# Start Here

June 17, 2020 12:06 PM

You will find the exam information here: <a href="https://docs.microsoft.com/en-us/learn/certifications/exams/pl-900">https://docs.microsoft.com/en-us/learn/certifications/exams/pl-900</a>

Always refer to the Microsoft documentation for the current exam objectives.

The Microsoft <u>Learning Path</u> for PL-900 should be your first step in preparing for the exam. I would highly recommend you do the labs provided in the Learning Path.

I have included additional links to specific objectives if you want to dig in a little further.

This study guide is what I created to help me prepare for the exam and is not approved by either Microsoft or LinkedIn. Feel free to modify to fit your needs.

# Describe the value of Power Platform applications

June 10, 2020 7:34 PM

Analyse data by using Power BI: <a href="https://docs.microsoft.com/en-us/power-bi/fundamentals/power-bi-overview">https://docs.microsoft.com/en-us/power-bi/fundamentals/power-bi-overview</a>

Act with Power Apps: <a href="https://docs.microsoft.com/en-us/powerapps/powerapps-overview">https://docs.microsoft.com/en-us/powerapps/powerapps-overview</a>

Build solutions that use Common Data Service: <a href="https://docs.microsoft.com/en-us/powerapps/maker/common-data-service/data-platform-intro">https://docs.microsoft.com/en-us/powerapps/maker/common-data-service/data-platform-intro</a>

Automate with Power Automate: <a href="https://flow.microsoft.com/en-us/">https://flow.microsoft.com/en-us/</a>

Interoperate with external systems and data:

Create powerful chatbots using a guided, no-code graphical interface: <a href="https://docs.microsoft.com/en-ca/power-virtual-agents/fundamentals-what-is-power-virtual-agents">https://docs.microsoft.com/en-ca/power-virtual-agents/fundamentals-what-is-power-virtual-agents</a>

# Describe the value of connecting business solutions

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Connect to Dynamics 365: <a href="https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/connections/connection-dynamics-crmonline">https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/connections/connection-dynamics-crmonline</a>

Connect to Microsoft 365

Connect to Microsoft Azure

Connect to third-party services and apps

# Describe Power Platform administration and security

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Describe how Power Platform implements security: <a href="https://docs.microsoft.com/en-us/power-platform/admin/security-roles-privileges">https://docs.microsoft.com/en-us/power-platform/admin/security-roles-privileges</a>

Describe Power Platform as a service:

Describe how to manage apps and users: <a href="https://docs.microsoft.com/en-us/power-platform/admin/grant-users-access">https://docs.microsoft.com/en-us/power-platform/admin/grant-users-access</a>

Identify admin centers: <a href="https://docs.microsoft.com/en-us/power-platform/admin/admin/admin-documentation">https://docs.microsoft.com/en-us/power-platform/admin/admin/admin-documentation</a>, <a href="https://docs.microsoft.com/en-us/power-platform/admin/wp-work-with-admin-portals">https://docs.microsoft.com/en-us/power-platform/admin/admin-documentation</a>, <a href="https://docs.microsoft.com/en-us/power-platform/admin/wp-work-with-admin-portals">https://docs.microsoft.com/en-us/power-platform/admin/wp-work-with-admin-portals</a>.

Describe how the platform supports compliance: <a href="https://docs.microsoft.com/en-us/power-platform/admin/wp-compliance-data-privacy">https://docs.microsoft.com/en-us/power-platform/admin/wp-compliance-data-privacy</a>

#### Describe Common Data Services

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Describe the Power Apps user experience:

Identify entities, fields, and relationships: <a href="https://docs.microsoft.com/en-us/powerapps/maker/common-data-service/data-platform-intro">https://docs.microsoft.com/en-us/powerapps/maker/common-data-service/data-platform-intro</a>

Describe environments: <a href="https://docs.microsoft.com/en-us/power-platform/admin/environments-overview">https://docs.microsoft.com/en-us/power-platform/admin/environments-overview</a>

Describe use cases and limitations of business process flows: <a href="https://docs.microsoft.com/en-us/power-automate/business-process-flows-overview">https://docs.microsoft.com/en-us/power-automate/business-process-flows-overview</a>

Describe use cases and limitations of business rules: <a href="https://docs.microsoft.com/en-us/powerapps/maker/common-data-service/cds-processes">https://docs.microsoft.com/en-us/powerapps/maker/common-data-service/cds-processes</a>

Describe the Common Data Model (CDM): https://docs.microsoft.com/en-us/common-data-model/

Identify common standard entities: <a href="https://docs.microsoft.com/en-us/powerapps/maker/common-data-service/entity-overview">https://docs.microsoft.com/en-us/powerapps/maker/common-data-service/entity-overview</a>

### **Describe Connectors**

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Describe uses for and types of triggers: <a href="https://docs.microsoft.com/en-us/power-automate/email-triggers">https://docs.microsoft.com/en-us/power-automate/email-triggers</a>

Describe actions: <a href="https://docs.microsoft.com/en-us/power-automate/actions">https://docs.microsoft.com/en-us/power-automate/actions</a>

Describe connectors: https://docs.microsoft.com/en-us/connectors/

# Describe Al Builder

Identify the business value of AI Builder: <a href="https://docs.microsoft.com/en-us/ai-builder/overview">https://docs.microsoft.com/en-us/ai-builder/overview</a>

Describe models: <a href="https://docs.microsoft.com/en-us/ai-builder/model-types">https://docs.microsoft.com/en-us/ai-builder/model-types</a>

Describe how the Power Platform can consume Al Builder data: <a href="https://docs.microsoft.com/en-us/ai-builder/use-in-flow-overview">https://docs.microsoft.com/en-us/ai-builder/use-in-flow-overview</a>, <a href="https://docs.microsoft.com/en-us/ai-builder/use-in-powerapps-overview">https://docs.microsoft.com/en-us/ai-builder/use-in-powerapps-overview</a>

# Identify common Power BI components

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Identify and describe uses for visualization controls: <a href="https://docs.microsoft.com/en-us/power-bi/visuals/power-bi-visualization-types-for-reports-and-q-and-a">https://docs.microsoft.com/en-us/power-bi/visualization-types-for-reports-and-q-and-a</a>

Describe types of filters: <a href="https://docs.microsoft.com/en-us/power-bi/create-reports/power-bi-report-filter-types">https://docs.microsoft.com/en-us/power-bi/create-reports/power-bi-report-filter-types</a>

Describe Tabs:

Describe uses for custom visuals: https://powerbi.microsoft.com/en-us/power-bi-visuals/

Compare and contrast dashboards and workspaces: <a href="https://docs.microsoft.com/en-us/power-bi/fundamentals/service-basic-concepts">https://docs.microsoft.com/en-us/power-bi/fundamentals/service-basic-concepts</a>

Compare and contrast Power BI Desktop and Power BI Service: <a href="https://docs.microsoft.com/en-us/power-bi/fundamentals/service-service-vs-desktop">https://docs.microsoft.com/en-us/power-bi/fundamentals/service-service-vs-desktop</a>

#### Connect to and consume data

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Combine multiple data sources: <a href="https://docs.microsoft.com/en-us/power-bi/connect-data/desktop-shape-and-combine-data">https://docs.microsoft.com/en-us/power-bi/connect-data/desktop-shape-and-combine-data</a>

Clean and transform data: <a href="https://docs.microsoft.com/en-us/power-bi/connect-data/desktop-shape-and-combine-data">https://docs.microsoft.com/en-us/power-bi/connect-data/desktop-shape-and-combine-data</a>

Describe and implement aggregate functions: <a href="https://docs.microsoft.com/en-us/power-bi/transform-model/desktop-aggregations">https://docs.microsoft.com/en-us/power-bi/transform-model/desktop-aggregations</a>

Identify available types of data sources: <a href="https://docs.microsoft.com/en-us/power-bi/connect-data/power-bi-data-sources">https://docs.microsoft.com/en-us/power-bi/connect-data/power-bi-data-sources</a>

Describe and consume shared datasets and template apps: <a href="https://docs.microsoft.com/en-us/power-bi/connect-data/service-datasets-share">https://docs.microsoft.com/en-us/power-bi/connect-data/service-datasets-share</a>

# Build a basic dashboard using Power BI

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Design a Power BI dashboard: <a href="https://docs.microsoft.com/en-us/power-bi/create-reports/service-dashboard-create">https://docs.microsoft.com/en-us/power-bi/create-reports/service-dashboard-create</a>

Design data layout and mapping: <a href="https://docs.microsoft.com/en-us/power-bi/create-reports/service-dashboards-design-tips">https://docs.microsoft.com/en-us/power-bi/create-reports/service-dashboards-design-tips</a>

Publish and share reports and dashboard: <a href="https://docs.microsoft.com/en-us/power-bi/collaborate-share/service-share-dashboards">https://docs.microsoft.com/en-us/power-bi/collaborate-share/service-share-dashboards</a>

# Identify common Power Apps components

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Describe canvas apps: <a href="https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/getting-started">https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/getting-started</a>

Describe model-driven apps: <a href="https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/model-driven-app-overview">https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/model-driven-apps/model-driven-app-overview</a>

Identify and describe controls: <a href="https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/add-configure-controls">https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/add-configure-controls</a>

Understand uses for templates: <a href="https://powerapps.microsoft.com/en-us/blog/using-app-template/">https://powerapps.microsoft.com/en-us/blog/using-app-template/</a>

 $\label{lem:understand} \begin{tabular}{ll} Understand use cases for formulas: $$\underline{https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/working-with-formulas}$$$ 

# Build a basic canvas app

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Connect to data: <a href="https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/add-data-connection">https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/add-data-connection</a>

Use controls to design the user experience: <a href="https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/add-configure-controls">https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/add-configure-controls</a>

Describe the customer journey:

Publish and share an app: <a href="https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/save-publish-app#publish-an-app">https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/share-app</a>
<a href="https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/share-app">https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/share-app</a>

### Describe Power Apps portal

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Describe use cases for and the business value of portals: <a href="https://docs.microsoft.com/en-ca/powerapps/maker/portals/overview">https://docs.microsoft.com/en-ca/powerapps/maker/portals/overview</a>

Create a portal by using a template: <a href="https://docs.microsoft.com/en-us/powerapps/maker/portals/create-portal">https://docs.microsoft.com/en-us/powerapps/maker/portals/create-portal</a>

Apply a theme to a portal: https://docs.microsoft.com/en-us/powerapps/maker/portals/theme-overview

Create a simple Common Data Service database: https://docs.microsoft.com/en-us/power-platform/admin/create-database

Add controls, portal components, and sections to a page and map controls to the database

 $\label{lembed-power-bi-embedded-support-portals} \begin{tabular}{ll} Embed Power BI objects: $$\underline{$https://docs.microsoft.com/en-us/power-platform-release-plan/2019wave2/microsoft-power-pbi-embedded-support-portals}$ \end{tabular}$ 

Publish and share a portal: <a href="https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/share-app">https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/share-app</a>

Manage a portal: <a href="https://docs.microsoft.com/en-us/powerapps/maker/portals/manage-existing-portals">https://docs.microsoft.com/en-us/powerapps/maker/portals/manage-existing-portals</a>

# Identify common Power Automate components

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Identify flow types: <a href="https://docs.microsoft.com/en-us/power-automate/getting-started#types-of-flows">https://docs.microsoft.com/en-us/power-automate/getting-started#types-of-flows</a>

Describe use cases for and available templates: <a href="https://flow.microsoft.com/en-us/templates/">https://flow.microsoft.com/en-us/templates/</a>

Describe connectors: https://docs.microsoft.com/en-ca/connectors/

Describe triggers: https://docs.microsoft.com/en-us/power-automate/email-triggers

Describe conditions: https://docs.microsoft.com/en-us/power-automate/add-condition

Describe expressions: <a href="https://docs.microsoft.com/en-us/power-automate/use-expressions-in-">https://docs.microsoft.com/en-us/power-automate/use-expressions-in-</a>

conditions

Describe approvals: <a href="https://docs.microsoft.com/en-us/power-automate/modern-approvals">https://docs.microsoft.com/en-us/power-automate/modern-approvals</a>

# Build a basic flow

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Create a business process flow: <a href="https://docs.microsoft.com/en-us/power-automate/create-business-process-flow">https://docs.microsoft.com/en-us/power-automate/create-business-process-flow</a>

Implement a Power Automate template:

Modify a flow:

Run a flow:

Export a flow to Logic Apps: <a href="https://docs.microsoft.com/en-us/azure/logic-apps/export-from-microsoft-flow-logic-app-template">https://docs.microsoft.com/en-us/azure/logic-apps/export-from-microsoft-flow-logic-app-template</a>

# Identify common Power Virtual Agents components

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Describe topics: <a href="https://docs.microsoft.com/en-us/power-virtual-agents/authoring-create-edit-topics">https://docs.microsoft.com/en-us/power-virtual-agents/authoring-create-edit-topics</a>

Describe entities: https://docs.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling

Describe actions:

# Build and publish a basic bot

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Create a bot: https://docs.microsoft.com/en-us/power-virtual-agents/fundamentals-get-started

Create a topic: <a href="https://docs.microsoft.com/en-us/power-virtual-agents/authoring-create-edit-topics">https://docs.microsoft.com/en-us/power-virtual-agents/authoring-create-edit-topics</a>

Author core topics: <a href="https://docs.microsoft.com/en-us/power-virtual-agents/authoring-fundamentals">https://docs.microsoft.com/en-us/power-virtual-agents/authoring-fundamentals</a>

Call an action:

Test a bot: https://docs.microsoft.com/en-us/power-virtual-agents/authoring-test-bot

Publish a bot: <a href="https://docs.microsoft.com/en-us/power-virtual-agents/publication-fundamentals-publish-channels">https://docs.microsoft.com/en-us/power-virtual-agents/publication-fundamentals-publish-channels</a>

Monitor bot usage: https://docs.microsoft.com/en-us/power-virtual-agents/analytics-overview

Monitor bot performance: <a href="https://docs.microsoft.com/en-us/power-virtual-agents/analytics-summary">https://docs.microsoft.com/en-us/power-virtual-agents/analytics-summary</a>