

# COMP210 Research Journal

COMP210

1507866

November 27, 2016

This essay will look at a number of factors effecting Virtual Reality (VR), it's development and its uses.

## 1 Introduction

The intention of this essay is to look at many factors effecting Virtual Reality (VR). The areas addressed will be; VR interfaces and evaluating them, controls in VR and human factors in VR.

## 2 VR Interfaces and Evaluation

Mentzelopoulos *et al* researched hardware interfaces for VR [1]. One important factor in a VR interface is latency. High latency can cause issues in VR that effects the player's experience [1, 2]. Which can have a negative impact on the player's sense of presence in a virtual environment [2].

Meehan conducted a study on virtual environments designed to cause stress. The results showed that participants with a lower latency had larger

increases in nausea and an increased heart rate [2]. Thus, as the intent of the virtual environment was to cause stress the results suggested lower latency was more successful.

Another factor is tracking both the player's position and input [1]. Mentzelopoulos *et al* said that a VR interface should be spontaneous and need no explanation. Their study involved participants using either XBox or Razer motion controllers for input. The study found the game that used motion controllers to be more fun. This could be due to the game not necessarily the controller itself. However, McArthur's study of the Wiimote and Wiimote accessories found that the shape of the controller effected the player's accuracy and error rates. Suggesting that the controller can affect the player's experience.

A potential issue with Mentzelopoulos' study is that there were only 18 participants. Also all participants were either computing or computer science students which may have effected the results [1]. However, they stated that the results of the study were unclear and that more research is necessary.

A heuristics analysis can be used to evaluate a VR interface. The analysis can identify weaknesses in the interface. The results can then be used to improve the interface [4, 5].

Pinelle *et al* created a series of heuristics specific to video game usability. These heuristics could be used to analyse a VR interface. However, Pinelle's heuristics were not designed for use in VR games. Therefore, some heuristics may not apply or need to be altered. Sutcliffe presented a method based on Nielson's heuristics to analyse virtual environments [6].

### 3 Player and Avatar Relationship

Won *et al* conducted experiments on the psychological and physiological effects of VR avatars on the player [7]. There are many previous studies that look at avatar embodiment and the fact that people can identify with avatars that differ from their own body [8, 9]. The results of Won *et al*'s experiments showed that players could adapt to avatars that worked differently to their own body. Also they suggested that intuitive controls could enable faster adaptation and greater success. Their findings match that of the Protues effect which says that people will subconsciously change their behaviour to match an avatar in a virtual environment [7, 10].

### 4 VR Controls

The Frustration — Aggression model says that aggression is caused by a person being blocked from reaching their goals [11]. This can be applied to games as some factor can prevent the player from obtaining their in game goal. Przybylski *et al*'s work showed that it is not necessarily violence in video games that causes player aggression and frustration. They suggest that it is instead competence impeding controls that cause aggression [12, 13]. These competence impeding controls block that player from performing their desired in game action causing frustration.

Kovarova and Maros researched the use of smart phones as an input device in VR games [14]. They suggested that the traditional keyboard and mouse input for video games can be restrictive in a VR game as they are not intuitive in a virtual environment. Intuitive controls improve the VR experience and give the players a higher success rate at the tasks they want to accomplish [2, 7]. Kovarova and Maros focused on the hardware of a smart phone that

could be useful in a VR controller such as accelerometers. They also look at using a smart phone to make controls more intuitive [14]. A potential issue is that Kovarova and Maros do not look at issues such as latency. Latency issues can break a player's sense of presence in the game. Therefore, any potential latency issues with using the smart phone could affect the player's VR experience [2].

Bauer *et al* conducted a study on using smart phones for display interactions [15]. They found that the small screen size had a negative effect. For 2D task participants managed to complete the given task even with little prior experience with a smart phone. However, using a smart phone to solve problems in 3D took longer and required more practice. VR is a 3D environment which suggests users may have some issues with using a smart phone as a controller and may take time to adapt to it.

## **5 Human factors in VR**

Stanney *et al* researched the effects of human factors on VR and its uses [16]. They say VR could be used in a larger variety of fields. However, for it to be widely used in fields such as medicine and engineering there are human factors that have to be considered. Greenleaf claims that early adoption of VR is likely to be in the games industry [17]. However, after that it will have a large variety of uses in medicine such as training, treatment and diagnosis [17]. For VR to reach its full potential a number of human factors need to be researched. The areas Stanney looked at are; human performance efficiency in virtual environment, health and safety issues and potential social implications of virtual reality technology.

Won *et al* suggested players have a higher success rate when controls are intuitive [7]. Similarly, Stanney says virtual environments should minimise

how much the player has to learn to use the virtual environment. If the player cannot navigate the virtual environment their performance cannot be maximized which reduces VRs usefulness [16].

Stanney also says that player variation should be taken into account. This can be physiological differences such as interpupillary distance or psychological differences such as different cognitive styles [16]. Barfield found that differences in players can affect their sense of presence [18]. Therefore, player differences should be taken into account when designing a virtual environment.

## 6 Conclusion

In conclusion there are many factors to consider when designing and using VR. Most of these relate to the player as issues such as latency and unintuitive controls can affect the player's presence. Heuristics analysis such as Pinelle *et al*'s and Sutcliffe's heuristics can be used to find many issues and improve the experience for the player.

## References

- [1] M. Mentzelopoulos, F. Tarpini, A. Emanuele, and A. Protopsaltis, "Hardware interfaces for vr applications: Evaluation on prototypes," in *Computer and Information Technology; Ubiquitous Computing and Communications; Dependable, Autonomic and Secure Computing; Pervasive Intelligence and Computing (CIT/IUCC/DASC/PICOM), 2015 IEEE International Conference on*, pp. 1578–1583, Oct 2015.
- [2] M. Meehan, S. Razzaque, M. C. Whitton, and F. P. Brooks, "Effect of latency on presence in stressful virtual environments," in *IEEE Virtual Reality, 2003. Proceedings.*, pp. 141–148, March 2003.

- [3] V. McArthur, S. J. Castellucci, and I. S. MacKenzie, “An empirical comparison of ”wiimote” gun attachments for pointing tasks,” in *Proceedings of the 1st ACM SIGCHI Symposium on Engineering Interactive Computing Systems*, EICS ’09, pp. 203–208, ACM, 2009.
- [4] J. Nielsen and R. Molich, “Heuristic evaluation of user interfaces,” in *Proceedings of the SIGCHI Conference on Human Factors in Computing Systems*, CHI ’90, (New York, NY, USA), pp. 249–256, ACM, 1990.
- [5] D. Pinelle, N. Wong, and T. Stach, “Heuristic evaluation for games: Usability principles for video game design,” in *Proceedings of the SIGCHI Conference on Human Factors in Computing Systems*, CHI ’08, (New York, NY, USA), pp. 1453–1462, ACM, 2008.
- [6] A. Sutcliffe and B. Gault, “Heuristic evaluation of virtual reality applications,” *Interacting with computers*, vol. 16, no. 4, pp. 831–849, 2004.
- [7] A. S. Won, J. Bailenson, J. Lee, and J. Lanier, “Homuncular flexibility in virtual reality,” *Journal of Computer-Mediated Communication*, vol. 20, no. 3, pp. 241–259, 2015.
- [8] J. Groen and P. J. Werkhoven, “Visuomotor adaptation to virtual hand position in interactive virtual environments,” *Presence*, vol. 7, pp. 429–446, Oct 1998.
- [9] M. E. Latoschik, J.-L. Lugin, and D. Roth, “Fakemi: A fake mirror system for avatar embodiment studies,” in *Proceedings of the 22Nd ACM Conference on Virtual Reality Software and Technology*, VRST ’16, pp. 73–76, 2016.
- [10] N. Yee and J. Bailenson, “The proteus effect: The effect of transformed

- self-representation on behavior,” *Human communication research*, vol. 33, no. 3, pp. 271–290, 2007.
- [11] J. Dollard, N. E. Miller, L. W. Doob, O. H. Mowrer, and R. R. Sears, “Frustration and aggression.,” 1939.
  - [12] A. K. Przybylski, E. L. Deci, C. S. Rigby, and R. M. Ryan, “Competence-impeding electronic games and players aggressive feelings, thoughts, and behaviors.,” *Journal of personality and social psychology*, vol. 106, no. 3, p. 441, 2014.
  - [13] A. K. Przybylski, C. S. Rigby, and R. M. Ryan, “A motivational model of video game engagement.,” *Review of general psychology*, vol. 14, no. 2, p. 154, 2010.
  - [14] A. Kovarova and M. Urbancok, “Can virtual reality be better controlled by a smart phone than by a mouse and a keyboard?,” in *Proceedings of the 15th International Conference on Computer Systems and Technologies*, CompSysTech ’14, (New York, NY, USA), pp. 317–324, ACM, 2014.
  - [15] J. Bauer, S. Thelen, and A. Ebert, “Using smart phones for large-display interaction,” in *2011 International Conference on User Science and Engineering (i-USEr )*, pp. 42–47, Nov 2011.
  - [16] K. M. Stanney, R. R. Mourant, and R. S. Kennedy, “Human factors issues in virtual environments: A review of the literature,” *Presence*, vol. 7, no. 4, pp. 327–351, 1998.
  - [17] W. Greenleaf, “How vr technology will transform healthcare,” in *ACM SIGGRAPH 2016 VR Village*, SIGGRAPH ’16, pp. 5:1–5:2, 2016.
  - [18] W. Barfield and S. Weghorst, “The sense of presence within virtual

environments: A conceptual framework,” *Advances in Human Factors Ergonomics*, vol. 19, pp. 699–699, 1993.