

Mac Topp

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Objective

- To be a valuable and engaged employee
- To apply my current skills while increasing my overall knowledge and abilities
- To provide exemplary service to customers and clients

Skills and Qualifications

Languages: C; C++; Python; Javascript; HTML/CSS; Perl; Bash; Assembly (MIPS)

Operating Systems: Unix based systems (Ubuntu, Kali, Red Hat, SUSE); Windows Server 2008/2012/2016/2008r2/2012r2/2016r2; Windows systems

Software and tools: Symantec Ghost; WDS; Microsoft Deployment Toolkit; Active Directory Services; WSUS; Microsoft Exchange; Sharepoint; Hyper-V; VMware programs (Workstation, Vsphere, Vcenter); WebGL; Git; Cisco routers; Wireshark

Education

- **MacEwan University** **September 2016 -**
 - *Bachelor of Science with a major in Computer Science*
- **Northern Alberta Institute of Technology** **September 2015 – April 2016**
 - *Computer Network Administrator* *Credited Certificate*

Professional Experience

Tutor **September 2018 –Current**

- Tutor first year computer science courses
- Help students with very little previous computer science experience keep up with their classes
- Focus is primarily on basic python concepts

PolyLevel Alberta Corp. **May 2017 – September 2017**

- Worked as a laborer for a concrete 'jacking' company
- Worked long hours and performed physically demanding work
- Provided friendly and efficient service to clients

Student Works Painting**May 2015 – September 2015**

- Provided painting services for customers
- Worked on both interior and exterior projects
- Maintained a trustworthy and respectful relationship with customers

Liquor Depot**July 2014- May 2015**

- Provided training and supervision to new staff
- Stocked shelves and looked after inventory
- Offered knowledgeable service and advice to customers

Iphix Inc.**October 2013- May 2014**

- Repaired physical components of computers and other electronics
- Troubleshoot and fixed software issues on computers
- Helped with soldering and replacing hardware
- Provided friendly client support in a time pressured environment

Surepoint Group**May 2013- August 2013**

- Worked as an electrician apprentice
- Trained in forklift and overhead crane operation
- Maintained equipment, pulled cable and help wire generators and oil rigs
- Looked after work areas and maintained a safe environment

Save-On Foods**May 2011- May 2013**

- Worked as a cashier for the first year
- Given the responsibility of shift supervisor/head cashier. Supervised cashiers and was responsible for all money in store during shift.
- Provided excellent customer service and helped with an assortment of inquiries and requests

References*Available upon request*