

[KAN-1] Task 6 Payment gateway timeout on slow connections

Description
Payment processing times out on connections slower than 2 Mbps.
Steps to Reproduce:
1. Use slow 3G network
2. Initiate payment
3. Wait for response
Expected Result: Payment should complete within 30 seconds
Actual Result: Timeout after 15 seconds
Root Cause: Payment gateway timeout set too low
Proposed Fix: Increase timeout threshold, implement retry mechanism

Subtasks
Add subtask

Linked work items
Add linked work item

Activity

Invite people

Space: My Software Team / Add epic / KAN-1

To Do | Improve Task

Details

- Assignee: Unassigned
- Priority: None
- Parent: None
- Due date: 24 Jan 2026
- Labels: None
- Team: None
- Start date: None
- Development: Create branch, Create commit
- Reporter: Hayyat Ali

Automation Rule executions Quickstart Configure

Created 14 hours ago 109 PM 1/19/2026 15°C Sunny

This screenshot shows the Jira interface for a task titled "Task 6 Payment gateway timeout on slow connections". The task is categorized under "My Software Team" and is labeled as "Action required". The "Description" section details a bug where payment processing times out on slow connections. The "Steps to Reproduce" section lists three steps: using a slow 3G network, initiating payment, and waiting for a response. It compares the expected result (payment completing within 30 seconds) with the actual result (timeout after 15 seconds). The root cause is identified as a low payment gateway timeout. A proposed fix involves increasing the timeout threshold and implementing a retry mechanism. The "Details" panel on the right shows the task is unassigned, has no priority or parent, and is due on January 24, 2026. The reporter is Hayyat Ali. The "Automation" section includes rule executions and a quickstart button.

[KAN-1] Task 8 Spanish language text overlaps in mobile view

Description
Spanish language UI text overlaps with other elements on mobile devices (< 375px width).
Steps to Reproduce:
1. Set language to Spanish
2. View on mobile device (iPhone 5 or smaller)
3. Navigate to menu page
Expected Result: Text should be properly wrapped and fit within container
Actual Result: Text overlaps with menu items
Root Cause: CSS media query not properly handling RTL/long text translations
Proposed Fix: Add CSS word-wrap rules, test with all supported languages

Subtasks
Add subtask

Linked work items
Add linked work item

Activity

Invite people

Space: My Software Team / Add epic / KAN-1

To Do | Improve Task

Details

- Assignee: Unassigned
- Priority: None
- Parent: None
- Due date: 24 Jan 2026
- Labels: None
- Team: None
- Start date: None
- Development: Create branch, Create commit
- Reporter: Hayyat Ali

Automation Rule executions Quickstart Configure

Created 14 hours ago 1:12 PM 1/19/2026 15°C Sunny

This screenshot shows the Jira interface for a task titled "Task 8 Spanish language text overlaps in mobile view". The task is categorized under "My Software Team" and is labeled as "Action required". The "Description" section details a bug where Spanish language UI text overlaps with other elements on mobile devices with a screen width of less than 375px. The "Steps to Reproduce" section lists three steps: setting the language to Spanish, viewing it on a mobile device (iPhone 5 or smaller), and navigating to a menu page. It compares the expected result (text properly wrapped and fitting within the container) with the actual result (text overlapping with menu items). The root cause is identified as a CSS media query issue with RTL/long text translations. A proposed fix involves adding CSS word-wrap rules and testing with all supported languages. The "Details" panel on the right shows the task is unassigned, has no priority or parent, and is due on January 24, 2026. The reporter is Hayyat Ali. The "Automation" section includes rule executions and a quickstart button.

[KAN-1] Task 4 Discount code not applied to shipping cost

Description

Discount codes are applied to food items but not to shipping charges.

Steps to Reproduce:

1. Add items to cart (total: 500)
2. Apply discount code "SAVE20" (20% off)
3. Check shipping cost
4. Verify final total

Expected Result: Discount should apply to subtotal before shipping

Actual Result: Discount applied only to food items, shipping charged separately

Root Cause: Discount calculation logic excludes shipping fees

Proposed Fix: Update calculation to apply discount to eligible items, then add shipping

Subtasks

Add subtask

Linked work items

Add linked work item

To Do | Improve Task

Details

Assignee: Unassigned
Priority: None
Parent: None
Due date: 24 Jan 2026
Labels: None
Team: None
Start date: None
Development: Create branch, Create commit
Reporter: Hayyat Ali

Automation Rule executions Quickstart Configure

Created 14 hours ago 106 PM 1/19/2026

15°C Sunny

Ubuntu

[KAN-1] Task 2 Cart items disappear on page refresh

Description

Shopping cart items are lost when user refreshes the browser page.

Steps to Reproduce:

1. Add items to cart
2. Refresh browser (F5)
3. Check cart contents

Expected Result: Cart items should persist after refresh

Actual Result: Cart is empty, items are lost

Root Cause: Cart data stored in memory only, not in localStorage/database

Proposed Fix: Implement localStorage for cart persistence

Subtasks

Add subtask

Linked work items

Add linked work item

To Do | Improve Task

Details

Assignee: Unassigned
Priority: None
Parent: None
Due date: 24 Jan 2026
Labels: None
Team: None
Start date: None
Development: Create branch, Create commit
Reporter: Hayyat Ali

Automation Rule executions Quickstart Configure

Created 13 hours ago 1:01 PM 1/19/2026

15°C Sunny

Ubuntu

[KAN-1] Task 7 Notification permission prompt appears multiple times

Description
Browser notification permission prompt appears repeatedly even after user has denied it.
Steps to Reproduce:
1. Open application
2. Deny notification request
3. Refresh page
4. Observe prompt appears again
Expected Result: Prompt should appear only once per user
Actual Result: Prompt appears on every page load Root Cause: User's choice not being stored
Proposed Fix: Store notification permission preference in localStorage

Subtasks
Add subtask

Linked work items
Add linked work item

Activity

Invite people

Type here to search

To Do | Improve Task

Details

- Assignee: Unassigned
- Priority: None
- Parent: None
- Due date: 24 Jan 2026
- Labels: None
- Team: None
- Start date: None
- Development: Create branch, Create commit
- Reporter: Hayyat Ali

Automation Rule executions Quickstart Configure

Created 14 hours ago 1:10 PM 15°C Sunny 1/19/2026

[KAN-1] Task 3 API returns 500 error during peak hours

Description
Order placement API returns 500 Internal Server Error during peak dining hours (7-9 PM).
Steps to Reproduce:
1. Place multiple orders simultaneously
2. Monitor API response during 7-9 PM
3. Check server logs
Expected Result: Orders should process successfully
Actual Result: 500 Internal Server Error
Root Cause: Database connection pool exhausted, insufficient server resources
Proposed Fix: Implement connection pooling, increase server capacity, add load balancing

Subtasks
Add subtask

Linked work items
Add linked work item

Activity

Invite people

Type here to search

To Do | Improve Task

Details

- Assignee: Unassigned
- Priority: None
- Parent: None
- Due date: 24 Jan 2026
- Labels: None
- Team: None
- Start date: None
- Development: Create branch, Create commit
- Reporter: Hayyat Ali

Automation Rule executions Quickstart Configure

Created 14 hours ago 1:10 PM 15°C Sunny 1/19/2026

[KAN-1] Task 5 Order status not updating in real-time

alihayyat456.atlassian.net/browse/KAN-1

Jira

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Recent

My Software Team

More spaces

Recommended

Collect requests TRY

... More

Invite people

Type here to search

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+ Create

See plans

Action required

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Task 5 Order status not updating in real-time

Description

Order status changes don't reflect in real-time on the tracking page. Manual refresh required.

Steps to Reproduce:

1. Place an order
2. Keep tracking page open
3. Change order status in admin
4. Observe tracking page

Expected Result: Status should update automatically without refresh

Actual Result: Status remains unchanged until manual page refresh

Root Cause: WebSocket not implemented, using polling with long delays

Proposed Fix: Implement WebSocket for real-time updates

Subtasks

Add subtask

Linked work items

Add linked work item

To Do

1

Improve Task

Details

Assignee: Unassigned

Priority: None

Parent: None

Due date: 24 Jan 2026

Labels: None

Team: None

Start date: None

Development: Create branch

Reported by: Hayyat Ali

Automation

Rule executions

Quickstart

Created 14 hours ago

107°PM 15°C Sunny 1/19/2026

The screenshot shows a Jira software interface. The main window displays a task titled "Task 5 Order status not updating in real-time". The task is marked as "Action required". The "Description" section contains detailed information about the issue, including steps to reproduce, expected vs actual results, root cause, and proposed fix. To the right, there's a sidebar with "Details" for the task, showing fields like assignee, priority, due date, and reporter. Below the task details, there's an "Automation" section with a "Quickstart" button. The bottom right corner of the screen shows system status: 107°PM, 15°C, Sunny, and the date 1/19/2026.