

Justin O'Dea

<https://github.com/MacBookProne>

Email : odeajustin@gmail.com

Mobile : +1-406-890-3129

EDUCATION

- **Montana State University** Bozeman, MT
Bachelors of Science in Computer Science; GPA: 3.2 *Jan. 2013 – May. 2018*
- **Python Programming Course Summer Semester 2017** Vienna, Austria
Python Programming; GPA: B+ *May. 2017 – June. 2017*

EXPERIENCE

- **WesternCPE** Bozeman, MT
Customer Care Specialist— Webcast Specialist *Oct 2019 - Present*
 - **Customer Care:** As a Customer Care Specialist I am in charge of answering phone calls as well as answering chats using the Zendesk web client. I also helped register clients for conferences as well as Webcasts and Self Study Courses.
 - **Webcast:** As a Webcast Specialist I was in charge of starting and ending Webcasts. Issuing certificates of completion of courses as well as trouble shooting computer issues.
- **Montana State University** Bozeman, MT
Weekend Student Custodian *Aug 2013 - May 2018*
 - Clean and sanitize all restrooms.
 - Restock toiletries in building.
 - Provide a sanitary and transcendent living area for residents.
 - Served in an on-call rotation for messes that occur at night.
 - Student staff member cleans their residence hall on the weekend
- **Montana State University Bookstore** Bozeman, MT
Board of Directors *May 2015 - May 2017*
 - Approve board minutes.
 - Monitor and control function of store.
 - Govern the organization or business.
 - Establish vision, values, and mission of bookstore.
 - Set structure, strategy of the business.
 - Talk financials of business.

ACADEMIC SCHOLAR PROGRAMS

- **McNair Scholars Program** *Oct 2015 - Dec 2017*
Montana State University
 - Participated in 10-week summer project
 - Attended bimonthly lectures and seminars
 - Received 4500 stipend to conduct research project
 - Successfully completed Institutional Review Board (IRB) application process
 - Completed GRE pretesting.