

Consulting

Resume

Name: Aishik Bhattacharya

Grade: Consultant

Competency: Application Technology

Educational qualifications

- Bachelor of Technology, Electrical Engineering, West Bengal University of Technology.

Professional experience

- PricewaterhouseCoopers, Consultant, 2019 to Present
- Cognizant, Programmer Analyst, 2016 to 2019

Profile brief

Aishik is a consultant in Application Technology located in Kolkata, India. He is part of PwC India. He has experience in providing technical solution and consultancy about 2.5 years. He is having sound Technical skills in User Experience (UX) Analysis / User Interface (UI) Designing using HTML, CSS, Bootstrap, Angular Material. He has good knowledge in Node.js, Angular and Java. He always focused to make a mark among the talented pool of software professionals.

Aishik has worked extensively on development and end to end implementation projects. He has decent experience using research and design skills to understand the user needs and produce concepts/solutions/designs that people will find easy to use. Experience in producing the visual designs and interaction concepts for the project using illustration, colour, photography and animation, etc.

Key expertise

Technology capabilities

Primary Skills:

- Scripting language: Java Script, Type Script
- Application Programming: Node.js, Angular, Java, HTML, CSS, Bootstrap, Angular Material
- Relational Databases: MySQL
- Web Development: Rest API
- Integrated Development Environments: Visual Studio, Eclipse
- Platforms: MS Windows 2000/XP/Vista/7,8,10
- Cloud: Azure, OneOps

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Grade: Consultant

Competency: Application Technology

Language skills:

English (Speak, Read, Write)

Bengali (Speak, Read, Write)

Hindi (Speak, Read)

Few Experience summary

Store Return Management – Chat bot – Retail Client, USA

In the existing process where a end user was identified who frauds the system by returning a product without a proper bill and banning the user for any further return. To enquire about the ban the end user had to communicate with a customer care executive.

We had to automate the existing process by removing customer care interface with a Chat Bot which could communicate with the end user thus removing the customer care interface. This saved lots of customer money.

Roles and Responsibilities:

In this project we had to first identify the best Chat bot solutions which required a lot of research work. We finally went with Microsoft Bot framework using Node.js as the programming language and Luis as AI tool. I was responsible for development work with Node.js, coding the logics for data access from the database and saving the returns from the Chat Bot response. I also worked on Chat Bot training and integration with the Node.js code

Product Removal Application – Retail , USA

This was a web application developed to create a proper process to remove a product from all the client stores, distribution centres and bulk stores following any discrepancies with the product like government ban, end of contract etc.

Roles and Responsibilities:

In this project, an entire new application was developed with Nodejs and server side language and Angular as front end where a product was approved for removal from all stores following an approval from Store manager. The application had several access criterion like Admin view, Store Manager view, DC view each having different access permissions.

The applications used MongoDB as database and passport.js with JWT for authentication purpose.

I was responsible for writing Rest Apis with Node.js (Express.js) and testing and integrating with the UI

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