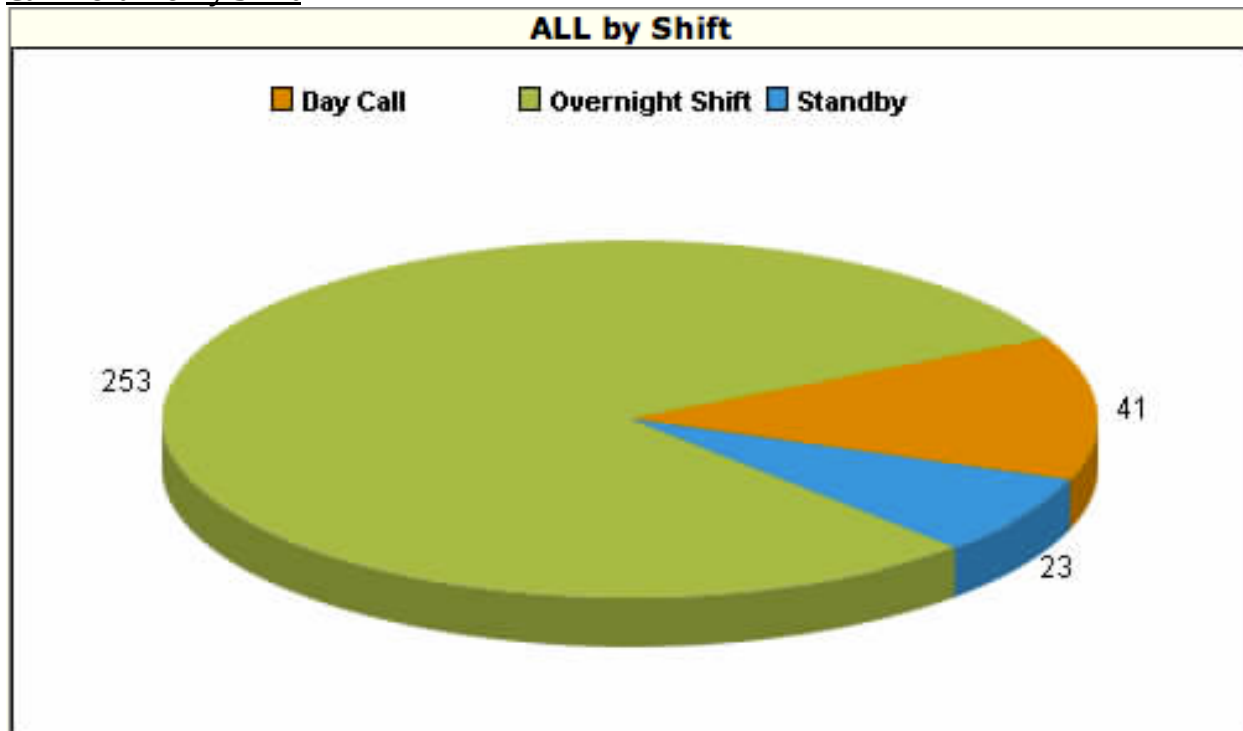
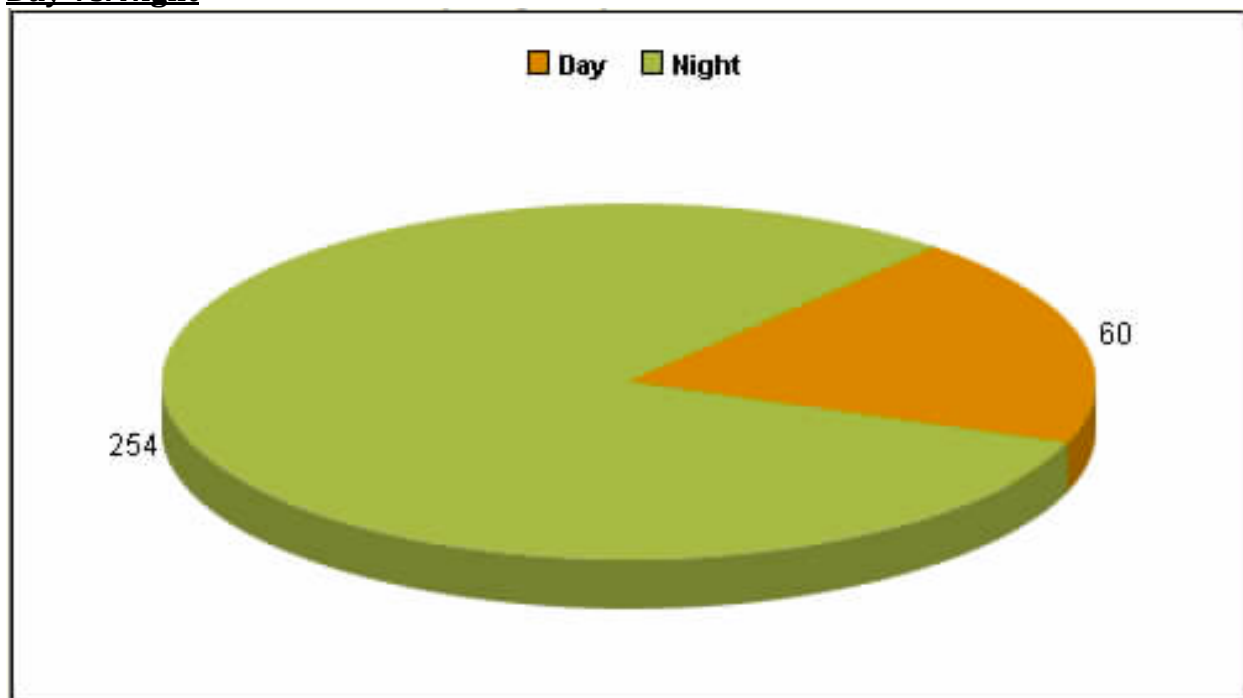


Annual Statistics Report 2012-2013

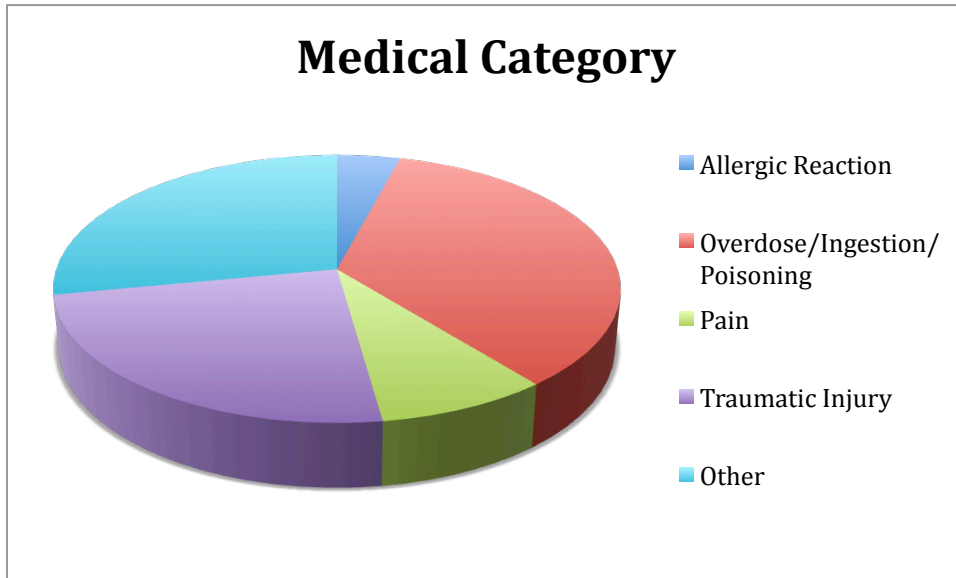
Call Volume By Shift



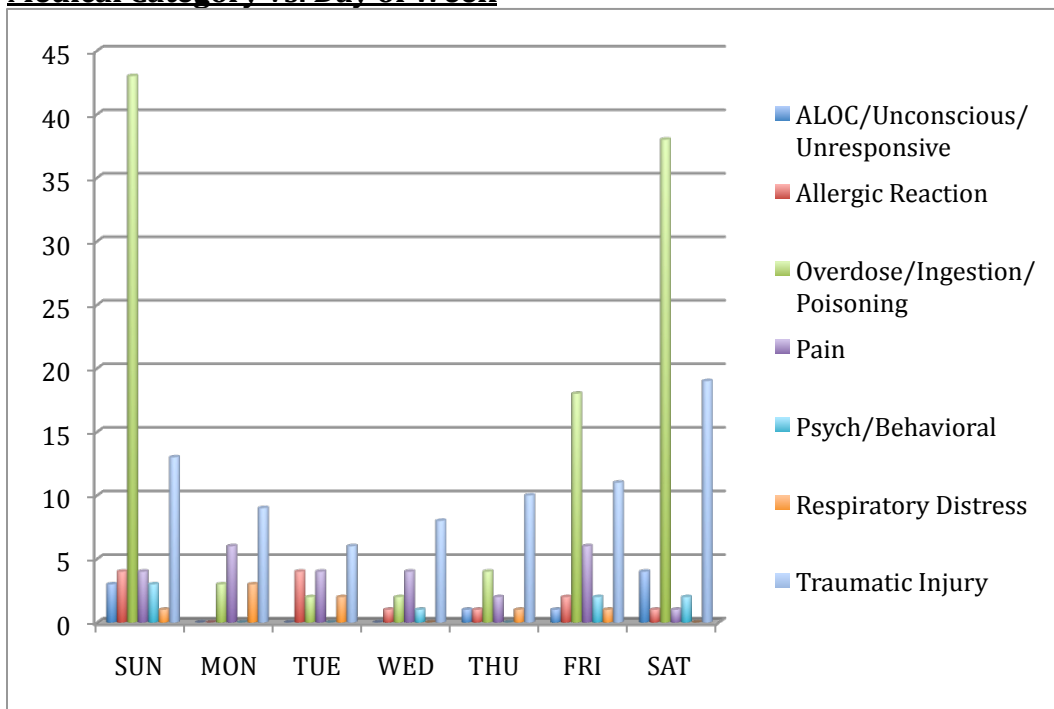
Day Vs. Night



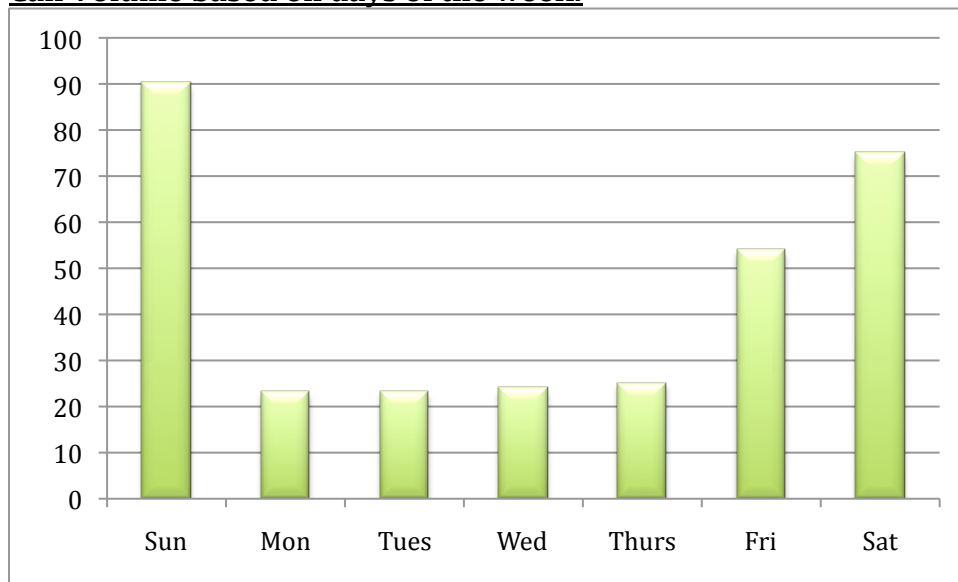
Medical Category



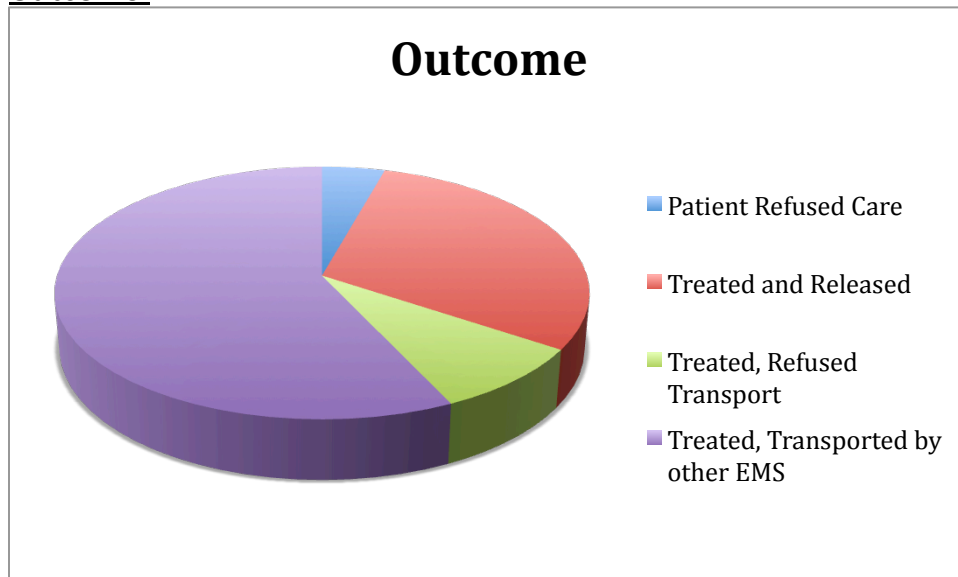
Medical Category vs. Day of Week



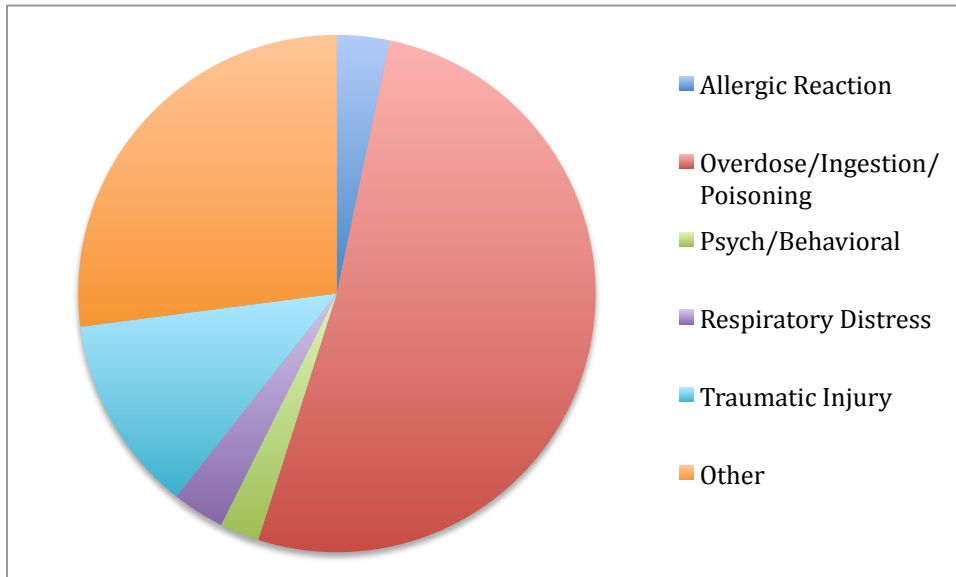
Call Volume based on days of the week:



Outcome:



Reasons for transport by Medical Category



Response Times:

Time Dispatched vs. Arrival of Rural Metro

Average: 22.8 minutes

Time Dispatched vs. Arrival of MERT at patient

Average: 4.86 minutes