Reflection #2

      In this field of HCI, it is necessary to highlight many methods that are available and that contribute to the realization of different types of projects, in this case we are talking about the elicitation method, which is a technique/tool that is essential for obtaining and compiling of information about the user, that is why as a work team we use surveys as a data collection method, since it allowed us to see how the ideas and opinions of the users are about the topic that we are dealing with in the project, however , it should be noted that despite the fact that this method works well, is done efficiently and is analyzed in a less complicated way than others, the information that can be obtained may be somewhat limited.

In general, we managed to collect data focused on the identity that our end users would have, so in a certain way the part about the problems was neglected and how users have been affected if they have been involved, for this reason it is that if we want to make a self-criticism, I think we can improve in the previous analysis on what are the objectives and information that we want to obtain and on what are the most pertinent and assertive questions that lead us to that information.

References:

https://www.ijert.org/research/elicitation-techniques-and-success-of-software-IJERTV3IS041509.pdf