

## Reflection – Elicitation Methods

In Human-Computer Interaction it's aimed to understand human behaviors and attitudes to design solutions to improve usability of computer systems. And in order to do that, research on people is paramount to gather the necessary data to design effective solutions. For that elicitation methods are employed to gather data.

In our project we employed 2 elicitation methods for data gathering, the focus for this reflection being surveys. Since our project pretends to be a solution for the students at UADY's math faculty, this technique would be of great use as it allows us to gather data from large samples of participants and do so on a quick and relatively easy manner. The implementation of the technique was very simple: after a few sessions formulating the questions for the participants, we created a Google Forms with the finalized questions and distributed it to as many of our classmates in the math faculty as we could. Around a week after distributing the Forms, we checked the results and analyzed it to create a document with our conclusions.

The results and analysis were satisfactory, giving us enough insight on our participants to understand their situation and start designing a concrete solution for our project. However, some more questions could have been more beneficial to get a deeper insight on our participants, particularly questions regarding economical, academic or personal factors that would inhabit them their ability to join initiatives from school or social groups.

Niess, J. (2022). *Surveys in HCI*. Retrieved from <https://www.uio.no/studier/emner/matnat/ifi/IN2020/h22/timeplan/07-hci-methods-short.pdf>