PAVANI MUCHUMARI

E-Mail: m.pavani806@gmail.com   **Mobile:+91-9121157905**

Experience Summary

- ➢ **2.10 Years** of experience in Manual & Automation Testing in Ratna Global Tech Pvt Ltd. Hyderabad.

Professional Summary

- ➢ Proficient in Manual Testing and Automation Testing Tools.
- ➢ Well versed with **SDLC, STLC** including writing clear, concise and comprehensive test cases and also having good knowledge in **Testing Concepts** & **Defect Life Cycle.**
- ➢ Good in understanding Software Requirements Specifications and identifying the required Test Scenarios.
- ➢ Involved in preparing Test Cases and Test Reports.
- ➢ Familiar with Agile methodology.
- ➢ Hands on experience in **Functional, Regression, Re-testing, Ad-hoc, Smoke Testing.**
- ➢ Well Versed in **Defect/Bug Tracking** with **JIRA** and tracking it to closure**.**
- ➢ Good Knowledge on **API Testing** using **Postman.**
- ➢ Basic Knowledge on mobile testing (Android) Mweb Testing & Physical devices.
- ➢ Expertise in Automation Tool **Selenium WebDriver** with **Java.**
- ➢ Experience in developing automation scrips with java and designing reusable functions using Selenium WebDriver and TestNG framework.
- ➢ Experience in developing automation scripts using **POM** & **Data driven framework.**
- ➢ Good Knowledge on **Alerts, Window Handling, Frames.**
- ➢ Experience in execution of Test Scripts and Generate Reports.
- ➢ Hands on experience on Version Control Systems like **GIT** and **GITHUB**.
- ➢ Hands on experience on **Jenkins** to Execute Automation Scripts by creating multiple jobs & maintenance.
- ➢ Trouble shoot problem for build failures like modifying the Automation scripts or modifying the configurations.
- ➢ Basic Knowledge on **API Automation** using **REST API.**
- ➢ Basic knowledge of SQL Queries.
- ➢ Involved in the documentation of all the process and procedures.

Skill Set

- ➢ Programing Language   : Java, Basics of Python
- ➢ Testing Tools   : Selenium WebDriver, TestNG
- ➢ Performance Test tools   : Apache JMeter, Blaze meter
- ➢ Framework   : POM, Data Driven.
- ➢ Project Management Tool   : JIRA
- ➢ Testing Tools   : Rest API, Postman
- ➢ Code Management   : GitHub
- ➢ Test Methodology   : Agile
- ➢ Continuous Integration Tool   : Jenkins
- ➢ Database Languages   : SQL
- ➢ Operating Systems   : Windows

Academics

- ➤ Master of Computer Application's (MCA) from Narasaraopeta Engineering College in 2020 with 86 %.

Project Description

Project 1:
Project Title : Help Hub
Client : eBay
Organization : Ratna Global Tech Pvt Ltd.
Role : Test Engineer
Environment : Web/mWeb

Description:

Help Hub is Online Customer Support (OCS). Online Customer Support is a domain under Customer Support with the following objectives. Provide assistance to the users so they don't have to contact eBay customer support. Provide self-help tools that users can use to solve their issues. Provide access to appropriate channels to the customer based on the issue(s) they are having. Provide information using Help Pages (Articles), FAQs so they are educated about eBay's processes, policies, fees, etc. Reduce contacts to eBay Customer support by doing all of the above and more.

Roles and Responsibilities:
- Preparing Test cases based on the new requirements and sending it to business for signoff.
- Attending Dev2QA meeting for new user stories
- Responsible for performing Functional testing in FP environment for new user stories in different platforms like Web & mWeb testing.
- Performing Requirement Analysis across the component and identifying the existing impacted Test scripts for Regression Testing in staging environment.
- Performing Help Hub action flows & Contact channels regression for every release through Automation.
- Performing Regression testing on HelpHub Action flows & channels regression for any upgrade in code or version (SiteWideUpgrades).
- Preparing Test cases as per Change Request.
- Monitoring existing Automation scripts & enhancing the executed scripts if any failure.
- Execute Automation scripts and analyse the test reports
- Fix the automation scripts if any failures.
- Developing the Automation Test Scripts for new user stories.
- Developed Automated build triggers using Jenkins.
- Joining into bridge calls and providing necessary information to teams.

Project 2:
Project Title : Integration Services
Client : eBay
Organization : Ratna Global Tech Pvt Ltd
Role : Test Engineer
Environment : Web/Services.

Description:

In this project we have tested the applications, services, APIs, front-end tools for CS applications. This services majorly support Genesys application. Below are some applications on Integration services.

1. COOP (Configuration Operation) UI Tool:
    - Update HOOP Plan, associated VQ's and terminate stuck interactions
2. Genesys Configuration Tool:
    - Create / update objects in Genesys Config DB and export from Genesys Config DB
3. Genesys HOOP/check Availability Services:
    - REST service to retrieve HOOP and EWT values
4. Check Duplicates Services:
    - REST service to check if there is a duplicate interaction for Call Me

Roles and Responsibilities:

- Extensively involved in all stages of testing life cycle using Agile Methodology.
- Involved in creation of Testcase to Test script conversation.
- Involved in creation and execution of the test cases for Functional testing.
- Updating the existing test cases for any changes in the requirement document.
- Validated API requests using postman.
- Writing Automation Test Scripts using selenium and java.
- Created Jenkins jobs & set configuration process for Continuous Integration (CI) on Automation testscripts.
- Raising the defects and tracking the defect throughout the resolution (Jira).

Declaration

I hereby declare that all the above information is true to best of my knowledge and I hold the responsibility of the above mentioned information.

M. Pavani