



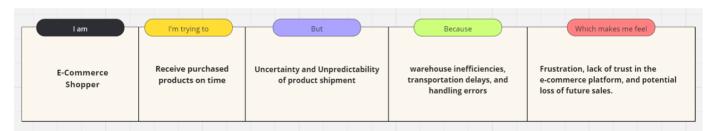
## **Project Initialization and Planning Phase**

Date	04 June 2024	
Team ID	SWTID1720096620	
Project Name	E-commerce Shipping Prediction Using Machine Learning	
Maximum Marks	3 Marks	

## **Define Problem Statements (Customer Problem Statement Template):**

As an e-commerce shopper, I want to have confidence that my purchased products will arrive on time. Despite this, I often experience delays and uncertainties in shipment due to issues like warehouse inefficiencies, transportation problems, and errors in handling. This situation leads to frustration, decreased trust in the e-commerce platform, and concerns about potential impacts on my future shopping decisions.

## **Example:**



Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS	E-Commerce Shopper	Receive purchased products on time	Uncertainty and Unpredictability of product shipment	warehouse inefficiencies, transportation delays, and handling errors	Frustration, lack of trust in the e- commerce platform, and potential loss of future sales.