

Privacy Policy - Le Jardin Secret

Refund Policy - Le Jardin Secret

Effective Date: May 25, 2025

Refund Eligibility

- Refunds are available only for pre-paid bookings or event reservations canceled at least 24 hours in advance.
- Refunds will not be provided for food or drinks consumed.
- Refunds may be issued in cases of service errors or quality issues upon management approval.

How to Request a Refund

Contact us at info@lejardinsecret.com or call +33 1 42 58 73 91 within 48 hours of your visit or cancellation. Provide your reservation details and reason for the refund request.

Refund Processing

- Approved refunds will be processed within 7-10 business days.
- Refunds will be made to the original payment method.

Non-Refundable Items

- Gift cards and promotional offers are non-refundable.

Changes to This Policy

We reserve the right to update this policy. Please review it periodically.