



Maciej Prokopowicz

My name is Maciej. I'm a highly motivated, energetic, enthusiastic and hardworking person which enjoys a challenges in achieving personal and business goals. My present career aims to work as Developer or within IT department as IT/Technician/Engineer role because I like to work with computers and electronics. The opportunity to learn new skills, meet new people and work with latest technologies is particularly attractive and interesting to me.

EMPLOYMENT

2018 - Present

IT & HELPDESK SPECIALIST/TECHNICAL SUPPORT FOR SITE AND CLIENTS @ MODUSLINK VENRAY

As Technical Support/IT and HelpDesk Specialist within an ModusLink organization I was responsible to provide assistance and maintenance of all computer systems, network and hardware. My work includes installing, configuring, and updating hardware and software, fixing any issues related to the equipment or network that may come up on a daily basis, maintaing Active Domain, solving user raised incidents and do reporting via HelpDesk environment. Clients support via email, phone or during visits is one my key roles to provide clear technical explanation for a question/problem rised. Analayzing data of re-programmed products within organization and for clients to provide log files and/or detailed explanation to occurred issue, giving ideas/solutions for small and big projects and completing them (projects done for: AMD, NetGear, TomTom, GoPro, FitBit and more). Performing a basic support for ERP/WMS software like SAP, IFS etc. And many other important tasks.

2013 - 2018

TECHNICIAN/TECHNICAL SUPPORT @ MODUSLINK VENRAY LINE LEADER @ MODUSLINK APELDOORN

2010 - 2013

Performed Leadership of 12-22 people on the Assembly/Packing lines.

2009 - 2010

INLINE PROCESS INSPECTOR @ MODUSLINK APELDOORN

Performed QC and QA of Servers, NAS, Navigation devices.

EDUCATION

2005 - 2009

IT TECHNICIAN @ ZESPÓŁ SZKÓŁ BUDOWLANO-ELEKTRYCZNYCH

AWARDS

2009

WEBDESIGNER - First place in web design tournament at Politechnika Wroclawska.

SKILLS

PLEASE CHECK MY LINKEDIN PROFILE FOR MORE SKILLS AND CERTIFICATES - <https://www.linkedin.com/in/maciej-prokopowicz-966903a3/>

LANGUAGES

Polish, English, Dutch, Slovak, Czech