Robert Valladares

Name: Robert Valladares
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Experience

Universal Studios Florida   **Orlando, FL**
Data Mining and Reporting Specialist   **August 2009 – December 2013**

- Contributed to many projects through many years, solving complex automated processes to analyze, collect, and present data driven KPI's reports.
- Experienced with programming and troubleshooting network-deployed, executable MS Access applications with back-end and front-end sections.
- Contributed and helped develop processes that had direct impact on Universal Orlando's customers and business partners.

Group Sales Coordinator   **August 2006 – August 2009**
Top sales agent for 2008 & 2009.

Skills

Languages   English, Spanish - written and oral.

Computer

- Advance knowledge in many call management systems and call centers software, including back end databases
- Advance knowledge in multiple Microsoft Products, including SharePoint Designer, MS Access, Excel
- Experience with many database mining software, including SAS Enterprise, Crystal Reports

Education

- **University of Central Florida**   **Orlando, FL**
  BS Computer Science   **Aug 2016**
  - Junior Level, GPA 3.08

- **Valencia College**   **Orlando, FL**
  Associate in Arts, GPA 3.25   **May 2012**

- **New Horizons Orlando**
  - MS SharePoint Services 3.0, SharePoint Designer
  - MS Access and Excel Expert Level 2003, 2007, 2010
  - Data Mining SQL Server 2008 with T-SQL

- **Microsoft Virtual Academy, Lynda.com with UCF**
  - Game development, Database development, Swift, C, Java, SQL Server

- **Centro Técnico Hondureño Alemán CTHA**   **Honduras, 1996**
  - High school and AC Refrigeration Technician

Honors/ Awards

- Universal Orlando Bravo Award
- President's List Valencia College
- Dean's List Valencia College