

# CRM Bug Examples



<b>[T12CA-21] Leads API, Get the list of all Leads - Default limit 50 not working</b> Created: 26/Aug/24 Updated: 27/Sep/24	
<b>Status:</b>	To Do
<b>Project:</b>	T12. CRM APP
<b>Type:</b>	Bug
<b>Priority:</b>	High
<b>Environment:</b>	Postman version: 11.9.2 OS: Windows 11 Home 23H2 22631.4037
<b>Description:</b>	<p>The limit parameter's default value does not show 50 leads in the list.</p> <p><b>Steps:</b></p> <p>1. Send GET request to url: <code>{{baseUrl}}/obj/lead</code></p> <p><b>Expected result:</b></p> <p>✓ 50 leads are displayed in a list("count": 50).</p> <p><b>Actual result:</b></p> <p>✗ All the leads are displayed in a list("count": 100).</p>
<b>Reporter:</b>	Birgit Tikk

<b>[T12CA-20] Leads API, Get the list of all Leads - Cursor negative value wrong error</b> Created: 26/Aug/24 Updated: 27/Sep/24	
<b>Status:</b>	To Do
<b>Project:</b>	T12. CRM APP
<b>Type:</b>	Bug
<b>Priority:</b>	Medium
<b>Environment:</b>	Postman version: 11.9.2 OS: Windows 11 Home 23H2 22631.4037
<b>Description:</b>	<p>When cursor parameter is set to negative value -10, then the error message should state that the cursor cannot be a negative value.</p> <p><b>Steps:</b></p> <p>1. Send GET request to url: <code>{{baseUrl}}/obj/lead?cursor=-10</code></p> <p><b>Expected result:</b></p>

	<p>✔ Cursor parameter with negative value -10 request shows an error stating that the cursor cannot be a negative value.</p> <p><b>Actual result:</b></p> <p>✘ Cursor parameter with negative value -10 request shows 500 Internal Server Error as a result.</p>
	<pre>{   "error_class": "UnexpectedError",   "args": {     "code": "1724691036596x443446359391324900"   },   "message": "Sorry, we ran into a temporary bug and can't complete your request. We'll fix it as soon as we can; please try again in a bit!" }</pre>
<b>Reporter:</b>	Birgit Tikk

<b>[T12CA-211] Notes API, Create new Note - Possible to create a new note with empty mandatory field</b> Created: 10/Sep/24 Updated: 27/Sep/24	
<b>Status:</b>	To Do
<b>Project:</b>	T12. CRM APP
<b>Type:</b>	Bug
<b>Priority:</b>	High
<b>Environment:</b>	Postman version: 11.9.2 OS: Windows 11 Home 23H2 22631.4037
<b>Description:</b>	<p>It is possible to create a new note with empty field(content_text), even though the field is mandatory.</p> <p><b>Steps:</b></p> <ol style="list-style-type: none"> <li>1. Send POST request to url: {{baseUrl}}/obj/note</li> </ol>
	<pre>{   "content_text": "" }</pre>
	<p><b>Expected result:</b></p> <p>✔ POST Create new Note with an empty mandatory field does not work. Error message 400 is shown, indicating missing required field data input.</p> <p><b>Actual result:</b></p> <p>✘ POST Create new Note with an empty mandatory field works. No errors</p>

	shown.
<b>Reporter:</b>	Birgit Tikk

<b>[T12CA-238] Leads API, Get Lead by ID - Works with no authorization</b> Created: 12/Sep/24 Updated: 27/Sep/24	
<b>Status:</b>	To Do
<b>Project:</b>	T12. CRM APP
<b>Type:</b>	Bug
<b>Priority:</b>	High
<b>Environment:</b>	Postman version: 11.9.2 OS: Windows 11 Home 23H2 22631.4037
<b>Description:</b>	<p>No authorization is required to request the lead by ID.</p> <p><b>Steps:</b>  <b>Prerequisite:</b> Have an existing Lead with unique ID, Authorization: "No Auth"            1. Enter an existing Lead's unique ID into the "UniqueID" parameter field            2. Send GET request to url: <code>{{baseUrl}}/obj/lead/:UniqueID</code></p> <p><b>Expected result:</b>   Error message 401 Unauthorized, no permission to get the lead by ID without authorization.</p> <p><b>Actual result:</b>   Lead's data is displayed in response, no errors shown.</p>
<b>Reporter:</b>	Birgit Tikk

<b>[T12CA-256] Funnels API, Stages API - No validations in the documentation</b> Created: 13/Sep/24 Updated: 27/Sep/24	
<b>Status:</b>	To Do
<b>Project:</b>	T12. CRM APP
<b>Type:</b>	Bug
<b>Priority:</b>	Critical
<b>Environment:</b>	Postman version: 11.9.2 OS: Windows 11 Home 23H2 22631.4037
<b>Description:</b>	There are no validations about mandatory fields for both Funnels and Stages API.

	<p>Can't test certain requests, as it is not clear which fields are mandatory and which are not.</p> <p><b>Steps:</b></p> <ol style="list-style-type: none"><li>1. Go to the following url: [HIDDEN]</li><li>2. Observe how there are no validations for mandatory fields for both Funnels and Stages API</li></ol> <p><b>Expected result:</b></p> <p>✓ There are sections about validations of mandatory fields for both Funnels and Stages API in the documentation.</p> <p><b>Actual result:</b></p> <p>✗ There are no validations for mandatory fields for both Funnels and Stages API in the documentation.</p>
<b>Reporter:</b>	Birgit Tikk