

# KORI MADHU MOHAN KUMAR

Mobile: +91-9148823882

Email: [madhumohan.ece.rymec@gmail.com](mailto:madhumohan.ece.rymec@gmail.com)



## PROFESSIONAL EXPERIENCE:

Currently working as System Admin in Xiota india pvt ltd, Bangalore since may 2023. Dedicated and hardworking System Admin with 1.3 years of experience working in the field. Committed to ensuring complete database organization and security. Excel at database modification and improvement. Exceptional analytical, problem-solving, and communication skills. Ability to work well on a team and individually.

## EXPERIENCE SUMMARY :

### System administration

- Configure workstations with necessary computers and peripheral devices.
- Format, Install and prepare laptops for new employees.
- Troubleshoot and repair hardware issues and perform upgrades as necessary.

### Software Installation and Updates

- Install, configure and maintain software applications according to company policies.
- Regularly update systems and software to ensure security and efficiency.
- Manage antivirus software, ensuring all devices are protected from malware and security threats.

### Technical Support and Troubleshooting

- Provide first-line support for IT issues within the company.
- Address user inquiries, resolving issues related to software and hardware, and networks.
- Offer technical advice to users to improve their understanding and efficient use of IT resources.

### Network and Security Management

- Assist in managing the company's LAN/WAN network for optimal performance.
- Monitor the network to identify and troubleshoot problems.
- Ensure compliance with IT security policies, conducting regular audits and risk assessments.
- Respond to and remediate security vulnerabilities detected by antivirus software, implementing necessary patches and updates to protect against threats.

### **Documentation and Reporting**

- ➔ Maintain up-to-date documentation of IT procedures, configurations, and changes.
- ➔ Generate reports on IT inventory, updates, security incidents, and resolution metrics.

### **Technical Skills:**

#### **SKILLS                      EXPERIENCED**

- ➔ **OPERATING SYSTEM :** Windows , Linux
- ➔ **DATABASE SOFTWARES :** Mysql, Postgres sql server, RDBMS
- ➔ **SERVERS :** JBOSS

### **Project :**

- ➔ **Title** : Karnataka and Kerala Electronic Ticketing Machines Systems
- ➔ **Client** : KARNATAKA RTC and KERALA RTC
- ➔ **Team size** : 5
- ➔ **Duraton** : August 2023 to April 2024
- ➔ **Description :** This Project is aimed to develop the Reports to show the generated tickets and running services in a particular Depot of Karnataka and Kerala Corporations . This web Application Project aimed to give to the Higher Authorities and Depot Managers of Corporation to know and view the Running Services and Status of Generated tickets, Collected Amounts, Inspection of the buses, Status of the Vehicles, Conductors as well Drivers.

### **Educational Details:**

B.E from visvesvaraya Technological University in 2022.

### **Declaration:**

I hereby declare that all the details given above is true to the best of my knowledge.

Date: 11 feb 2024

Place: Ballari

(kori madhu mohan)