

Maciej Wislowski

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EDUCATION:

2014-2016 Warsaw University of Technology MSc Chemical and Process Engineering 2:1

2010-2014 Warsaw University of Technology BSc Chemical and Process Engineering 2:0

My field of study required proficiency in mathematics, programming, mechanics, physics and chemistry. Details on request.

SKILLS:

Software developement:

- Java:
 - Known IDE: Eclipse, IntelliJ
 - Java SE 8.0
 - Certified: Certificate of completing the uCertify course for OCA Java SE 8 Programmer I (1Z0-808)
- C#:
 - IDE's: Visual Studio 2019, Visual Studio 2017
 - WPF, UWP, WCP ASP.NET, ASP.NET Core
 - .Net Framework, .NET Core
 - Unit Testing, Debugging
 - Using Azure Cloud
 - LINQ, SQL with Entity Framework
 - Certified: Certificate of completing the uCertify course for Beginning C# 7 Programming With Visual Studio 2017
- Web development:
 - HTML, CSS and JavaScript
 - Frameworks: Bootstrap 4
 - Certified: CIW Advanced HTML5 and CSS3 Specialist, Become Web Developer – LinkedIn
- Version Control: Git, GitHub

Engineering:

- Process Simulation, Process Separation, Manfuacturing Experience
- Laboratory Experience: Water Testing, Quality Testing

- Process Equipment Design, CAD

Soft Skills: Communication, self-motivation, responsibility, teamwork, problem-solving, ability to work under pressure and time management.

Languages: Native Polish, fluent English and basic Russian.

Other: Full current clean driving license. Microsoft Office: Word, Excel, Power Point,

WORK EXPERIENCE:

August 2019 – now, Sykes, Technical Support Specialist

I am working as a Technical Support Specialist for the global leader in the console and gaming industry. I am providing excellent quality service to our customers. Also to my duty's belongs: creating incident reports, escalating issues to right escalation teams.

In this position, the essential skills are:

- problem-solving,
- troubleshooting,
- analytical thinking,
- effective communication.

We are using in our work: knowledge bases and CRMs.

May 2018 – August 2019, Tartan Weaving Mill, Customer Advisor

I was working in a busy team and under pressure. I am providing excellent quality service to customers. I am responsible for customer service, dealing with different language speaking customers, checking deliveries, answering the company phone.

July 2016- September 2017, Mr Smart Scot, Assistant Manager

I was responsible for managing a team, problem-solving, and supply chain in busy holiday accommodation and letting company. Also, I was providing customer service, and I was responsible for contact with business partners companies like Booking.com or Airbnb.

July 2015-May 2016, ChemTech Separation& Engineering – Design Engineer Intern & Master thesis research

I was doing research for my master's thesis and in meantime, I was helping in a busy design office. During that time, I did the project in which I was responsible for designing and supervision of manufacturing of the experimental separator. As a part of the project, I was responsible for preparing and reviewing engineering documents, collaboration with different departments and external equipment suppliers.

INTERESTS:

History: I like reading books and searching for historical curiosities.

Games: Playing strategy and RPG games.

Cooking: Traditional Polish and Asian kitchen (especially Japanese).

References are available on request.