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| **Category** | **Nonfunctional requirements** |
| **Usability** | * Std. Users must be able to use all calendar operations without prior knowledge, reading or education |
| **Reliability** | * Crashes must not cause loss of appointments or accounts * It should always be possible to access the server, when the client has Internet connection. |
| **Performance** | * There should be no ceiling of maximum no. of appointments or participants stored in the system. * Max. waiting time to retrieve the calendar, should be no more than 20 seconds on an analog modem. * Client should be able to run on a single core 500 MHz CPU. |
| **Supportability** | * (Updateable to new browsers and OS') |
| **Implementation** | * Possible to access the client as both a stand-alone and through https. |
| **Operation** |  |
| **Legal** | * Users should agree to terms of use. |