

Marc Alban Conwell

Objective

To find an entry level job where I can utilize my mechanical and electrical expertise, technical knowledge and excellent customer service skills

Education

Nottoway High School Graduate 2007

John Tyler Community College

SVCC: Diesel Mechanic Certificate January 2012

Bilingual: Native German and American

Qualifications:

Knowledge of:

- principles of gasoline and diesel-powered internal combustion engines
- methods, tools, equipment and materials used in journey-level repair and maintenance of motorized equipment
- air and hydraulic brake systems and components
- operation and use of electrical testing equipment, lathes, milling machines, tire changer and balancer, and welding equipment
- health and safety regulations and procedures
- proper lifting techniques

Ability to:

- diagnose mechanical difficulties
- operate shop equipment and tools including electronic testing equipment, welders and lathes
- make major and minor repairs to a variety of automatic equipment
- estimate labor and cost of materials for repairs as needed
- understand and follow oral and written directions
- maintain routine records related to work performed
- work cooperatively with other

Outstanding customer service skills

Work experience

8/2014 - 4/2015 **Automotive Technician** for Ford McCombs West in San Antonio Texas

Duties included:

- Diagnose and repair: engines, transmissions, trim, alignments, multi point inspection, oil changes, brakes, tires and rotations.
- test drove customers cars
- estimate labor and cost of materials for repairs as needed
- operate shop equipment and tools including electronic testing equipment
- attended classes and obtained two certifications
- wrote reports per Ford systems

7/2012 – 4/2014 **Fulfillment Center Associate** for Amazon in
Dinwiddie, Virginia

Duties included:

- receive products using radio frequency scanners, relocate products using forklifts, pallet jacks and walkie-riders,
- pick customer orders on all levels of a multi-level mezzanine, pack and ship customer orders using box on demand technology,
- receive product and troubleshoot problems to resolution

8/2012 – 6/2013 **Automotive Service Technician** for F.E.S.C. GmbH in
Ludwigshafen, Germany

Duties included:

- tune-ups, relining and adjusting brakes, tire replacement and balancing, steering gears, starters, generators,
- diagnose problems by using on-board diagnostics in a vehicle's computer or plug-in diagnostic systems
- Minor body repair

3/2006 – 8/2006 and

10/2008 – 4/2012 **Cashier** for the Defense Commissary Agency at Ft.
Lee Army Base in Petersburg, Virginia.

Duties included:

- operating the cash register, which involved credit and debit card transactions and handling large amounts of cash.

5/2008 – 9/2008 **German/English Translator** for Nottoway School
Board

Duties included:

- Translated written and spoken course work from English to German for a German exchange student.
- Performed substitute teacher duties for a variety of subjects, including math and social studies.

5/2005 – 8/2005 **Sales Store Checker** for the Defense Commissary
Agency at Lackland Air Force Base in San Antonio, Texas.

Duties included:

- Operating the cash register, which involved credit and debit card transactions and handling large amounts of cash.
- Stocking shelves on the store sales floor.
- Unloading merchandise from incoming delivery trucks.

Awards:

Won four times the Cashier of the Month award:
October 2008, December 2008, January 2009, and September 2009

References:

Bruce Guin- service advisor-210-415-4182
Roberto Santos-team leader-210-387-8612
Kevin Hoelscher- parts and service director-210-509-1075 /
210-509-1000