

INFORMATION SHEET

BENEFITS - INSURANCE - IN HOUSE
Multiple Insurer options with wide coverage options
Customized Add-on covers to suit your requirement
Cashless accident repair facility @ Prerana Motors Pvt Ltd
One-point of contact for issuance & management of policy
Periodic policy renewal reminders
Transparent and hassle-free claim settlement

BENEFITS - CAR LOAN - IN HOUSE
Multiple Financier options offering competitive rates
Faster approval & delivery of car
One-point contact for your loan process
Helpdesk on suggesting best ROI & loan schemes
Flexibility - To fit your needs and budget
Convenience - Most process covered @ dealership

A TO Z OF CAR PURCHASE PROCESS		
S.NO	PARTICULAR	TAT
A	Enquiry	
B	Test Drive	
C	Booking	
D	EDD Communication	
E	Booking Confirmation Mail	C + 1 DAY
F	Document Collection for Loan	C
G	Cibil Check & File Login	
H	Car Allocation	D
I	Allocation Confirmation Mail	H + 1 DAY
J	Down Payment Collection	
K	Loan Agreement	
L	Loan Disbursement / Full Payment	K + 1 DAY
M	Retail Invoice	H + 7 DAY
N	Delivery Scheduler Mail	M + 1 DAY
O	Insurance Generation	
P	RTO Registration	M + 6 DAY
Q	Number Allocation/Confirmation	
R	HSRP Ordering	
S	AMC & Extended Warranty Rgtd	
T	PDI & Accessory Fitment	
U	Fast Tag Activation	
V	Delivery Ceremony	V
W	KYC Registration	
X	Prerana Feedback Call	V + 7 DAY
Y	Tata Feedback Call	V + 21 DAY
Z	RC Dispatch	90 DAYS

Highlighted - Whats app msg with relevant info will be sent

DOCUMENT - CHECK LIST			
DOCUMENT	SALARIED	BUSINESS	FIRM
AGE	Birth Crtf		
	PAN Card	✓	✓
	Driving License		
	Passport		
	Election ID Card		
	LIC Policy		
	10th Passing Crtf		
IDENTITY	Aadhar Card	✓	✓
	PAN Card		✓
	Driving License		
	Passport		
	Election ID Card		
ADDRESS	Aadhar Card	✓	✓
	Electricity Bill		
	Driving License		
	Passport		
	Rgtd Rental / GST		✓
INCOME	Last 3 M Salary Slip	✓	
	Form 16	✓	
	IT Returns Last 2 Yrs		✓
	Employer Certificate		
OTHERS	6 M Bank Statement	✓	✓
	4 Passport Photo	✓	✓
	6 Cheques	✓	✓
	GST Certificate		✓
	Purchase Order	✓	✓

Additional Documents - If required, as per banker

TOUCH POINTS & ESCLATION MARTIX				
MATRIX	ROLE	NAME	MOBILE	MAIL ID
	ACCESSORY	MANSOOR	9845136162	accessories@preranamotors.com
	FINANCE	MANJUNATH. S.J	9686654556	hprnr@pcd.preranamotors.com
LEVEL 1	CUST ADVISOR	RUDRESH M	9148206384	
LEVEL 2	TEAM LEADER	DHARANENDRA V	9591079454	tl1nr@pcd.preranamotors.com
LEVEL 3	SALES MANAGER	LOHITH V	6366323728	operations@pcd.preranamotors.com
LEVEL 4	CUST RELATIONS	NARAYAN HEGDE	9945176162	cust_rel@pcd.preranamotors.com
LEVEL 5	SALES HEAD	AJITH J	9731309701	Ajith@pcd.preranamotors.com