **Montana State Univeristy** Bozeman, MT
Weekend Student Custodian *Aug 2013 - May 2018*
 - **Work Duties:**
 - Clean and sanitize all restrooms.
 - Restock toiletries in building.
 - Provide a sanitary and transcendent living area for residents.
 - Served in an on-call rotation for messes that occur at night.
 - Student staff member cleans their residence hall on the weekend

PROJECTS

- **QuantSoftware Toolkit:** Open source python library for financial data analysis and machine learning for finance.
- **Github Visualization:** Data Visualization of Git Log data using D3 to analyze project trends over time.
- **Recommendation System:** Music and Movie recommender systems using collaborative filtering on public datasets.
- **Mac Setup:** Book that gives step by step instructions on setting up developer environment on Mac OS.

SKILLS

- * One
- * Two
- * Three