

Project Planning Phase

Project Planning Template (Product Backlog, Sprint Planning, Stories, Story points)

Date	29 june 2025
Team ID	LTVIP2025TMID59412
Project Name	ResolveNow
Maximum Marks	5 Marks

Product Backlog, Sprint Schedule, and Estimation (4 Marks)

Use the below template to create product backlog and sprint schedule

Sprint	Functional Requirement (Epic)	User Story Number	User Story / Task	Story Points	Priority	Team Members
Sprint-1	Registration	USN-1	As a user, I can register with email, password, and confirmation	2	High	[rahima]
Sprint-1		USN-2	As a user, I receive a confirmation email after registration	1	High	[syam]
Sprint-2		USN-3	As a user, I can register	2	Low	[meghana]
Sprint-1		USN-4	As a user, I can register using Gmail	2	Medium	[vignesh]

Sprint	Functional Requirement (Epic)	User Story Number	User Story / Task	Story Points	Priority	Team Members
Sprint-1	Login	USN-5	As a user, I can log in with email and password	1	High	[syam]
Sprint-2	Dashboard	USN-6	As a user, I can view my complaints dashboard and status updates	3	High	[syam]
Sprint-2	Agent Interaction	USN-7	As a user, I can chat with the assigned support agent	4	High	[rahima]
Sprint-3	Admin Management	USN-8	As an admin, I can assign complaints to available agents	2	High	[syam]
Sprint-3	Notifications	USN-9	As a user, I receive email/SMS updates on complaint status changes	2	Medium	[meghana]
Sprint-4	Feedback & Resolution	USN-10	As a user, I can submit feedback after resolution	1	Medium	[rahima]
Sprint-4	Security & Auth	USN-11	All user data and communication are secure and encrypted	4	High	[syam]

Project Tracker, Velocity & Burndown Chart: (4 Marks)

Sprint	Total Story Points	Duration	Sprint Start Date	Sprint End Date (Planned)	Story Points Completed	Sprint Release Date (Actual)
Sprint-1	6	3 Days	18 Jun 2025	20 Jun 2025	6	20 Jun 2025
Sprint-2	9	3 Days	21 Jun 2025	23 Jun 2025	9	23 Jun 2025
Sprint-3	4	3 Days	24 Jun 2025	26 Jun 2025	TBD	TBD
Sprint-4	5	3 Days	27 Jun 2025	29 Jun 2025	TBD	TBD

Velocity:

Total Points Completed (Sprint-1 + Sprint-2) = 6 + 9 = 15

Total Duration = 6 days

Average Velocity (AV) = 15 / 6 = 2.5 story points/day

