

# COMP 210 Research Journal

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This essay will look at a number of factors effecting Virtual Reality (VR), it's development and its uses.

## 1 Introduction

The intention of this essay is to look at many factors effecting Virtual Reality (VR). The areas addressed will be; VR interfaces and evaluating them, controls in VR and human factors in VR.

## 2 VR Interfaces and Evaluation

Mentzelopoulos *et al* researched hardware interfaces for VR [1]. They said that a VR interface should be spontaneous and need no explanation.

One important factor in a VR interface is latency. High latency can cause issues in VR that effects the player's experience [1, 2]. High latency can have a negative impact on the player's sense of presence in a virtual environment [2].

Meehan conducted a study on virtual environments designed to cause stress. The results showed that participants with a lower latency had larger increases in nausea and an increased heart rate [2]. Thus, as the intent of the virtual environment was to cause stress the results suggested lower latency was more successful.

Another factor is tracking both the player's position and input [1]. Mentzelopoulos *et al*'s study involved participants using either Xbox or Razer motion controllers for input. The study found the game that used motion controllers to be more fun. This could be due to the game not necessarily the controller itself. However, McArthur's study of the Wiimote and Wiimote accessories found that the shape of the controller effected the player's accuracy and error rates. Suggesting that the controller can affect the player's experience.

A potential issue with Mentzelopoulos' study is that there were only 18 participants. Also all participants were either computing or computer science students which may have effected the results[1]. However, they stated that the results of the study were unclear and that more research is necessary.

A heuristics analysis can be used to evaluate a VR interface. The analysis can identify weaknesses in the interface. The results can then be used to improve the interface [4, 5].

Pinelle *et al* created a series of heuristics specific to video game usability. These heuristics could be used to analyse a VR interface. However, Pinelle's heuristics were not designed for use in VR games. Therefore, some heuristics may not apply or need to be altered. Sutcliffe presented a method based on Nielson's heuristics to analyse virtual environments [6].

### 3 Player and Avatar Relationship

Won *et al* conducted a series of experiments on the psychological and physiological effect VR avatars on the player [7]. There are many other studies that look at avatar embodiment and the fact that people can identify with avatars that differ from their own body [8, 9]. The results of Won *et al*'s experiments showed that players could adapt to avatars that worked differently to their own body. Also they suggested that intuitive controls could enable faster adaptation and greater success. Their findings match that of the Protues effect which says that people will subconsciously change their behaviour to match an avatar in a virtual environment [7, 10].

### 4 VR Controls

The Frustration — Aggression model says that aggression is caused by a person being blocked from reaching their goals [11]. This can be applied to games as some factor can prevent the player from obtaining their in game goal. Przybylski *et al*'s work showed that it is not necessarily violence in video games that causes player aggression and frustration. They suggest that it is instead competence impeding controls that cause aggression [12, 13]. These competence impeding controls block that player from performing their desired in game action causing frustration.

Kovarova and Maros researched using smart phones as controllers in VR games [14]. They suggested that the traditional keyboard and mouse input for video games can be restrictive in a VR game as they are not intuitive in a virtual environment. However, they appear to have focused more on the hardware of a smart phone that could be useful in a VR controller. They also look at using a smart phone to make controls more intuitive [14].

Another issue is that Kovarova and Maros do not look at issues such as latency between the player input and the VR program receiving it. Meehan says that latency issues can break a player's sense of presence in the game. Therefore, any potential latency issues with using the smart phone could affect the player's VR experience [2]. Bauer *et al* conducted a study on using smart phones for display interactions [15]. They found that the small screen size had a negative effect. Users managers to complete the given task even with little prior experience with a smart phone. However, using a smart phone to solve problems in 3D took longer and required more practise. VR is a 3D environment which suggests users may take have some issues with using a smart phone as a controller and may take time to adapt to it.

## **5 Human factors in VR**

Stanney *et al* researched the effects of human factors on VR and its uses [16]. They say for VR could be used in a larger variety of fields such as medicine and engineering but there are human factors that have to be considered to make that viable. Greenleaf also thinks VR should be used in medicine [17]. Early adoption of VR is likely to be in the games industry. However, after that it will have a large variety of uses in medicine such as training, treatment and diagnosis [17]. For VR to reach its full potential a number of human factors need to be researched. The areas Stanney looked at are; human performance efficiency in virtual environment, health and safety issues and potential social implications of virtual reality technology.

Won *et al* suggested players have a higher success rate when controls are intuitive [7]. Similarly, Stanney says virtual environments should minimise how much the player has to learn to use the virtual environment. If they player cannot navigate the virtual environment you cannot maximise the

player's performance which reduces its usefulness [16]. Stanney also says that player variation should be taken into account. This can be physiological differences such as interpupillary distance or psychological differences such as different cognitive styles [16]. Barfield found that differences in players can affect their sense of presence [18]. Therefore, player differences should be taken into account when designing a virtual environment.

## 6 Conclusion

In conclusion there are a number of factors to consider when designing and using VR. Most of these relate to the player as issues such as latency and unintuitive controls can affect the player's presence in the virtual environments which will affect the VR experience. Heuristics analysis such as Pinelle *et al*'s and Sutcliffe's can be used to find many issues and improve the experience for the player.

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