Help

### ABOUT

What is Afday?  
Afday is about bringing the world a little closer together. We discover the best designs from artisans and craftsmen from countries around the world, and deliver them at exceptional value to our members.

What's up with that name?  
Afday? It's a phonetic representation of art for everyday, We believe that “Art” is present in and around our lives in many forms. A statue can be a piece of art and a key ring too can be a piece of art. As they say , it all lies in the eyes of the beholder. We also think that Indian designers and craftsmen - professionals and amateurs are creating the widest and most unique range of Art. This needs to be brought in front of the entire world. It is also time that we make this easily accessible and in a format which is convenient. These thoughts have resulted in creation of Art for Everyday abbreviated as Afday

Where does Afday get its products?

Afday sources products directly from artisans and craftsmen around the world. We guarantee the authenticity of each and every product we sell.

### EVENTS

How do Afday's events work?  
Every day, Afday may launch one or two new events about amazing products from around the world. Our products span across various categories and price points, so there's something for everyone!

Our finds are typically one of a kind, or extremely limited quantities, so if you like something, it's a good idea to log on as early as possible.

How will I learn about new events?

Afday members receive a daily email newsletter with information about the day's new stories. Members will also receive push notifications on their iPad application.

What if an item is Sold Out?

If an item appears as SOLD OUT, it means there are unfortunately none left to buy. Members can opt to WAITLIST items that are sold out. We will go back to the artisan or craftsman with your waitlist request to see if another unit can be produced, but no guarantees!

### ORDERS

How can I check the status of my order?

To check the status of your order, log on to www.afday.in and go to the My Orders section under My Account. When items in your order ship, we will add tracking information to this page. We will also email you when there is a status update to your order.

What are the payment options at Afday?

Afday accepts Visa and MasterCard. Customers can also choose to pay cash on delivery.

Does Afday charge sales tax?  
All taxes are a part of the prices you see on the site. What you see is what you pay.

### SHIPPING

How does Afday ship products?  
We ship products to you directly from the source country, as fast as we can. All of our products pass through our quality assurance facility before we package it and ship it off to you. Some of the items we sell are handmade upon purchase, which can increase the shipping time. Please make sure to check the "Shipping Info" on the product screen to see the item's estimated arrival.

What are Afday's shipping rates?  
Please refer to out Shipping section to learn about shipping rates.

RETURNS

What is Afday's return policy?  
We're a friendly bunch, and we know that sometimes you might just have a change of heart. Our Return Policy can help clarify how to go about returning items in your order. You can also [email us](mailto:hello@afday.in) if you have any questions, and we'll do everything we can to help.

What if I have a problem with an item that is not retainable?

Give us a [shout](mailto:hello@afday.in), and I'm sure we can work something out. We want to make life easier for you.

ACCOUNT

What if I forget my password?  
Easy. Tap on the question mark icon in the Password field when you load the iPad application. If you have any trouble, please [contact](mailto:care@afday.in) the Afday care team.

How do I change my username or email address?

Once you log into the iPad application, tap on the Settings icon, and then tap on Account Info

How can I change my email settings?

You can control the emails you receive on your Email Preferences screen, found after tapping the Settings icon.