

Michael Cortez

(346) 332 - 7773
Houston, Tx
Software Engineer

Skills

React, JavaScript, Python, Django, Flask, HTML, CSS, Node.Js, Express, Mongoddb, SQL

Work Experience

General Assembly, Remote — Software Engineering Student

Dec 2021 – Mar 2022

- Learned many skills building front-end and back-end sides of web applications. Most importantly I learned to tackle any problem with an open and creative mind to find my resolutions.
- Some of the Projects I built were.
 - [Typewriter](#) a JavaScript Typing game.
 - [EasyPeasy](#) Fullstack recipe creation database group project.
 - [DNDPocket](#) REACT app for DND.
 - [Fireside](#) Learned Flask Python and created my own API with A REACT front-end.

BARC, Houston, TX — Animal Care Tech

Jul 2021 – Nov 2021

- Maintained a clean and safe environment.
- Ensured Proper care for animals was given daily.
- Helped citizens determine which animal would be right for them, assisting citizens with services.
- Correctly administer vaccines to animals and draw blood for tests.

H-E-B, Mont Belvieu / Houston, TX — Assistant Service Manager

Mar 2018 – Dec 2018 / Oct 2020 – Jul 2021

- Involved directly in reduction in costs on front end supplies.
- Managed Cashiers and Customer Service Associates.
- Maintained a calm composure during peak hours/stressful work environment.
- Went above and beyond to meet the customer and fellow partners expectations.
- Coached partners on our expectations and how to reach them.
- Managed all cashiers and csa's including breaks/lunches.
- Set and achieved number oriented goals for the front end.

United Airlines, Houston, TX — Catering Transportation Driver

Feb 2020 – Oct 2020

- Ensured delivery of perishable goods to the aircraft.
- Maintained strict timelines in an OSHA and United safe way.
- Practiced excellent customer care during boarding while offering help with baggage.
- worked with co-workers and government agencies to adhere to strict codes/laws that guide our airport and place of business

WholeFoods, Houston, TX — Specialty Market team member

Jan 2019 – Jul 2019

- Constructed beer and wine displays.
- Managed instore beer and wine bar.
- Stocking and rotating products while assisting with upkeep of the store.
- Assisted customers with the decision making process of their purchases.
- Took the time to educate myself on the products we carried in my own free time.

In the Name of Zoey , Magnolia, TX — Animal Care Tech

Jan 2017 – Feb 2018

- Upkeep of animals living conditions.
- Taught Volunteers how to properly interact with animals.
- Adoption Coordination..
- Administered vaccines for animals.
- Transported animals to veterinary services.

Exxon Mobil, Houston, TX — PC Tech Contract

Jan 2015 – Jul 2015

- Follow ups with customers to ensure satisfaction with the new machine.
- Daily team meetings to discuss ideas to increase productivity and customer satisfaction.
- Provided on site, remote and telephone IT support.
- Followed procedures and guidelines to protect client data

Exxon Mobil, Houston, TX — PC Tech Contract

Jan 2015 – Jul 2015

- Coordinated date and time of user's migration.
- Troubleshooted printers, software, hardware, TCP/IP issues for users.
- Handled creation and closing of tickets; As well as warranties for PC's.
- Remote migration for field technicians via remote desktop.

Oceaneering, Houston, TX — PC Tech

Mar 2012 – Jun 2013

- Imaging/Installations of all PC's and Cisco VOIP phones.
- Troubleshooted software, hardware, and basic networking issues.
- Self Managed the entire migration project for engineers.
- Supported roll out for windows 7 along with company wide switch to google apps.

Education

General Assembly - Software Engineering Immersive - Dec 2021— Mar 2022