

## **R/C MERT Webmaster/Scheduler Platform**

My name is Abhishek Sharma and I would like to be the next Webmaster/Scheduler for R/C MERT. In order to efficiently and succinctly convey my goals for both our current system of scheduling shifts as well as the new website, I have outlined my goals as they pertain to each aspect of our organization:

### **Scheduling:**

1. Come up with a system of splitting up the weekend night shifts in a given month so as to prevent any one 801 from taking more/fewer 801 shifts than the others.
2. Tweak the scheduling protocols such that in order to be taken off a shift, members must have spoken with another individual who is willing to take your place. If this condition is not met, then the member must stay on the schedule unless there is an emergency.
  1. This will lessen the burden on the webmaster to attempt and fill the schedule at the last minute.
3. Create an R/C MERT Schedule application for iTunes and Google Play, so that members can access the monthly schedule on their smartphones and sign up for shifts directly.
4. Add the option on the current schedule page of viewing a “weekly schedule”, where the names of the 801, 802 and 803 on shift will be visible.
5. Allow standby requests to be submitted online in the “Contact Us” page.

### **Operations:**

1. Work with Operations to create an optional “Holiday Protocol” for those 801s, 802s and 803s that spend either their winter, spring or summer breaks at the university and would like to take shifts at their convenience.

### **Training:**

1. In the Dashboard
  1. Create an “Evaluations/Incident Report” section that allows for the online submission of 802 and 801/FTO evaluations, along with incident reports.
    1. Create a new 803 evaluation system, if approved by the Training Department, and make these available as online submissions as well.
  2. Have a “Crew Chief” section that allows 801s to view all of their evaluations and statistics on the number of calls they've had in the organization as an 801.
  3. Have a “Crew Chief Trainee” section that allows 802s to see a progress update with a breakdown of their RMA and Transport calls, as well as their evaluations and comments from the DOT/ADOT on areas of improvement.
  4. Create a “Preceptor/Preceptee” section that allows members to see who they are assigned to and leave comments regarding upcoming meetings and or any questions they may have.

### **Public Relations**

1. Change the events on the Community Page to include only the events that are upcoming, or projects that R/C MERT undertakes periodically.
2. Allow “Member of the Month” submissions to be completed online.
3. Display medically relevant information as it pertains to the undergraduate student population such as upcoming D'Lion Blood Drives.
4. Put a link to the University of Rochester homepage.

### Secretary

1. Work with the Secretary make both the R/C MERT, as well the Crew Chief Program applications accessible online.

### General

1. Create a comments, suggestions and improvements section where people can express their concerns or even talk about areas of improvement.
  1. Applies to both members within the organization and outside individuals.
2. Display the names of our 803s
  1. Display names of NMOPers
3. Write a small blurb about each of the positions in e-board and place them in the “About Us” section
4. In the “About Us” section, include something about the kind of equipment we work with.
  1. To show that we give the same standard of care as a transport agency.
5. Make the contact information for each member in our organization available online.

These are some of the goals I would try and accomplish were I to be selected as the next Webmaster/Scheduler. I have the utmost respect for the services we provide to our campus and have been wanting to play a greater role in R/C MERT ever since I was an 803 in my freshman year. Given this opportunity, I would like to channel my passion for the organization into making it as streamlined and progressive as possible. Thank you all for your consideration.