



### Contact Information:

Phone: 0490752145

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### Summary:

I am a passionate and adaptable individual with experience in music education, customer service, and retail.

Previously working as a Music Tutor, I excel in providing individualised instruction and fostering student growth.

Being active in community roles and pursuing ongoing studies at Western Sydney University demonstrates my dedication to continuous improvement and making a positive impact.

# Oscar Degollacion

## University Student

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### Professional Experience:

**Music Tutor** | *Stormer Music Blacktown* Sep 2023 - Aug 2024

- Provided tailored lessons to students of various ages and skill levels including students with learning disabilities.
- Produced engaging social media content which increased enrollments by 25%.
- Implemented Zoom video communication, improving remote learning and engagement when students were unable to attend the studio.

**Online Team Member** | *MYER Parramatta* Sep 2024 - Current

- Demonstrated strong attention to detail and time management, processing high volumes of orders during peak periods.
- Adapted to new systems and workflows quickly to support continuous improvement in fulfillment operations.
- Coordinated with store teams and couriers to meet strict fulfillment deadlines and maintain high customer satisfaction.

### Education:

- Diploma in Creative Industries and Communication | Western Sydney University, The College  
March 2025 - Current

- Higher School Certificate | Mitchell High School 2022

### Skills:

- Training and mentoring
- Project Management
- Event Planning
- Digital Marketing
- Teamwork and Supervision
- Communication
- Content Creation with Adobe Products
- Music Production

### Achievements:

- High School Vice-Captain 2022
- Rotary Club of Blacktown, Citizenship and Service to the Community Award 2021, 2022

### Certifications:

- P2 Drivers License
- Cert II Hospitality