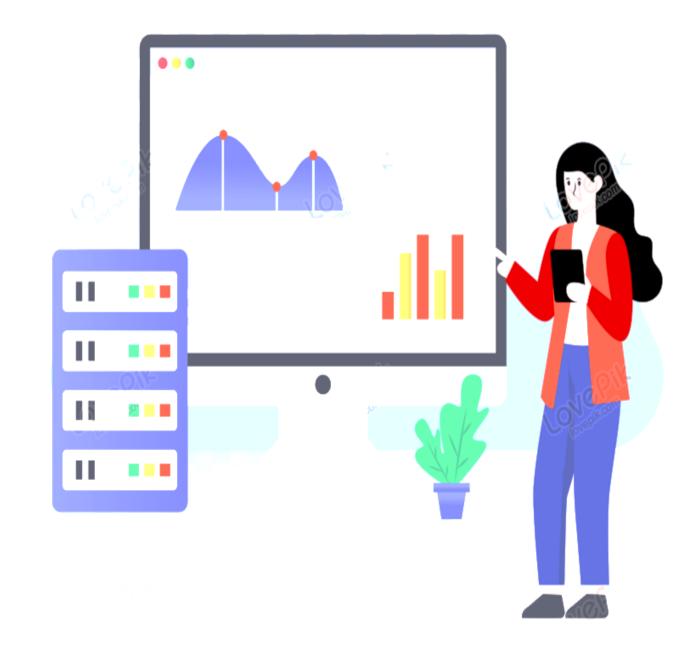
KultureHire
Business Analysis
Learnternship

Understanding
Career
Aspirations of
Gen Z



Anchal Vishwakarma

# **ROADMAP**

5 Data Analyzing Focused PowerBI **Dashboards** Collection in SQL dashboard Conducted data Created a Google Developed three Developed three analysis using SQL, Form with tailored focused dashboards dashboards on solving complex questions to collect for each area, customer service, questions with the help data on Gen-Z's incorporating KPIs, finance and orders of Common Table career aspirations. Power Query Editor, in EXCEL Expressions (CTEs) measures, and groups and joins. in Power BI. 8 6 4 **Problem General PowerBI Cleaning in Presentation** Statement dashboard **SQL** Created a Power BI Worked on an Developed a problem Loaded data dump employer-focused statement to explore dashboard into MySQL project, creating and educate about the Workbench, cleaning summarizing Gen-Z's recommendations learning aspirations, career aspirations of and exploring highand emphasizing Gen-Z, addressing level information mission aspirations,

using SQL basics.

and manager

aspirations.

challenges and

personal insights.

the importance of

storytelling in data.

# STAGE 1: EXCEL DASHBOARDS

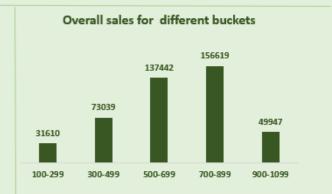


## Finance Dashboard





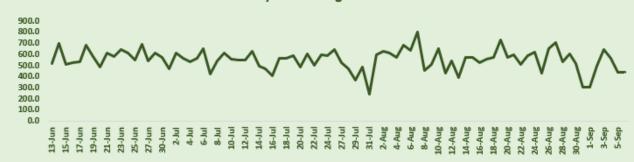




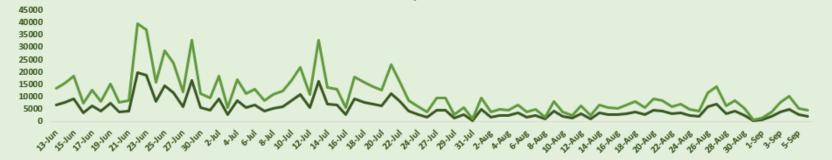
Total no. of products sold for different buckets



Day wise Average sales



Day wise Overall sales v/s Rounded off value



Overall Sales

— Average of

Sales

----Rounded off sale amount

—Overall sales



# STAGE 2: PROBLEM STATEMENT

#### Who is affected?

- 1. Employers losing talented employees: Organizations risk losing out on valuable talent due to the challenges in retaining Gen-Z employees.
- 2. Co-workers: Interactions with the younger colleagues can be difficult for older generations, leading to issues of mutual respect and hierarchical clashes.
- 3. Businesses missing fresh perspectives: The reluctance to embrace Gen-Z's innovative ideas may prevent businesses from gaining fresh perspectives.
- Family: Families find it hard to accept the unique aspirations of Gen-Z because of the huge shift in thought process as compared to previous generations.
- Gen-z themselves: While Gen-Z are vocal about their aspirations, they often face labels of arrogance and unfitness for the corporate world, hindering personal and professional growth.

#### Personal thoughts:

- There have been instances where while browsing on LinkedIn I found people talking
  about how difficult it is to retain the "young" employees at their company and how
  managers find it difficult to interact with them. I even saw a recruiter saying that
  "youngsters" don't respect people who are senior to them and how they do not want to
  work with them because they refuse to follow their existing company policies.
- Talking to higher-ups in businesses, I realized that most of them prefer not to take suggestions or advices from young people because they lack decision making skills, they are "spoiled", they do not know the struggle and they do not have the same values.
- 3. Most of the families cannot understand why their child want to shift from one career to another, why they don't want to do anything related to their degrees. I particularly had a very tough time explaining it to my relatives why I "wasted" five years of my life in obtaining degrees which I'm not even going to use in my job. They just find it really "silly".

# What is happening?

- 1. Due to Gen-Z's distinct approach to problem-solving and their emphasis on mental well-being and work-life balance, they are often characterized by the following stereotypes:
  - o Gen-Z is perceived as "difficult" to work with
  - o Expectations are considered unrealistic
  - Allegations of disloyalty are common
  - o Demands flexibility and freedom
  - o Lacking co-operation
- 2. Most of the Gen-Z individuals either decide to resign from their recent jobs or they are laid off.

#### Personal thoughts:

- 1. These are the labels that I've personally experienced. Most of the people don't like it when they talk to someone with a different opinion and that's when the real struggle begins. All of these stereotypes feel like "slavery" to me. How can asking for a better life be seen as unrealistic expectations? How can requesting mutual respect be seen as non-cooperation and "difficult" to work with?
- 2. I've felt that I don't want to work where I'll be disrespected and exploited every day, even if it means facing financial difficulties. We're neither fearless nor naive; we have just realized that jobs aren't "life" rather, they serve as stepping stones toward a "better" life. Even if some of these youngsters don't resign, they'll be the first ones to get laid off. It can be because of less experience, difference in working culture or simply because they are too young.

# When is this happening?

While the exact timing is challenging to pinpoint, but it is assumed that significant amount of Gen-Z entered the professional life during or after the end of pandemic.

Personal thoughts: Many of my friends began their professional journeys during the pandemic, a period marked by uncertainty and challenges. The job market's unpredictability significantly affected out future plans.

# Where is this happening?

It cannot be exactly determined but it is occurring in most career fields at global level.

Personal thoughts: On platforms like LinkedIn, it's disheartening to read discussions that often paint our generation as lacking skills and making unrealistic demands. It creates a sense that we need a "reality" check from the people who are more experienced than us.

# Why is that happening?

- Employers: Struggling to align with Gen-Z's distinctive work style, employers find it challenging to engage and integrate them into their established work culture.
- 2. Inter-generational communication gaps hinder the sharing of ideas and collective growth.
- 3. Businesses: Retaining Gen-Z employees become a hurdle for businesses, they are often perceived as less loyal and prone to frequent job changes.
- Lack of understanding regarding the aspirations of Gen-Z often leads to stress and frustration within families.
- 5. Gen-Z's often feel a sense of powerlessness, they can't say "no" and expected to adept at the expense of crushing their own expectations of a better life. This struggle often leads to burnout and mental health problems.

#### Personal thoughts:

- I met a person during a webinar where he talked about how he didn't know, as an
  employer, how he is supposed to ensure that he align with the Gen-Z work style because
  he realized they are a significant asset to their organization.
- 2. Most of the people from the "older generation" that I've met through LinkedIn always told me same thing: to keep your expectations low, don't dream big, don't listen to people who talk about demanding "better work life". I just found it really frustrating to know. It limits the potential for personal and professional growth.
- 3. I saw few posts the other day that stated how today's generation is "not loyal" and how businesses shouldn't spend so much on this generation and not yield to their demands because it will lead to an imbalance in power within businesses.
- 4. During my master's program, as I worked on my thesis, my supervisor took credit for my work, positioning himself as the first author. What did I do? Nothing. I felt utterly powerless; my entire degree depended on his single signature. Experiencing this sense of powerlessness was disheartening, and I am determined never to feel it again. Sadly, many of my friends faced similar situations, being asked to remain silent about their requests for better working conditions, leading to heightened levels of anxiety.

# Personal thoughts on various factors contributing to this change in Gen Z

Understanding the shift in thought processes among Gen-Z is crucial and various factors contribute to this change. Here are my personal thoughts on it:

- An end to Generational Trauma: Millennials identified the traumas and Gen-Z took action
  to break from them. It can be as small as not conforming to family expectations when
  your interests don't align or understanding that parents shouting over trivial matters
  (might seem common) is really a toxic way of dealing with a human. Breaking from past
  generational challenges has played a significant role in removing the limitations imposed
  on oneself. I've felt this exact thing when I overcame the challenges I faced at my home.
- 2. Increased awareness of mental well-being: The understanding of mental health has become more prevalent than ever. Therapists, psychologists and psychiatrists are looked as doctors and "helpers" rather than solely treating "mad" people. I notice more people asking for help and wanting to focus on becoming better individuals, rather than dedicating their entire lives solely to work.
- 3. Pandemic impact during formative years: The pandemic occurred during Gen-Z's pivotal life stages. They were forced to complete their education remotely, missing out on valuable in-person interactions and experiences to add to their resumes. Additionally, we have lost a significant number of loved ones. This made us realize how fragile a human life is and question whether we should spend our entire lives doing something we don't love.
- 4. Amplified voices advocating personal well-being: In the era of social media, there's a constant voice emphasizing the importance of living life on your terms. We just want to challenge the notion of gaining independence only to be enslaved by companies.
- 5. Altered economic conditions: We are experiencing a recession where nothing is promised, not even job security. Gen-Z is often labeled disloyal, but is it true? How loyal are employers to their employees? Gen-Z has just shed light on this reality. I wonder why being "loyal" to a company is seen as a good thing when they treat you like an absolute slave.
- 6. Rising living expenses: Living costs have skyrocketed in just a few years, yet salaries haven't increased at that pace. Freshers, often Gen-Z, are expected to work for minimal pay or even for free to gain "experience". Money isn't the <u>problem</u>, the problem is how undervalued we are. Companies offer Rs 10,000 per month for the <u>full time</u> job, which really doesn't make sense to me at all.
- 7. Abundance of self-help resources: The availability of numerous self-help resources such as books, has empowered Gen-Z to explore alternative paths and priorities. Reading books like "The things you can see only when you slow down" and "Imperfect" by Haemin Sunim changed the way I perceive the world.

#### References

- 1. <u>Authentically Gen Z: The Values, Aspirations &</u>
  Drivers That Will Re-Define the Future of Work
- 2. Gen Z: The workers who want it all
- 3. <u>Sentiments of Indian Gen Z workforce in 2023:</u>
  Part I
- 4. Gen-Z Is Labeled As 'Difficult' In The
  Workplace, But There's More To The Story
- 5. How does Gen Z see its place in the working world? With trepidation
- 6. Why Gen Z workers are already so burned out
- 7. Aspirations & Wants of Generation Z A Study on the Work Force of the Future

# STAGE 3: DATA COLLECTION

In which industry or sector do you aspire to build your career? OR In which industry do you currently work?	
○ Healthcare	
Finance	
Technology	
Business	
Other:	
What factors are important to you in a work environment? *	
Work-life balance	
Competitive Salary	
Learning and healthy environment at office	
Co-operative employer/co-workers	
other	
What type of communication style do you prefer in a workplace? *	
Open and transparent communication	
Hierarchical and structured communication	
Mix of both	
other	



#### Muskan Kashyap • You

Data Analyst | Proficient in Python, SQL, Tableau, Power BI and E...
1mo • 🕥

...

We at **KultureHire** are trying to understand your career aspirations so that we could come up with some programs for the benefit of the larger Gen Z community and also help a lot of organizations understand about you.

Rest assured, we are not collecting any personal data. However, to ensure the authenticity of responses, please log in to your account before filling this form.

Your input is valuable!

Thank you for being a part of this journey!

#### Google form:

# Your Career Aspirations We at KultureHire are trying to understand your career a spirations so that we could come up with some programs for the benefit of the larger Gen Z community and also help a lot of organizations understand about you. You have to login to your account to answer this, but we are not collecting any personal data through this survey. Please be absolutely honest about giving your answers as this might be used for understanding the larger Generation Z community. Your email will be recorded when you submit this form \* Indicates required question Your Current Country. \* India Canada

#### **Your Career Aspirations**

docs.google.com • 1 min read

# STAGE 4: CLEANING & STANDARDIZING IN SQL

Question 1: How many Male have responded to the survey from India

Question 2: How many Female have responded to the survey from India

Question 3: How many of the Gen-Z are influenced by their parents in regards to their career choices from India

Question 4: How many of the Female Gen-Z are influenced by their parents in regards to their career choices from India

Question 5: How many of the Male Gen-Z are influenced by their parents in regards to their career choices from India

Question 6: How many of the Male and Female (individually display in 2 different columns, but as part of the same query) Gen-Z are influenced by their parents in regards to their career choices from India

Question 7: How many Gen-Z are influenced by Media and Influencers together from India

Question 8: How many Gen-Z are influenced by Social Media and Influencers together, display for Male and Female seperately from India

Question 9: How many of the Gen-Z who are influenced by the social media for their career aspiration are looking to go abroad

Question 10: How many of the Gen-Z who are influenced by "people in their circle" for career aspiration are looking to go abroad

```
SELECT
    CareerInfluenceFactor AS InfluenceFactor,
    Gender,
    COUNT(*) AS Count
FROM
    learning_aspirations AS la
INNER JOIN
    personalized_info AS pi ON la.ResponseID = pi.ResponseID
WHERE
    CurrentCountry = 'India'
    AND (CareerInfluenceFactor = 'Social Media like LinkedIn' OR CareerInfluenceFactor = 'Influencers
    AND (Gender = 'Male\r' OR Gender = 'Female\r')
GROUP BY
    CareerInfluenceFactor, Gender;
```

# STAGE 5: ANALYZING IN SQL

- 1. What percentage of male and female Genz wants to go to office Every Day?
- 2. What percentage of Genz's who have chosen their career in Business operations are most likely to be influenced by their Parents?
- 3. What percentage of Genz prefer opting for higher studies, give a gender wise approach?
- 4. What percentage of Genz are willing & not willing to work for a company whose mission is misaligned with their public actions or even their products? (give gender based split)
- 5. What is the most suitable working environment according to female genz's?
- 6. Calculate the total number of Female who aspire to work in their Closest Aspirational Career and have a No Social Impact Likelihood of "1 to 5"
- 7. Retrieve the Male who are interested in Higher Education Abroad and have a Career Influence Factor of "My Parents."
- 8. Determine the percentage of gender who have a No Social Impact Likelihood of "8 to 10" among those who are interested in Higher Education Abroad
- 9. Give a detailed split of the GenZ preferences to work with Teams, Data should include Male, Female and Overall in counts and also the overall in %
- 10. Give a detailed breakdown of "WorkLikelihood3Years" for each gender
- 11. What is the Average Starting salary expectations at 3 year mark for each gender
- 12. What is the Average Starting salary expectations at 5 year mark for each gender
- 13. What is the Average Higher Bar salary expectations at 3 year mark for each gender
- 14. What is the Average Higher Bar salary expectations at 5 year mark for each gender
- 15. What is the Average Starting salary expectations at 3 year mark for each gender and each state in India
- 16. What is the Average Starting salary expectations at 5 year mark for each gender and each state in India
- 17. What is the Average Higher Bar salary expectations at 3 year mark for each gender and each state in India
- 18. What is the Average Higher Bar salary expectations at 5 year mark for each gender and each state in India
- 19. Give a detailed breakdown of the possibility of GenZ working for an Org if the "Mission is misaligned" for each state in India

```
WITH filtered data AS
     SELECT p.Gender AS gender
     FROM personalized info AS p
     INNER JOIN learning aspirations AS 1
     ON 1.ResponseID = p.ResponseID
     WHERE 1.PreferredWorkingEnvironment = 'Every Day Office Environment'
 SELECT filtered data.gender, (COUNT(*) / total.total count) * 100 AS percentage
 FROM filtered data
CROSS JOIN (
     SELECT COUNT(p.Gender) AS total count
     FROM personalized info AS p
     INNER JOIN learning aspirations AS 1
     ON 1.ResponseID = p.ResponseID
     WHERE 1.PreferredWorkingEnvironment = 'Every Day Office Environment'
) AS total
 GROUP BY filtered data.gender, total.total count;
```

```
SELECT COUNT(*) AS Total_number_of_females FROM learning_aspirations AS 1
INNER JOIN mission_aspirations AS m
ON 1.ResponseID = m.ResponseID
INNER JOIN personalized_info AS p
ON m.ResponseID = p.ResponseID
WHERE Gender = 'Female\r'
    AND NoSocialImpactLikelihood BETWEEN 1 AND 5
AND ClosestAspirationalCareer IS NOT NULL;
```

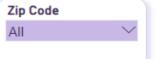
```
WITH filtered data AS
     SELECT p.Gender AS gender
     FROM personalized info AS p
     INNER JOIN learning aspirations AS 1
     ON p.ResponseID = 1.ResponseID
     INNER JOIN mission aspirations AS m
     ON 1.ResponseID = m.ResponseID
     WHERE 1. HigherEducationAbroad = 'Yes, I wil'
     AND m.NoSocialImpactLikelihood BETWEEN 8 AND 10
 SELECT filtered data.gender, (COUNT(*) / total.total count) * 100 AS percentage
 FROM filtered data
CROSS JOIN (
     SELECT COUNT(p.Gender) AS total count
     FROM personalized info AS p
     INNER JOIN learning_aspirations AS 1
     ON p.ResponseID = 1.ResponseID
     INNER JOIN mission aspirations AS m
     ON 1.ResponseID = m.ResponseID
     WHERE 1. HigherEducationAbroad = 'Yes, I wil'
     AND m.NoSocialImpactLikelihood BETWEEN 8 AND 10
) AS total
 GROUP BY filtered data.gender, total.total count;
```

```
WITH filtered data AS (
   SELECT p.Gender
   FROM personalized info AS p
   INNER JOIN manager_aspirations AS m
   ON p.ResponseID = m.ResponseID
   WHERE m.PreferredWorkSetup LIKE '%team%'
   AND (p.Gender = 'Male\r' OR p.Gender = 'Female\r')
SELECT
    fd.Gender AS gender,
    COUNT(*) AS count,
    (COUNT(*) / total.total_count) * 100 AS Percentage
FROM filtered_data AS fd
CROSS JOIN (
    SELECT COUNT(p.Gender) AS total_count
    FROM personalized info AS p
    INNER JOIN manager_aspirations AS m ON p.ResponseID = m.ResponseID
    WHERE m.PreferredWorkSetup LIKE '%team%'
    AND (p.Gender = 'Male\r' OR p.Gender = 'Female\r')
) AS total
GROUP BY gender, total.total count
UNION
SELECT
    'Overall' AS gender,
    COUNT(*) AS count,
    (COUNT(*) / total.total_count) * 100 AS Percentage
FROM filtered data
CROSS JOIN (
    SELECT COUNT(*) AS total_count
    FROM filtered data
) AS total
GROUP BY total.total_count;
```

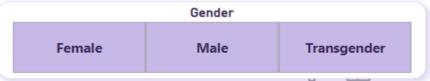
# STAGE 6: GENERAL POWER BI DASHBOARD

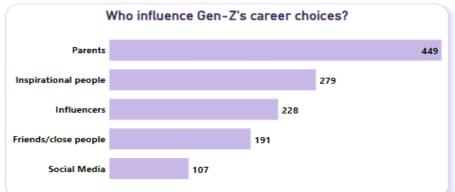


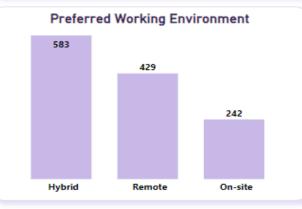
3003 Total Responses



# CAREER ASPIRATIONS OF GEN-Z

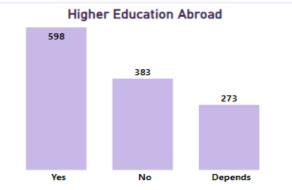






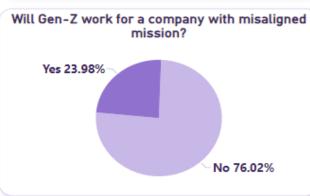














# STAGE 7: FOCUS AREA DRIVEN POWERBI DASHBOARD

# **INTRODUCTION**

# MISSION ASPIRATIONS

**Exploring Gen Z Work Trends:** 

Analyzing salary expectations, mission alignment preferences, undefined mission preferences and the impact of company missions on employee satisfaction and the impact on laid off employees.

# MANAGER ASPIRATIONS

Exploring Gen Z Managerial Dynamics:

Unveiling preferences in tenure, managerial styles, employer qualities, and team sizes for a understanding of the evolving professional landscape due to Gen Z.

# LEARNING ASPIRATIONS

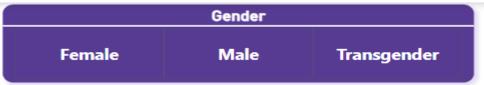
Gen Z Education & Career Insights:

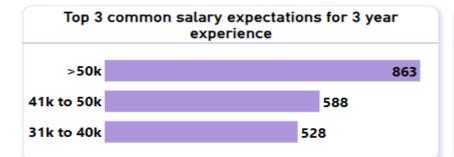
Explore Gen Z's educational preferences, top career choices, influential factors shaping their career decisions and insights into their preferred work styles.

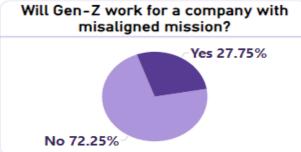
**720**Misaligned Mission

833 Undefined Mission

# MISSION ASPIRATIONS OF GEN-Z

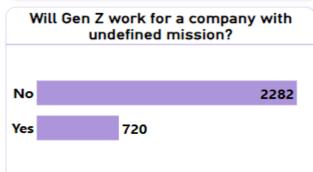


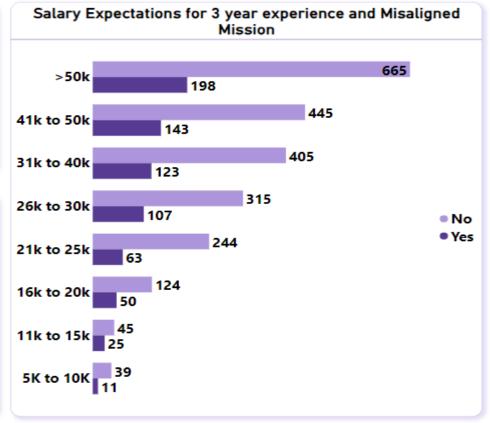


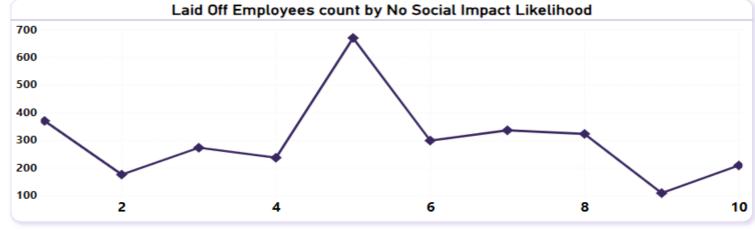








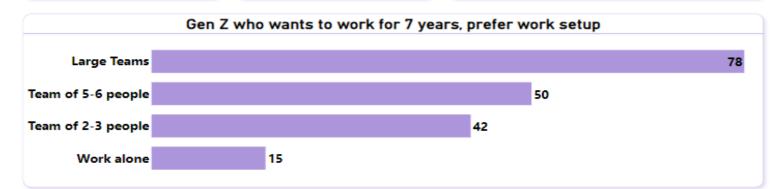


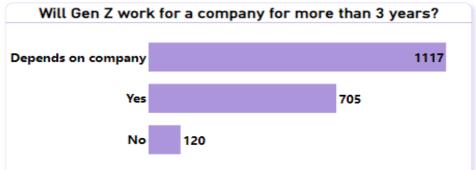


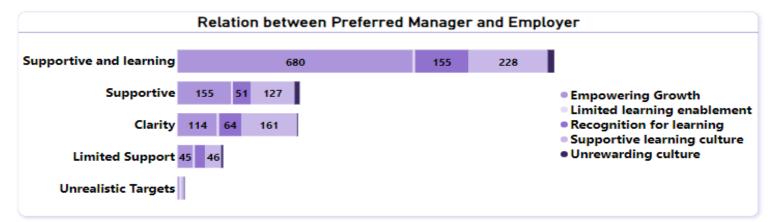
**705** Work for 3 years

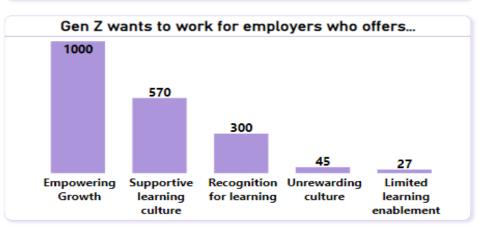
185 Work for 7 years MANAGER ASPIRATIONS OF GEN-Z

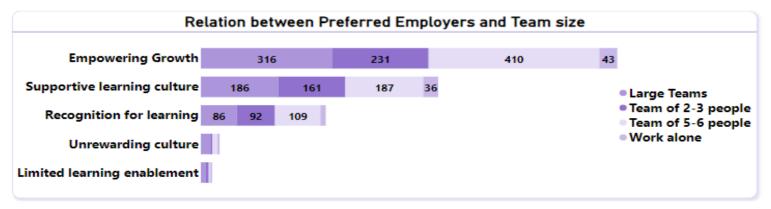










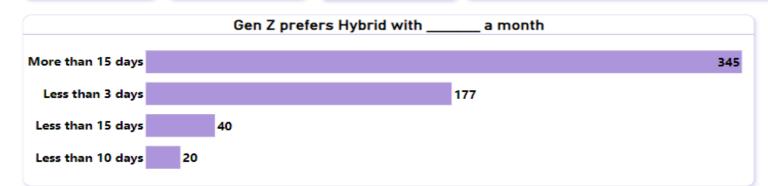


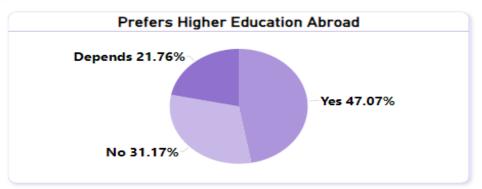


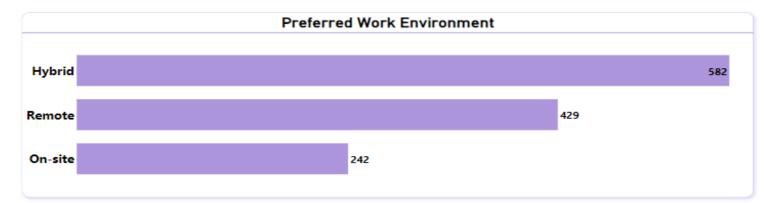
46.4% Prefers Hybrid

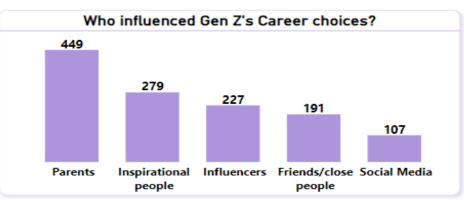
34.2% Prefers Remote 19.3% Prefers On-site LEARNING ASPIRATIONS OF GEN-Z

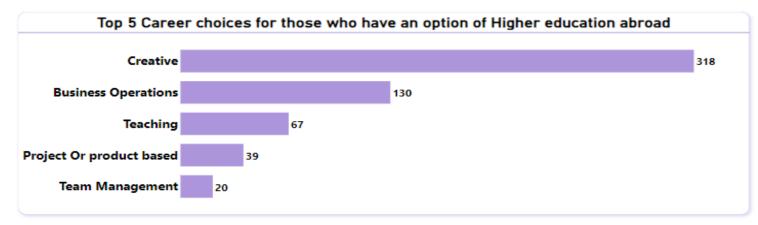
Gender
Female Male Transgender

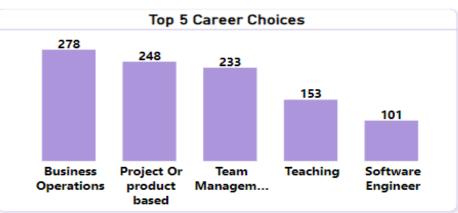












# **The Walt Disney Company**

Disney operates a vast array of businesses, including film studios, television networks, theme parks, and resorts.

Some of its notable divisions and subsidiaries include Walt Disney Studios, Disney Media Networks, Disney Parks, Experiences and Products, and Disney Direct-to-Consumer & International.

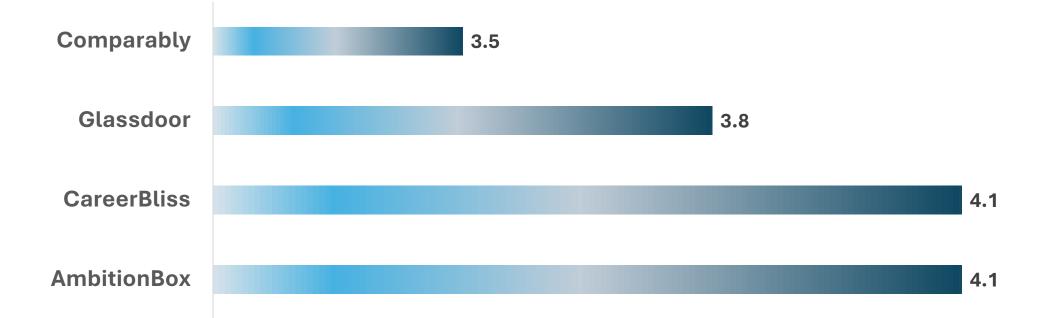
The company is renowned for its contributions to the entertainment industry, particularly through the creation of iconic animated characters and films.

Disney's theme parks, including Disneyland and Walt Disney World, are also famous worldwide.

How Disney uses data?

- Shorter waiting times: By knowing where people are and what they like, Disney predict crowds and keep lines moving smoothly.
- Personalized experiences: Ever feel like
   Disney knows you better than you know
   yourself? They suggest rides you'll love,
   recommend restaurants based on your
   tastes, or even send birthday greetings in
   the park! This is all possible because of data!
- By understanding what guests like and dislike, Disney continues to improve their parks, shows, and movies.

# **Average Ratings on Different Platforms**





#### **GLASSDOOR**

Overall	****	3.8
Culture and Values	****	3.7
Diversity and Inclusion	****	4
Work/Life Balance	****	3.4
Senior Management	****	3.2
Compensation and Benefits	****	3.7
Career Opportunities	****	3.5

- 69x Recommend to a Friend
- 64<sub>%</sub> Approve of CEO
- Positive Business Outlook

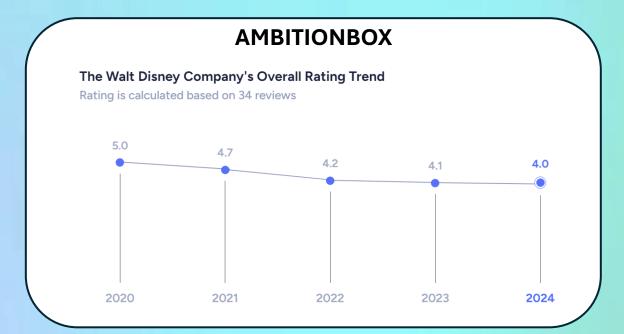
### **AMBITIONBOX**

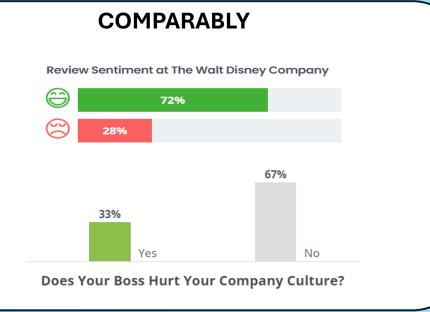
## **Category Ratings**

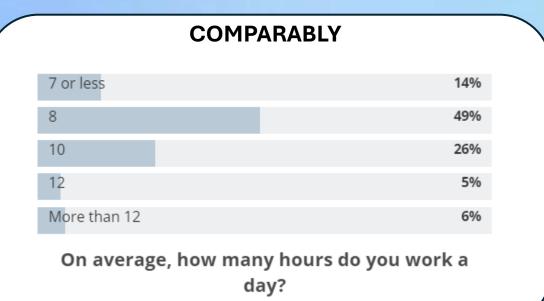
- ★ 4.2 Work-Life Balance
- 3.9 Work Satisfaction
- ★ 3.9 Company Culture
- ★ 3.8 Job Security

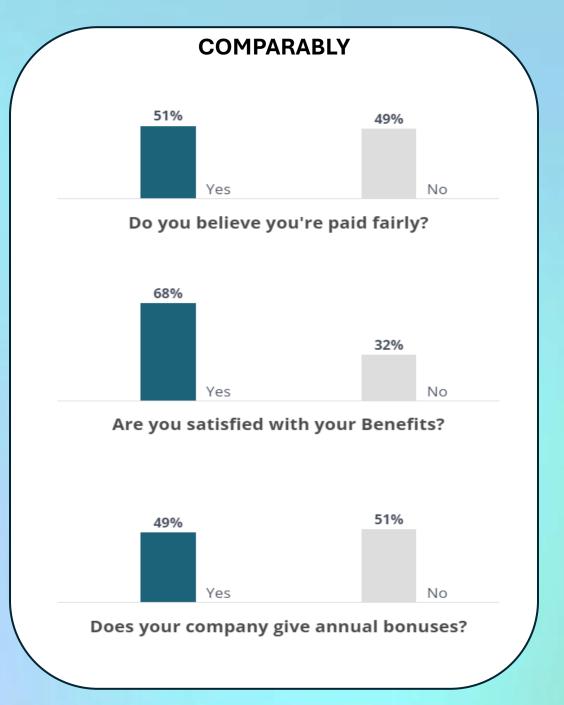
- \* 3.8 Salary & Benefits
- \* 3.7 Skill Development
- 🜟 3.3 Promotions/Appraisal

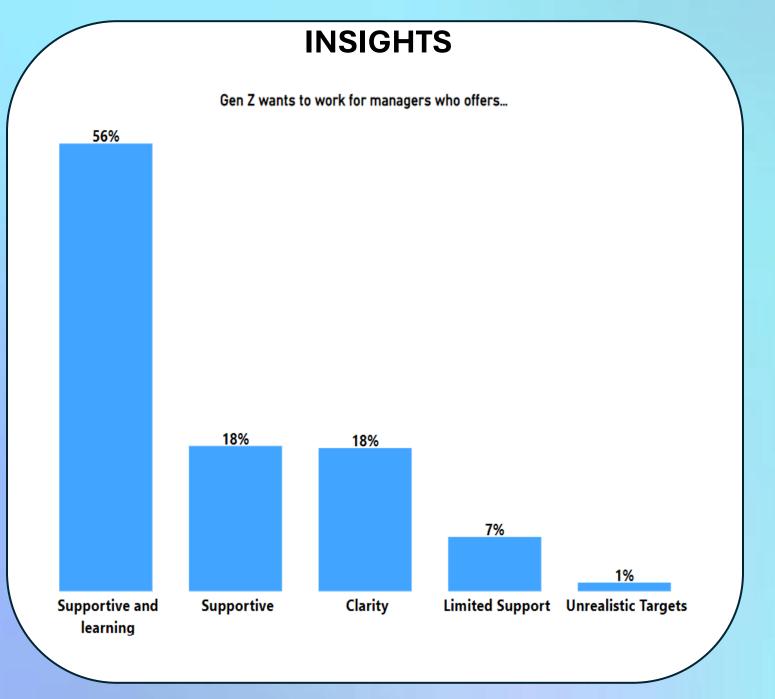










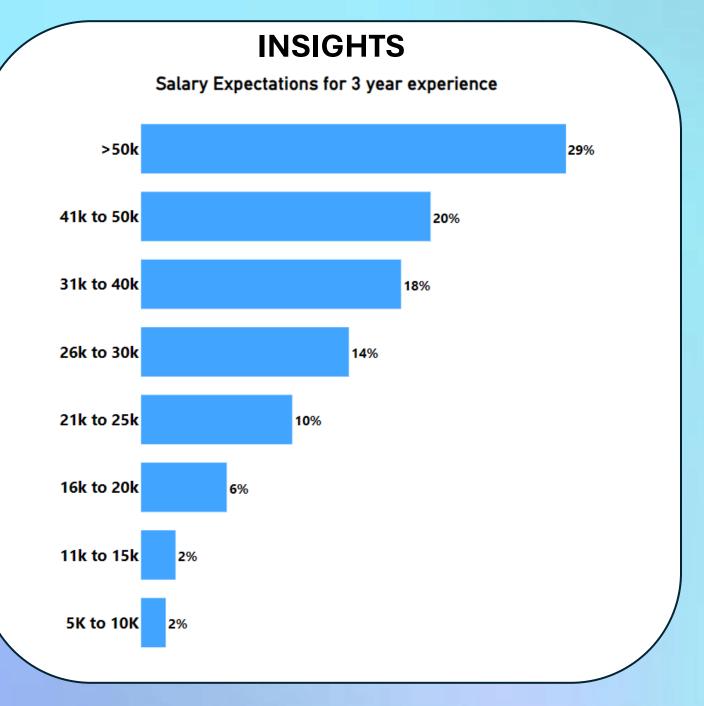


# **PROBLEM**

Poor Managers or Leadership

# **RECOMMENDATIONS**

- ☐ Invest in leadership development programs
- ☐ Implement a feedback system
- □ Schedule regular meetings with the managers and teams to ensure open communication

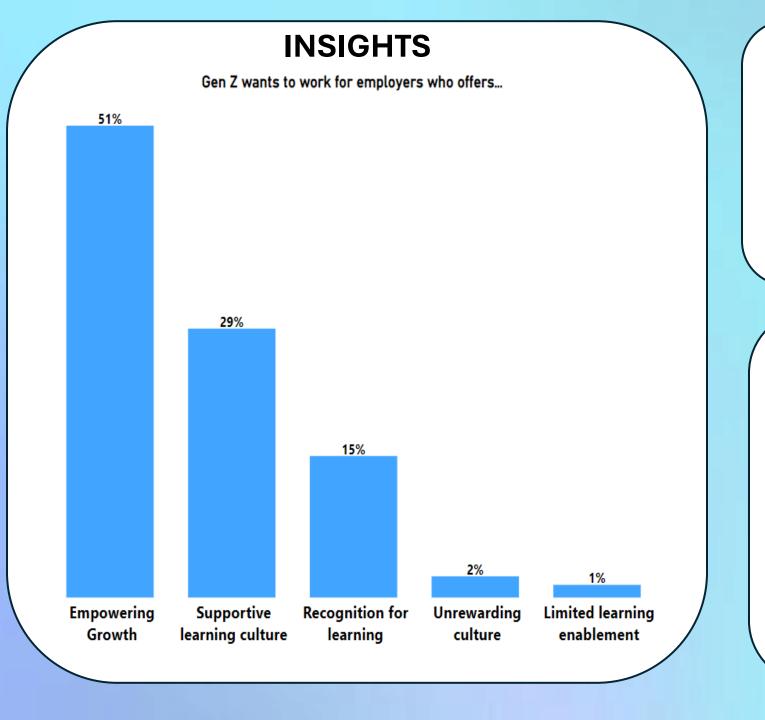


## **PROBLEM**

Poor or Low Salaries

# **RECOMMENDATIONS**

- ☐ Conduct regular market research
- ☐ Implement performance-based pay
- ☐ Communicate openly about the company's financial situation
- ☐ Enhance non-monetary benefits such as health insurance, flexible work hours or professional development opportunities



## **PROBLEM**

Stagnant Growth

# **RECOMMENDATIONS**

- ☐ Create personalized career development plans
- ☐ Provide constructive feedback
- ☐ Establish clear criteria for promotions
- ☐ Encourage cross-functional projects
- ☐ Recognize and celebrate employees'

achievements

# THANK YOU!!