



# MATHAVAN

## OBJECTIVE

Aiming to be associated with a progressive organizations that gives me scope to update my knowledge and skills and grow along with the organizations through sheer, determination, dedication and hard work

## EXPERIENCE

### o Sai Keerthi Infotech

*July 2022 - September 2023*

Technical support engineer

Roles and responsibilities

- o Developing and implementing data analyses, data collection systems and other strategies that optimize statistical efficiency and quality.
- o Acquiring data from primary or secondary data sources and maintaining databases.
- o Collecting datas in website using webscrap
- o Maintaining data in Excel.
- o Diagnose and troubleshoot technical issues in hardware, software, and networking
- o Install, configure, and maintain operating systems, application software, and system management tools
- o Provide technical support to customers through phone, email, or chat
- o Provide hardware and software support for servers and workstations
- o Create and update documentation for customers and internal usage

### o Varthagam software technology Pvt Ltd

*November 23 - Till now*

Technical support engineer

Roles and responsibilities

- o Diagnose and troubleshoot technical issues in hardware, software, and networking
- o Install, configure, and maintain operating systems, application software, and system management tools
- o Provide technical support to customers through phone, email, or chat
- o Provide hardware and software support for servers and workstations
- o Create and update documentation for customers and internal usage
- o Perform system backups and recovery
- o Identify, research, and resolve technical problems
- o Provide assistance to customers in setting up their systems
- o Maintain and update inventory records
- o Provided remote support to both on-site and off-site employees.

## CONTACT

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2/44 School street,  
Poigai - 627856  
Tenkasi (district)  
Tamilnadu

## SKILLS

- o Sql database
- o Python
- o Django
- o Bootstrap
- o CSS
- o HTML
- o Jupyter notebook
- o XML
- o Data analysis
- o M.S.Office
- o Adobe Acrobat
- o ABBYY
- o Tabealu
- o WordPress

## LANGUAGES

- o Tamil
- o English
- o Hindi
- o Kannadam
- o Telugu

## EDUCATION

- **Rajiv Gandhi college of Engineering,Chennai**  
*2021*  
B.E.(Civil)
- **Government polytechnic college,Nagercoil**  
*2017*  
DCE
- **Government Higher secondary school**  
*2014*  
SSLC

## PROJECTS

- **NEWS App**  
Using python and tkinter
- **WhatsApp Chat analysis**  
Using python and streamlit
- **E commerce website**  
Using python and django