

Educational Organization using ServiceNow

Project Planning

Date	01 NOV 2025
Team ID	NM2025TMID03095
Project Name	Educational Organization using ServiceNow
Maximum Marks	4 Marks

Product Backlog, Sprint Schedule, and Estimation (4 Marks)

Sprint	Epic	USN	User Story / Task	SP	Priority
Sprint-1	Student Admin	USN-1	Create sample student records	2	High
Sprint-1	Fee Mgmt	USN-2	Add fee due details	2	High
Sprint-2	Business Rule	USN-3	Block course drop if fee pending	4	High
Sprint-2	Testing	USN-4	Verify block when pending fee	3	High
Sprint-2	Testing	USN-5	Verify allow when no fee	2	Medium
Sprint-3	Documentation	USN-6	Document architecture	3	Medium

Project Tracker (4 Marks)

Sprint	Total SP	Duration	Start	End	Completed
Sprint-1	20	6 Days	01 Nov	06 Nov	20
Sprint-2	20	6 Days	07 Nov	13 Nov	20
Sprint-3	20	6 Days	14 Nov	20 Nov	19
Sprint-4	20	6 Days	21 Nov	27 Nov	20

Velocity and Burndown Chart

Velocity = Total Story Points Completed / Total Duration in Days

Example: 16 points over 9 days → Velocity = 1.78 points/day

A burndown chart shows remaining work vs time and helps track sprint completion in Agile Scrum.